

EXPRESS MAIL NO.:
EK708054905US

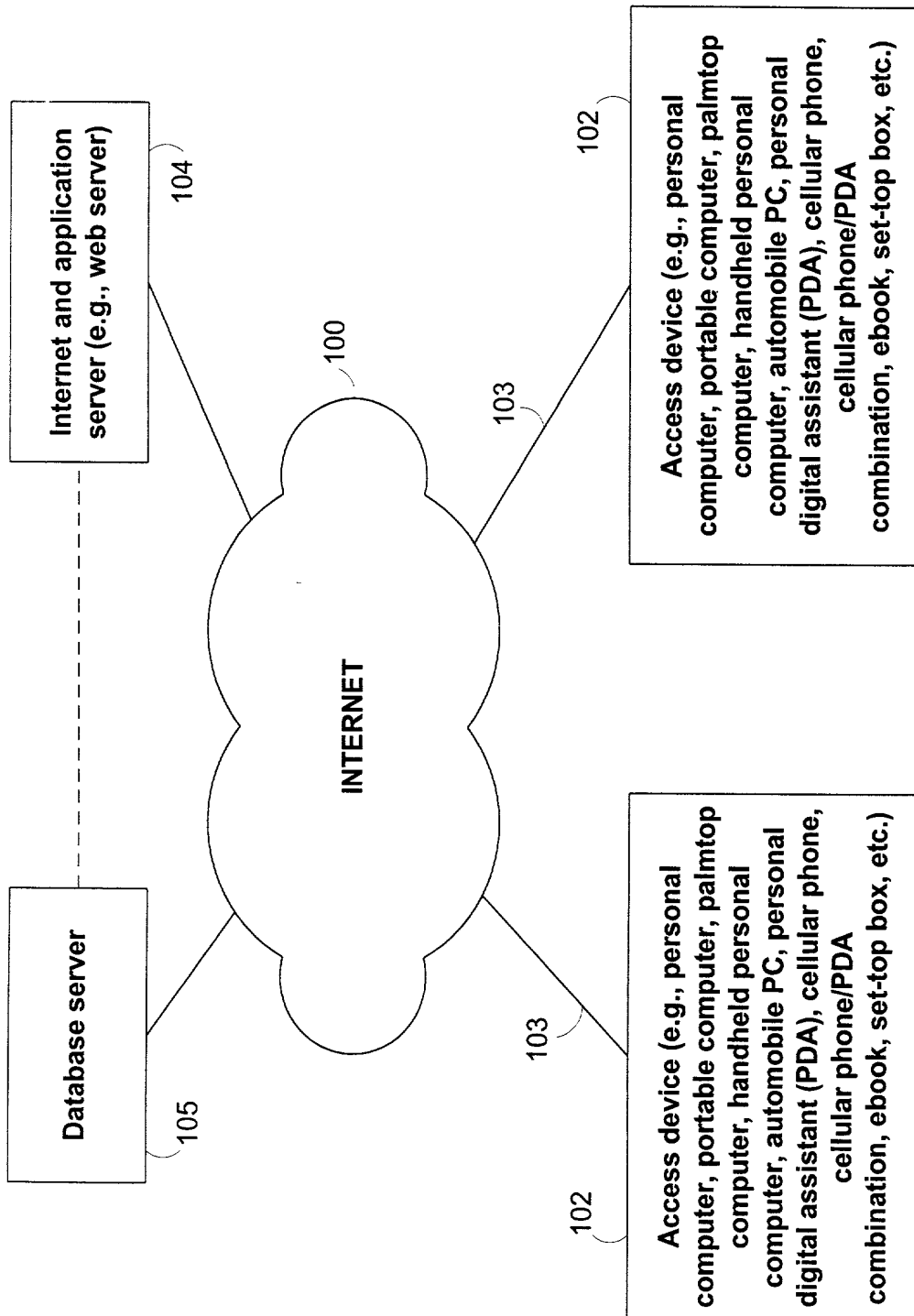


FIG. 1

FIG. 2 is a block diagram of a network system. The network system includes a database server 105, an application server 140, a network 110, two personal computers 112, and a remote access device 113. The database server 105 and the application server 140 are connected to the network 110. The network 110 is a wireless LAN, WAN, or intranet. The network 110 is connected to the two personal computers 112 and the remote access device 113. The remote access device 113 is connected to one of the personal computers 112.

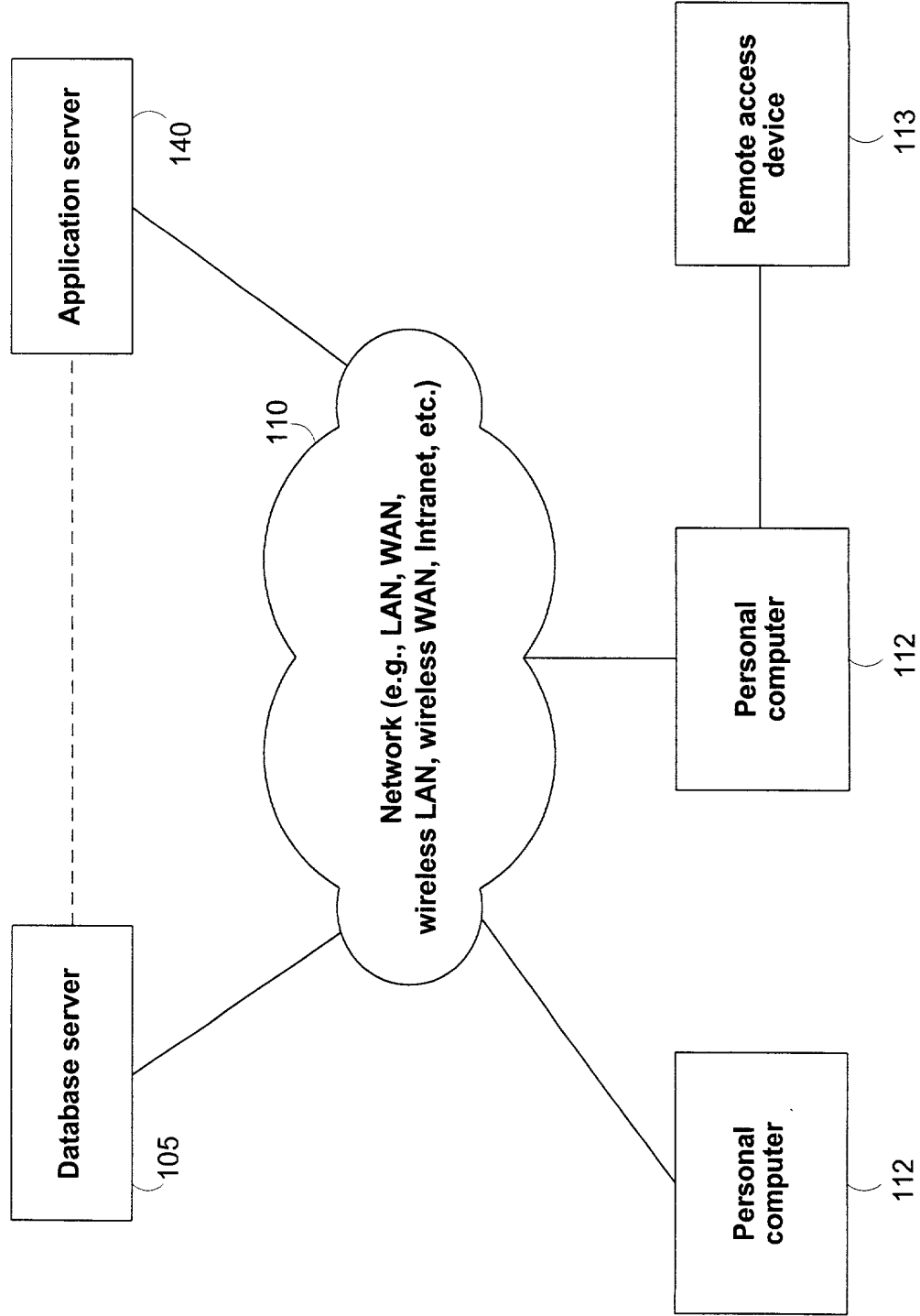


FIG. 2

102

102

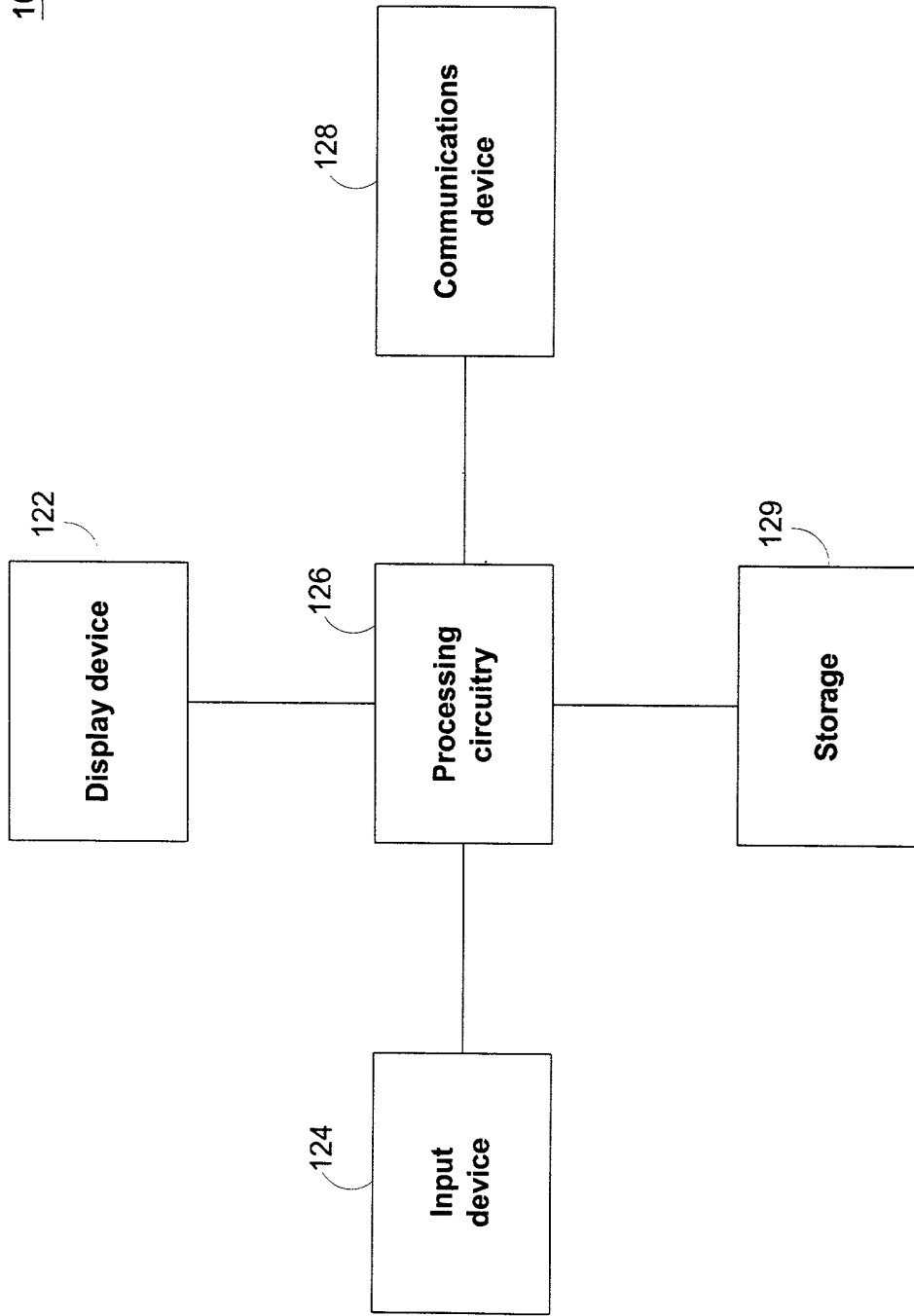


FIG. 3

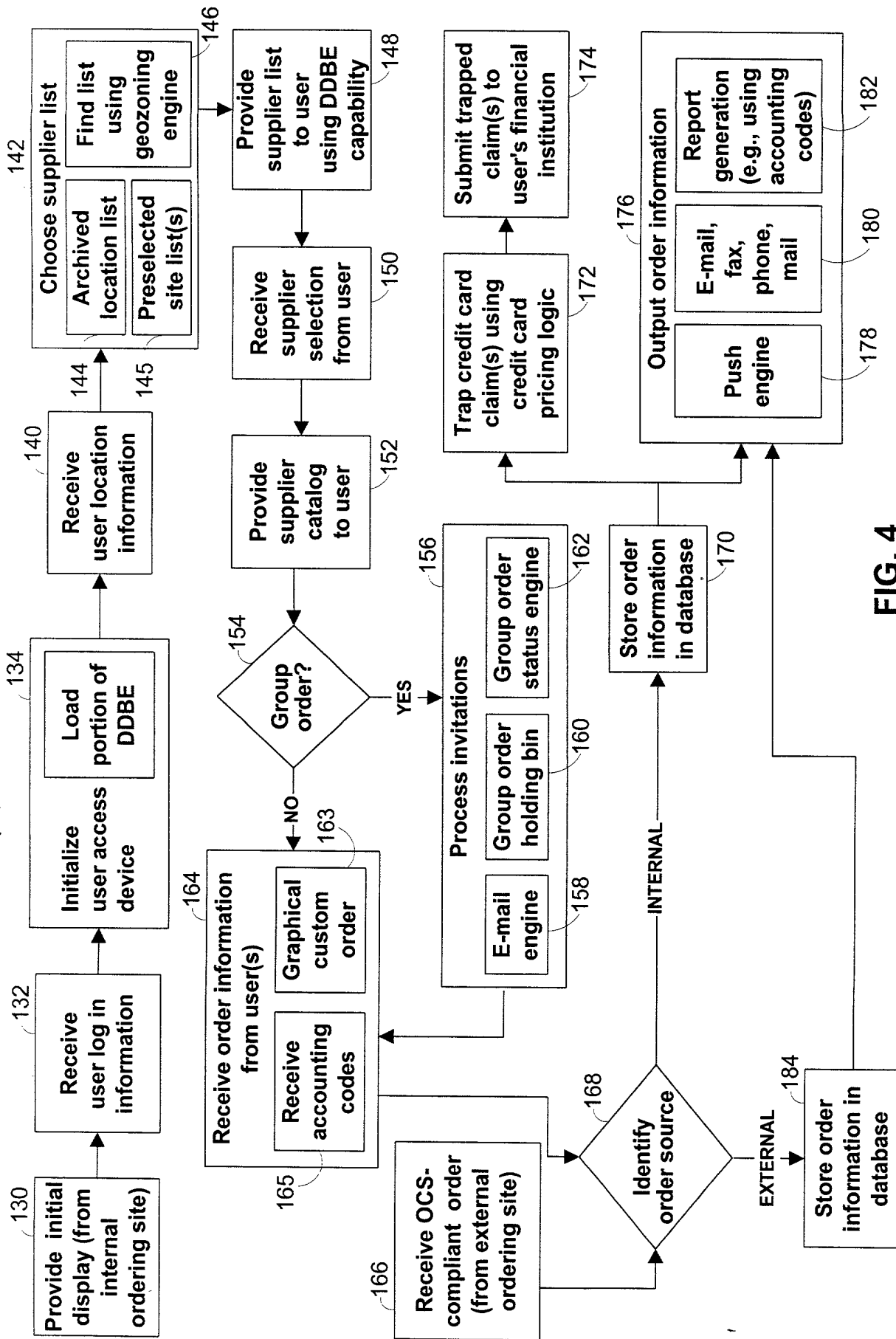


FIG. 4

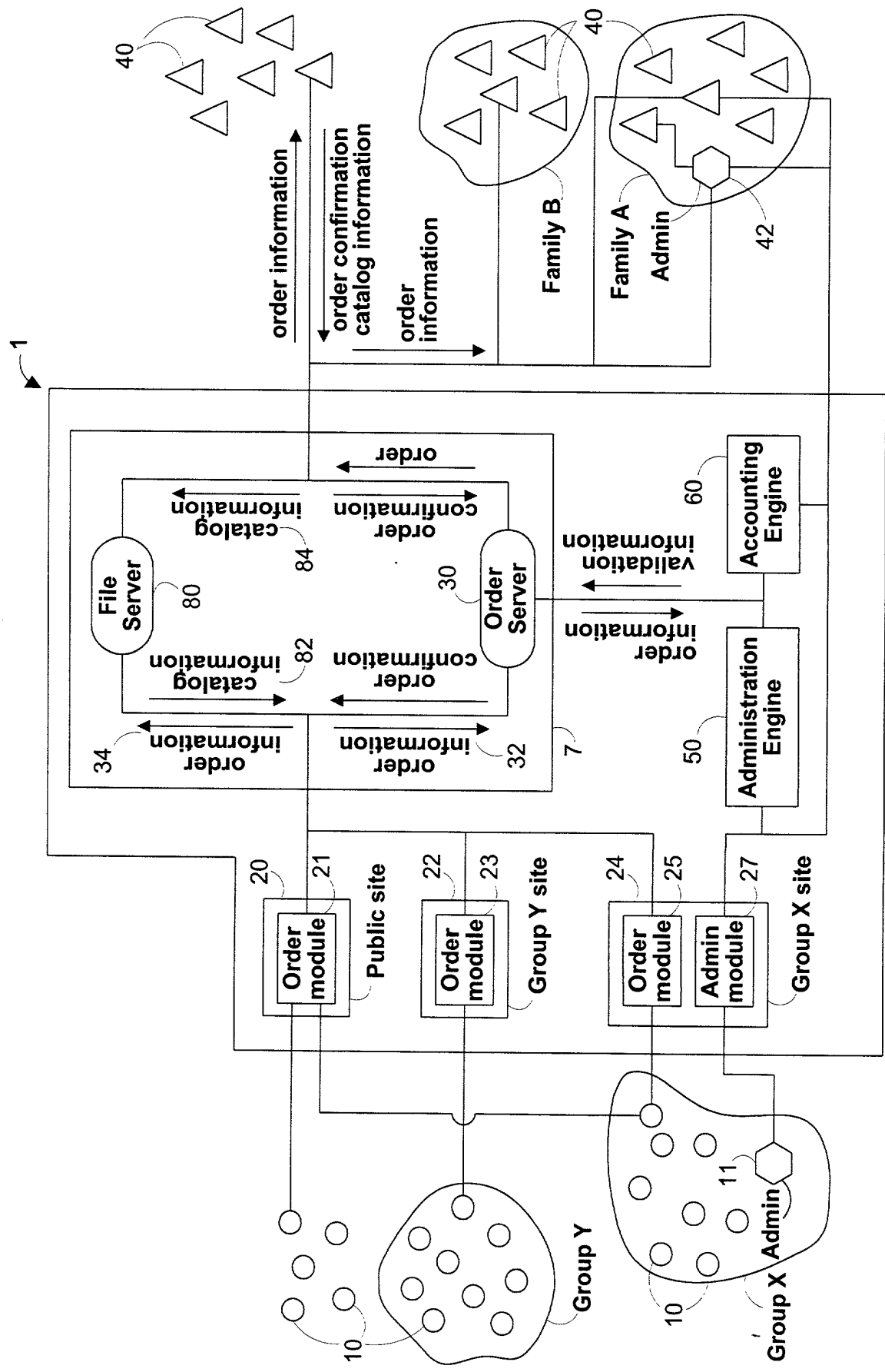


FIG. 5

601

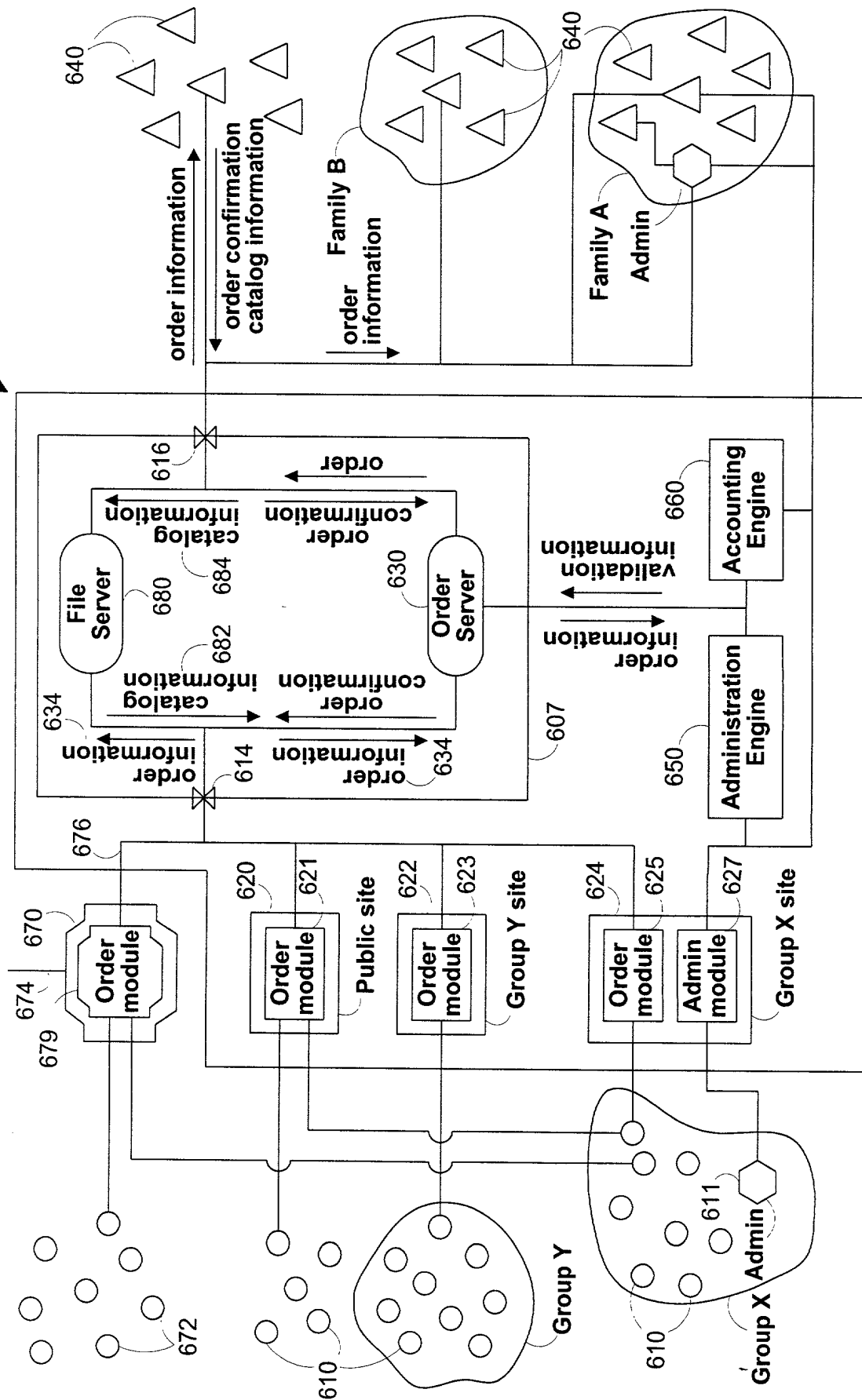


FIG. 6

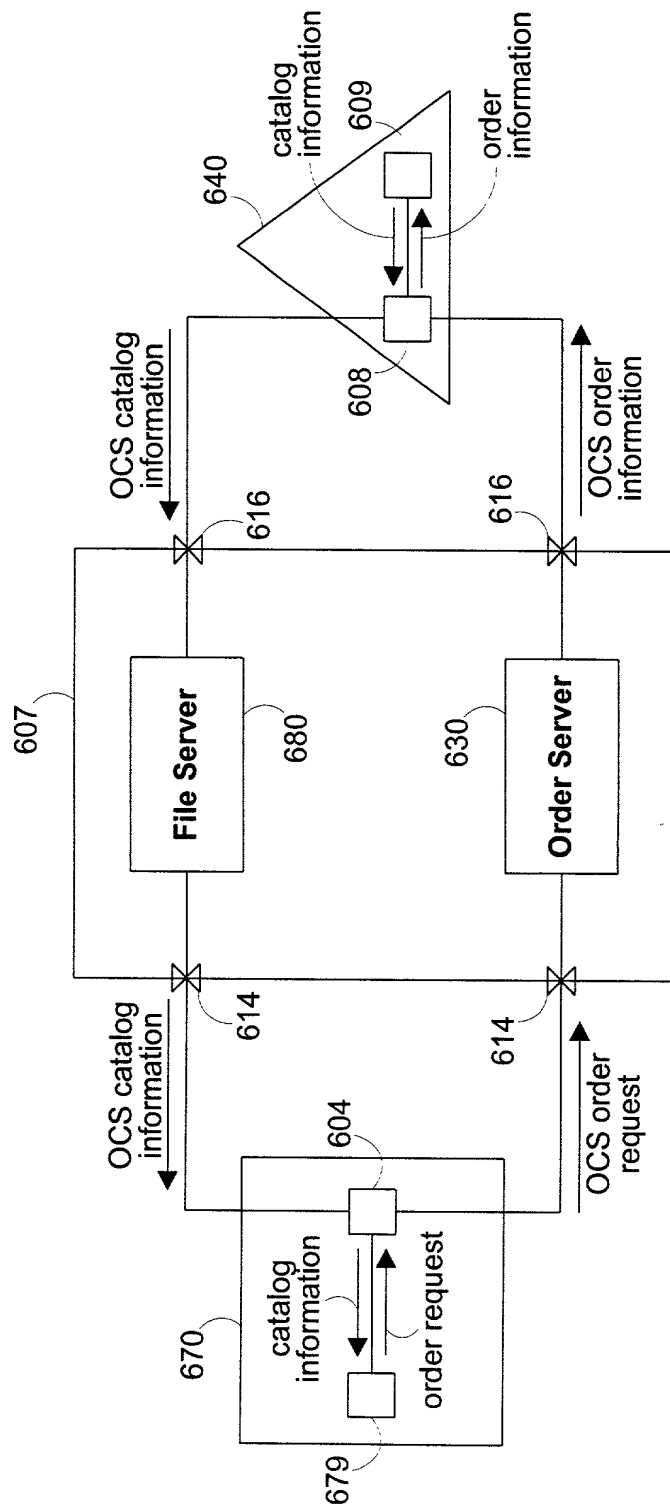


FIG. 7

FIG. 8 is a block diagram of a system architecture. The system architecture includes a Presentation Layer (204), a Data Processing Layer (203), an Object Layer (202), and a Translation Layer (201). These layers are stacked vertically and are part of a larger component labeled 221. This component 221 is further enclosed within a larger container labeled 236, which is identified as the 'Access Device'.

1

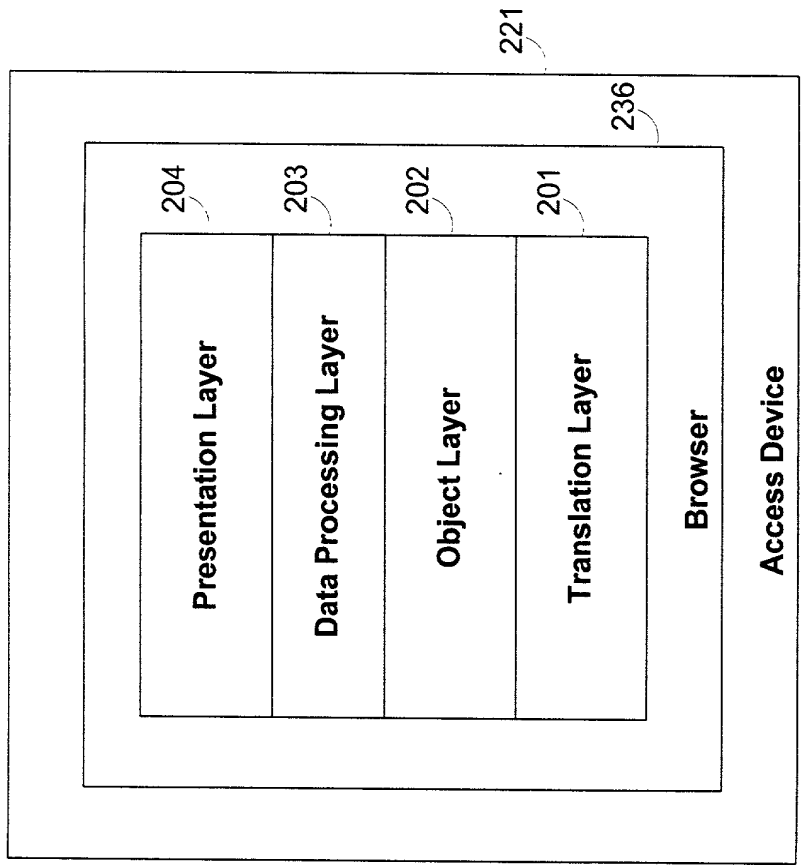


FIG. 8

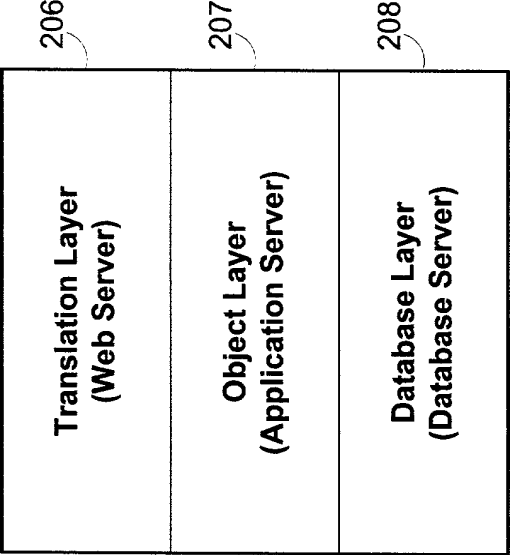


FIG. 9

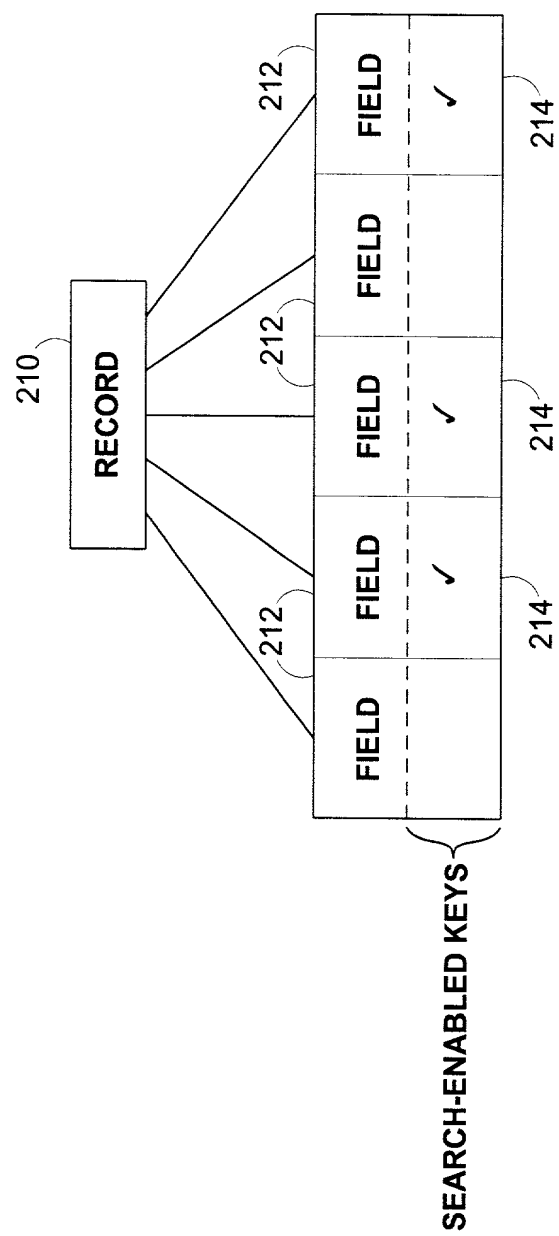


FIG. 10

SVW|Fred's Szechuan|42 W 156th St|1B|F93b|23MM@SbX|Joe's Burgers|1550 E 89th St|AB|7000|0ELT1YLU@

FIG. 11

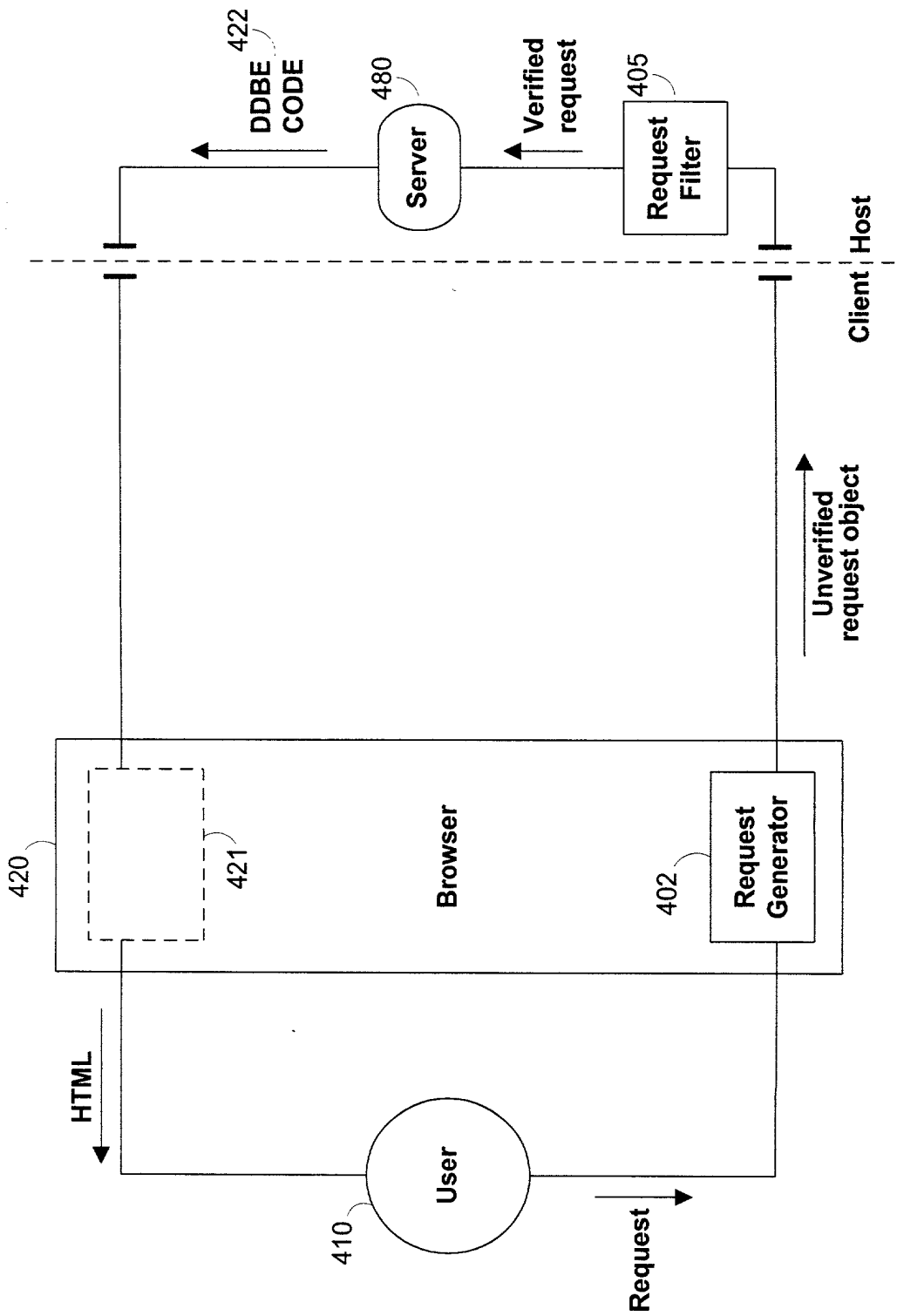


FIG. 12

FIG. 13 is a block diagram of a system architecture. The system includes a User (410) connected to a Browser (420). The Browser (420) contains a Data Processing Engine (440) and a Translation Engine (460). The Data Processing Engine (440) is connected to the Translation Engine (460) via an Object Layer (470). The Browser (420) is connected to a Host (435) via a Client (430). The Host (435) is connected to the Client (430) via a Host (435).

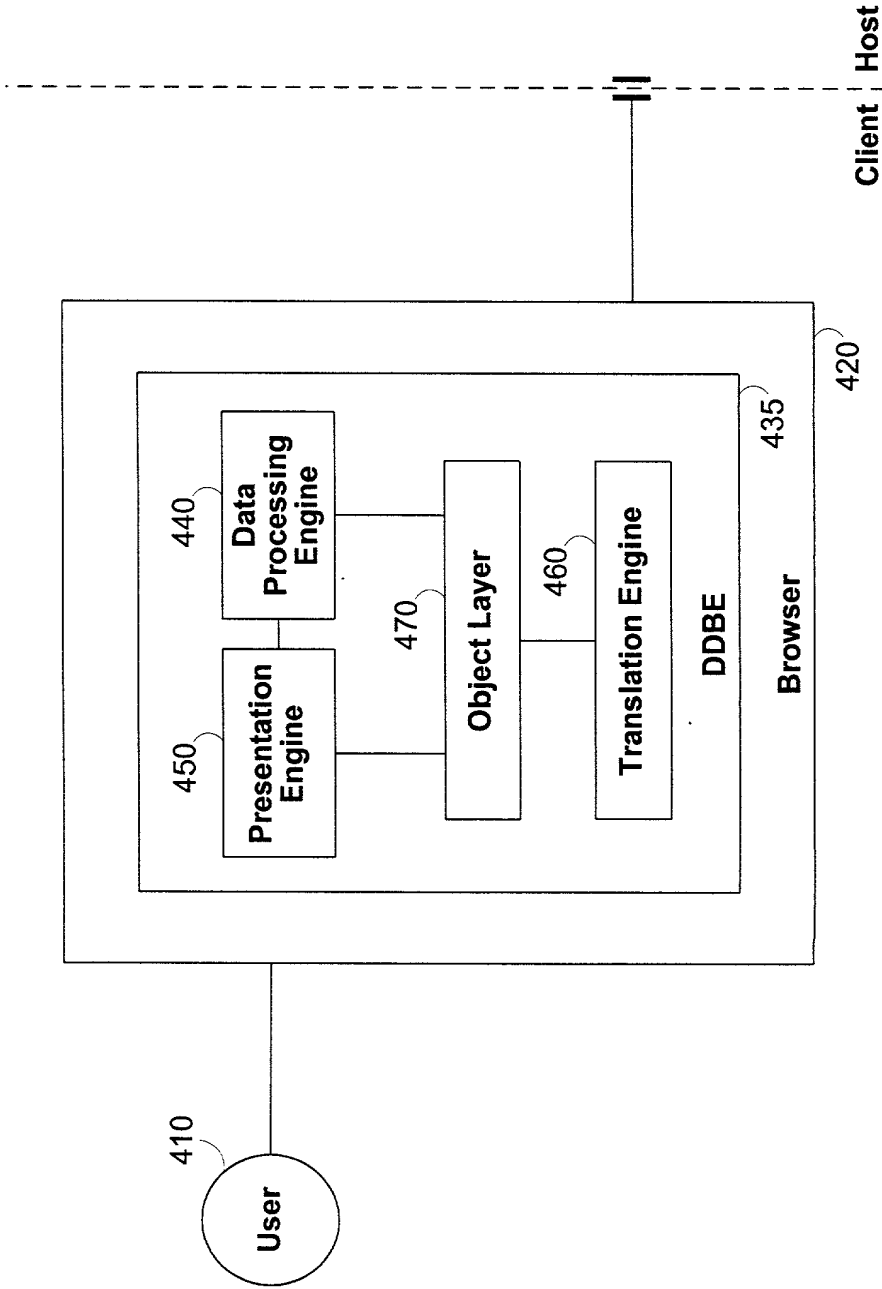


FIG. 13

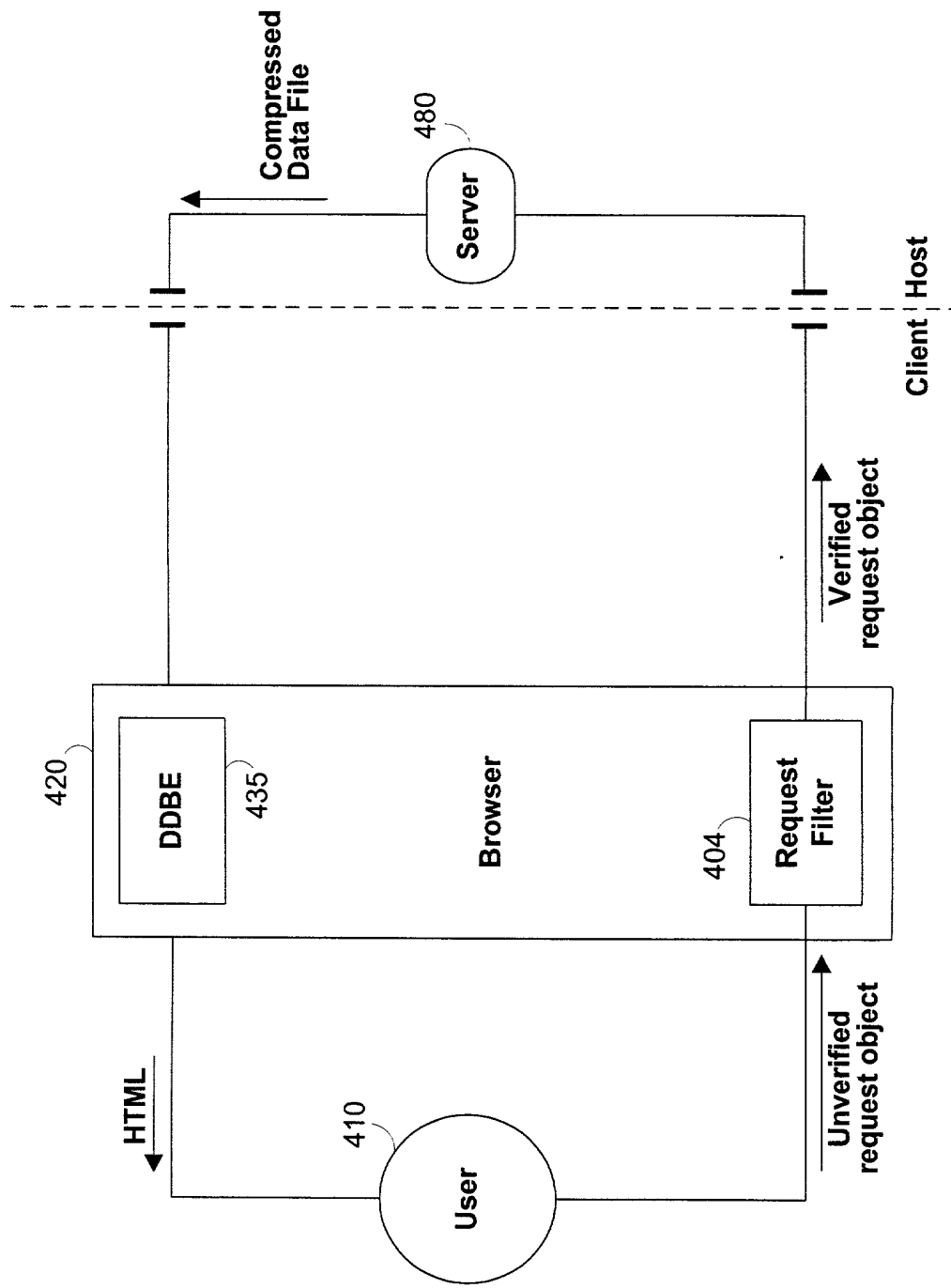


FIG. 14

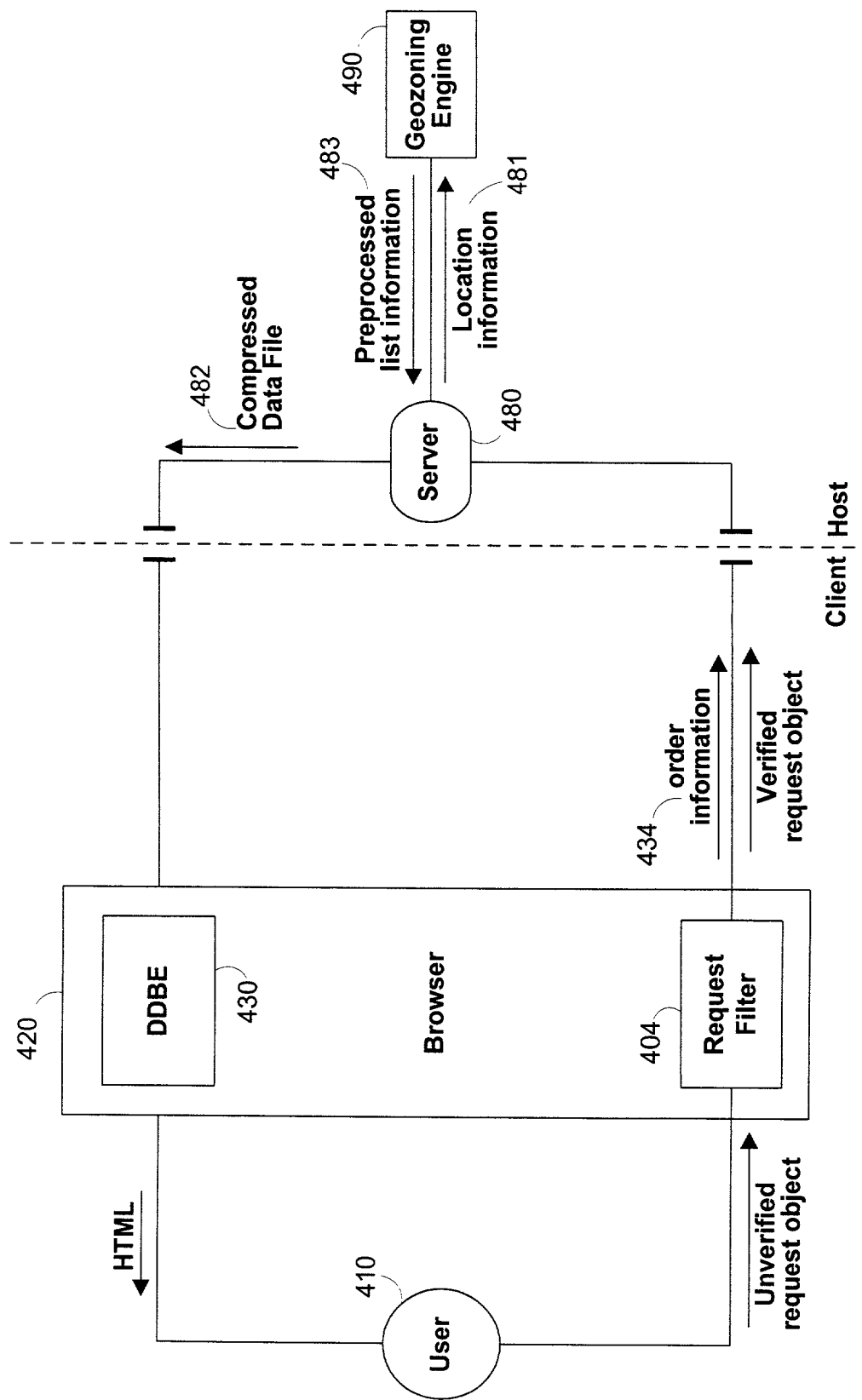


FIG. 15

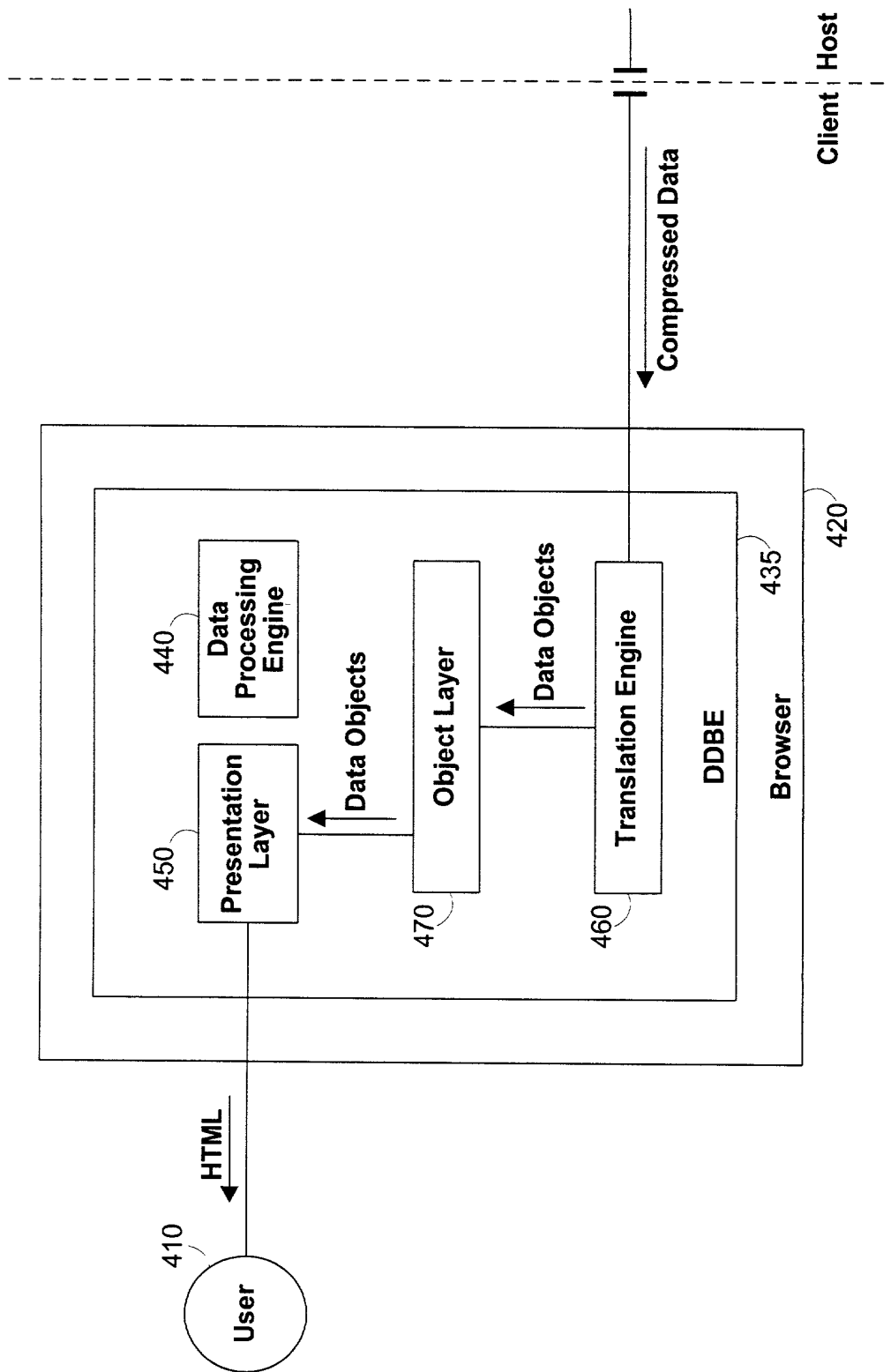


FIG. 16

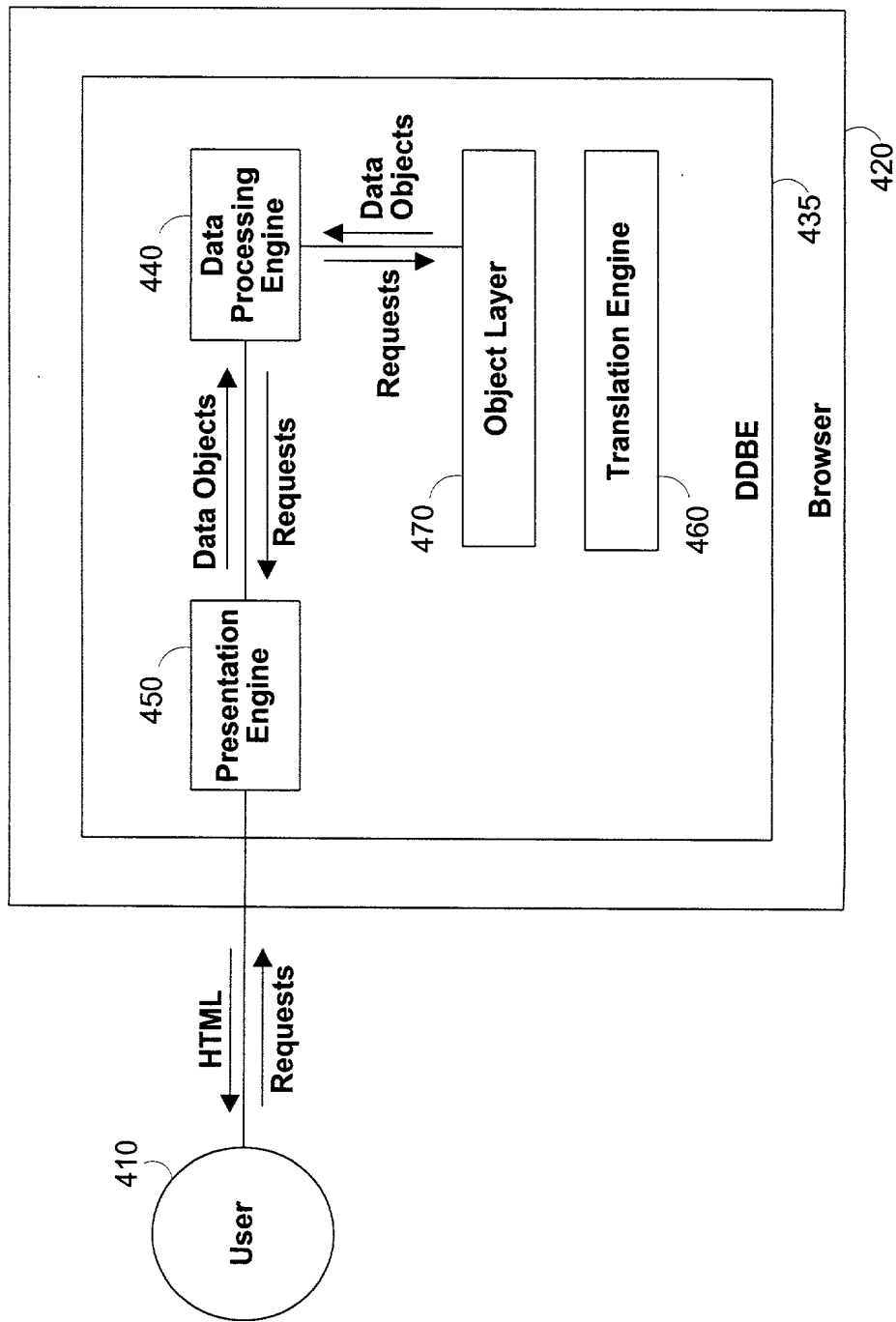


FIG. 17

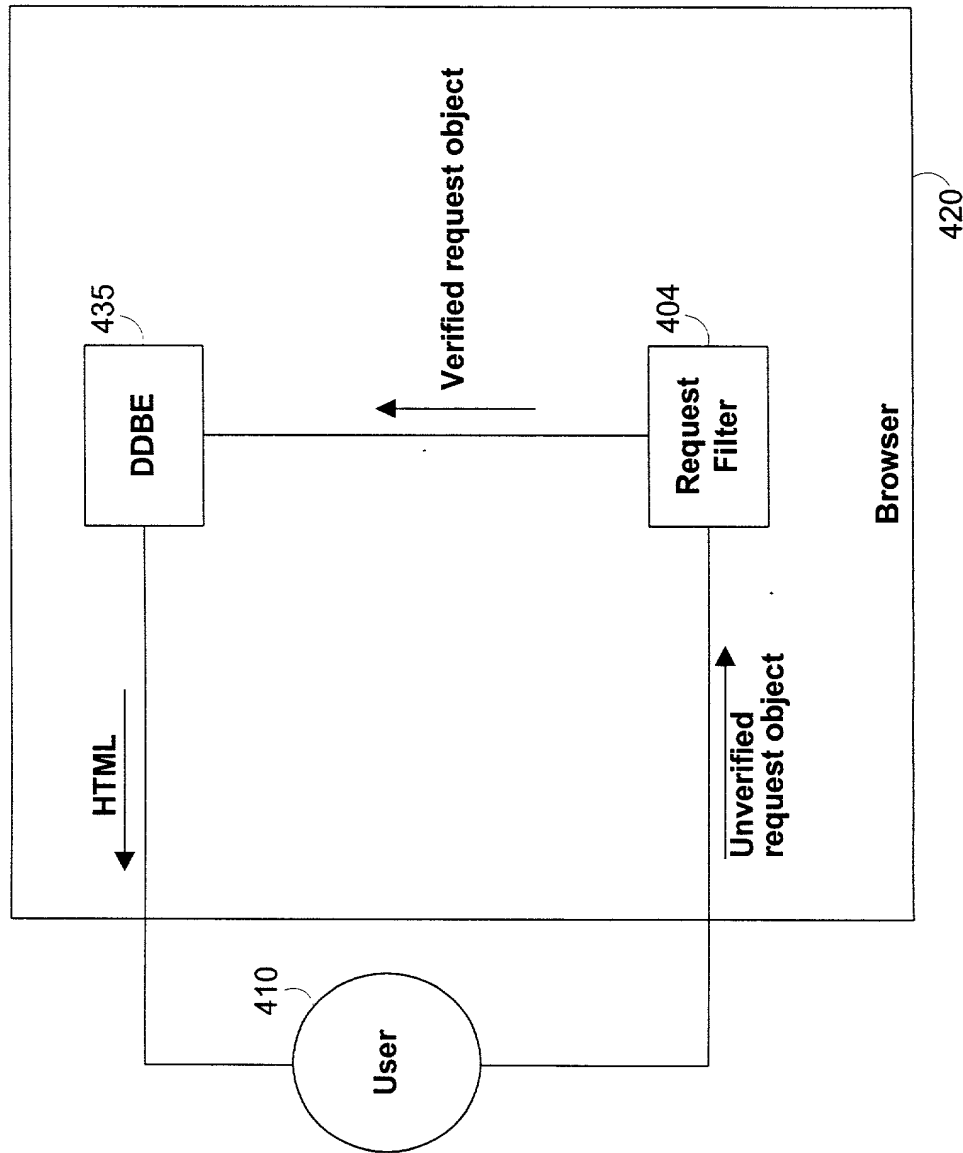


FIG. 18

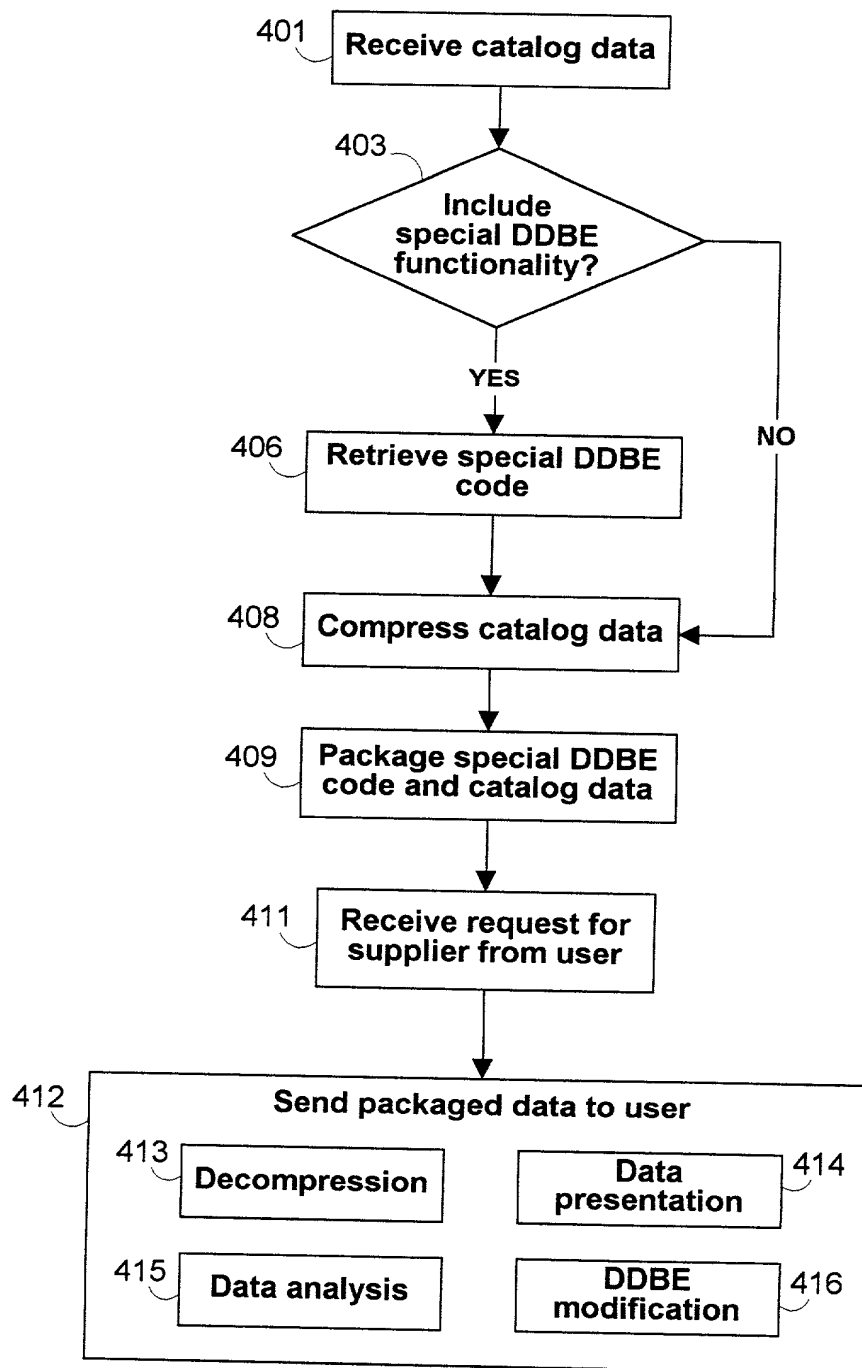


FIG. 18a

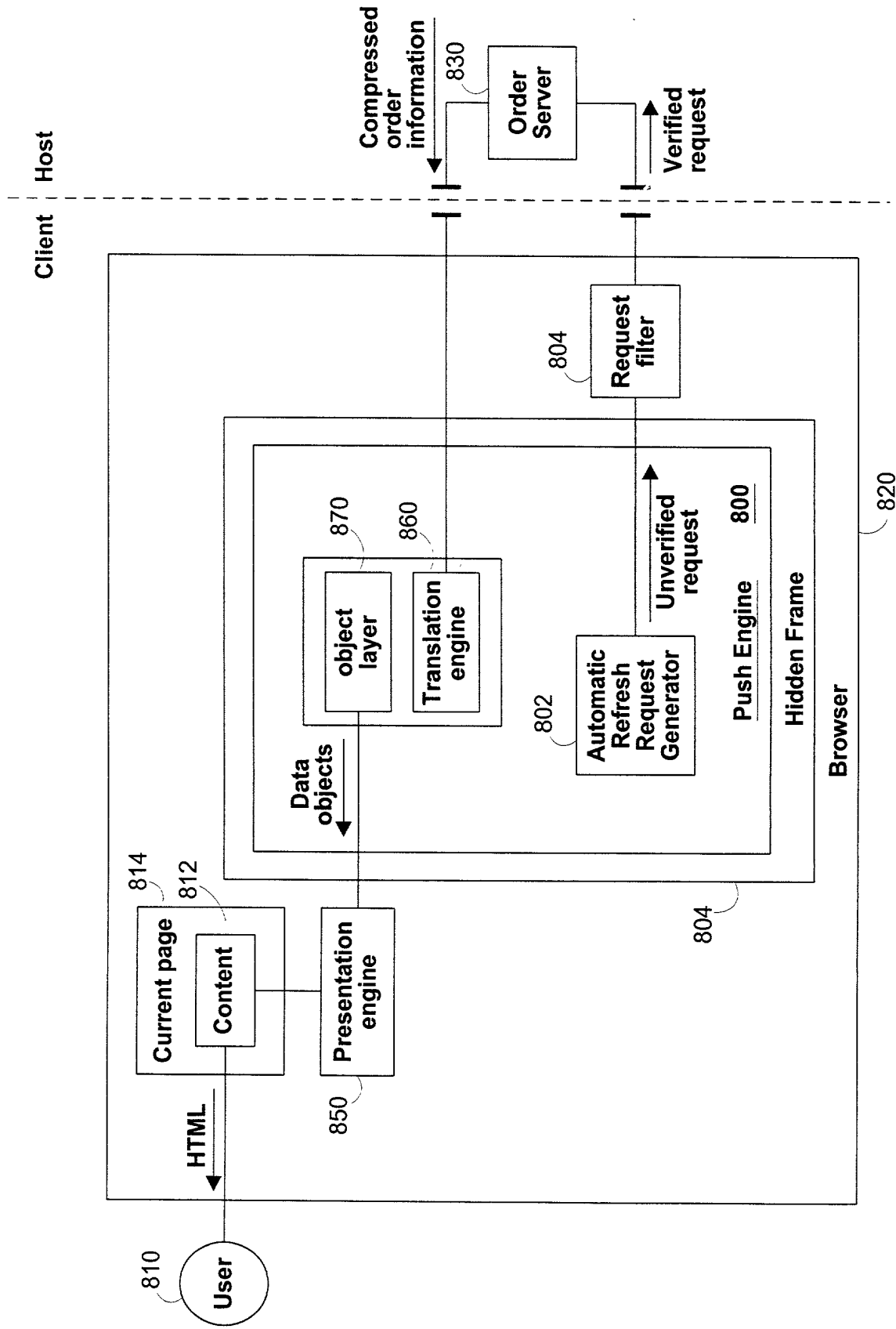


FIG. 19

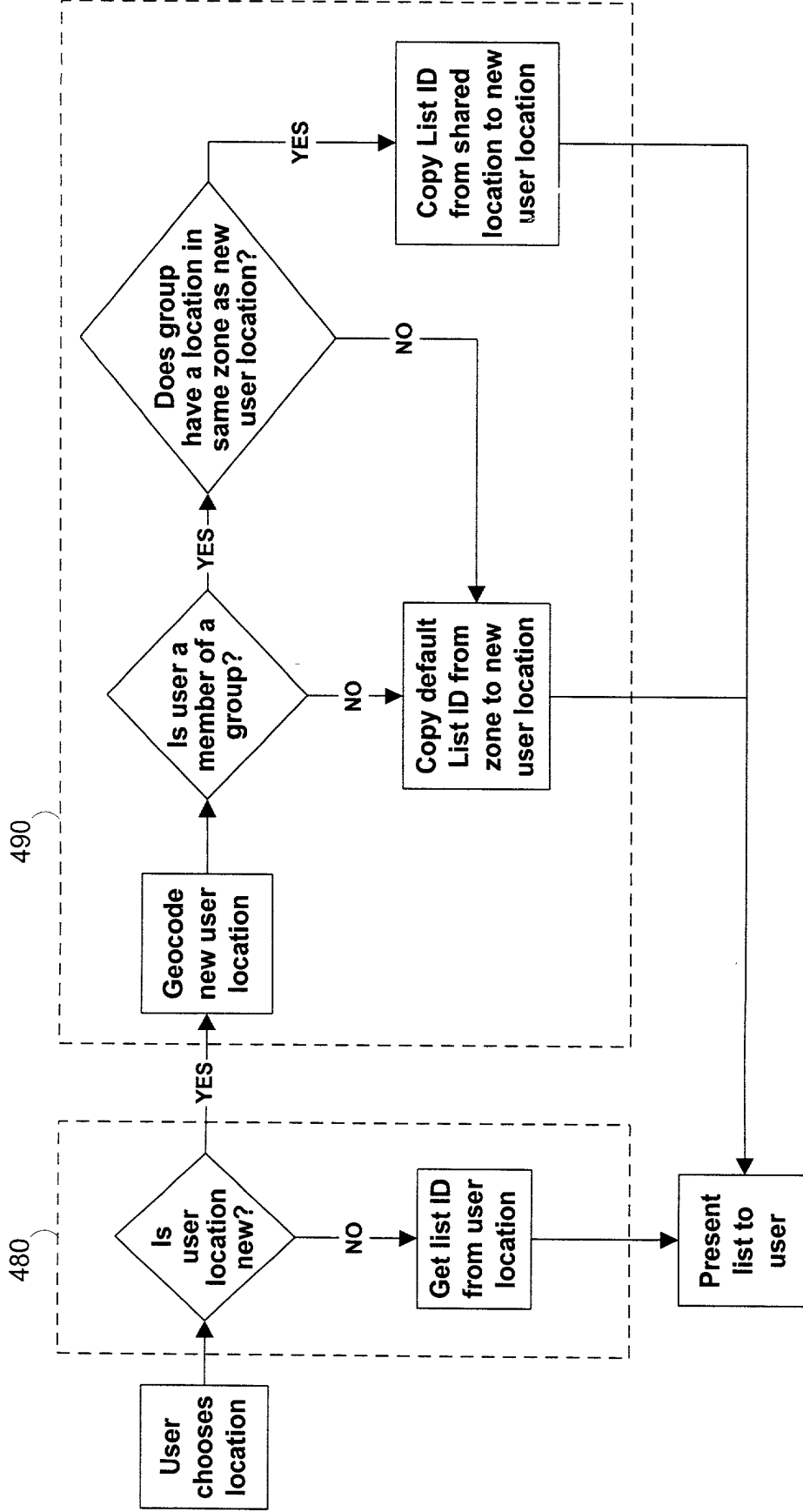


FIG. 20

FIG. 21 is a schematic diagram of a geographic region 2100. The geographic region 2100 includes a zone 2110 and a delivery area 2120. The zone 2110 is a polygonal area, and the delivery area 2120 is a polygonal area. A location 2130 is marked within the zone 2110.

FIG. 21

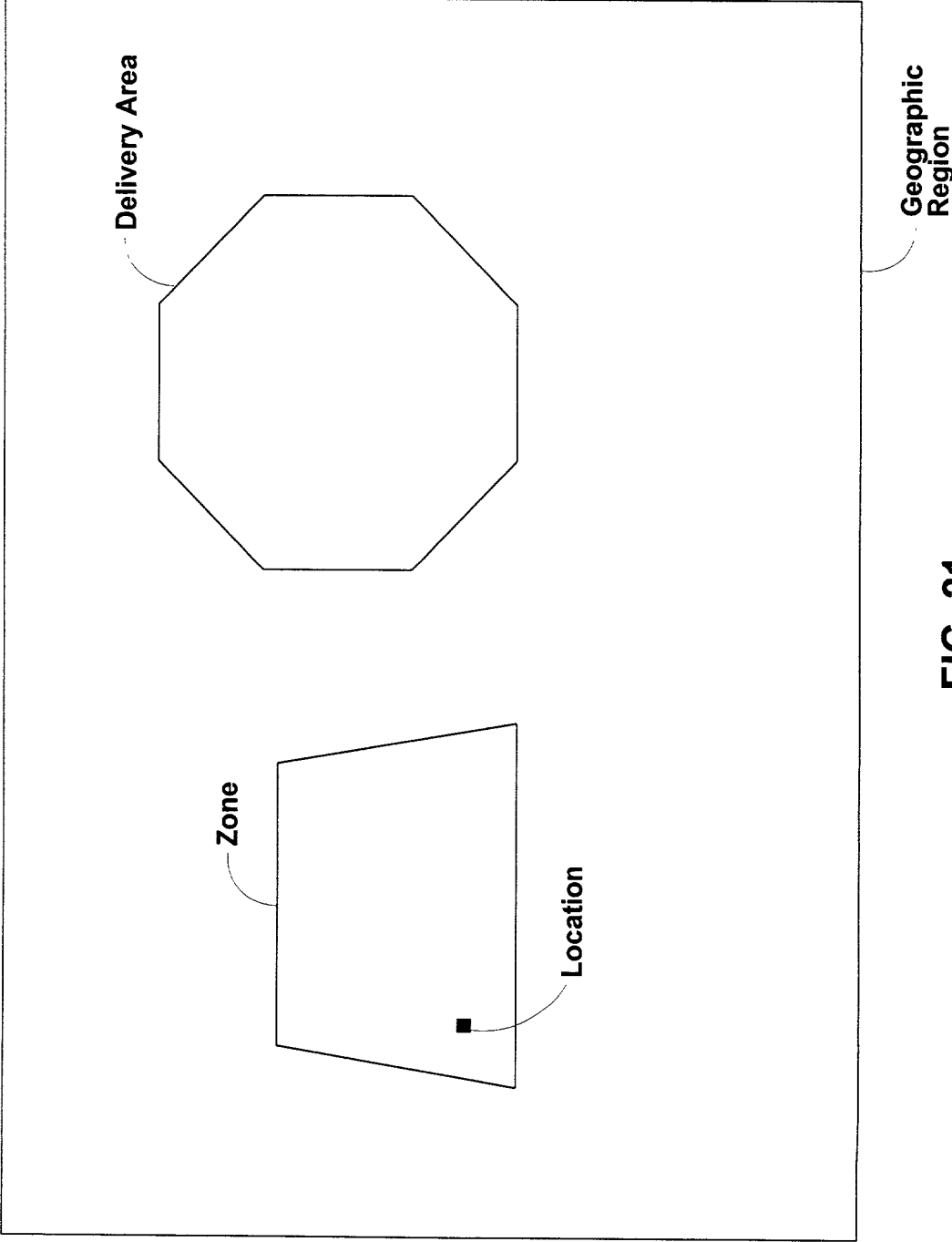
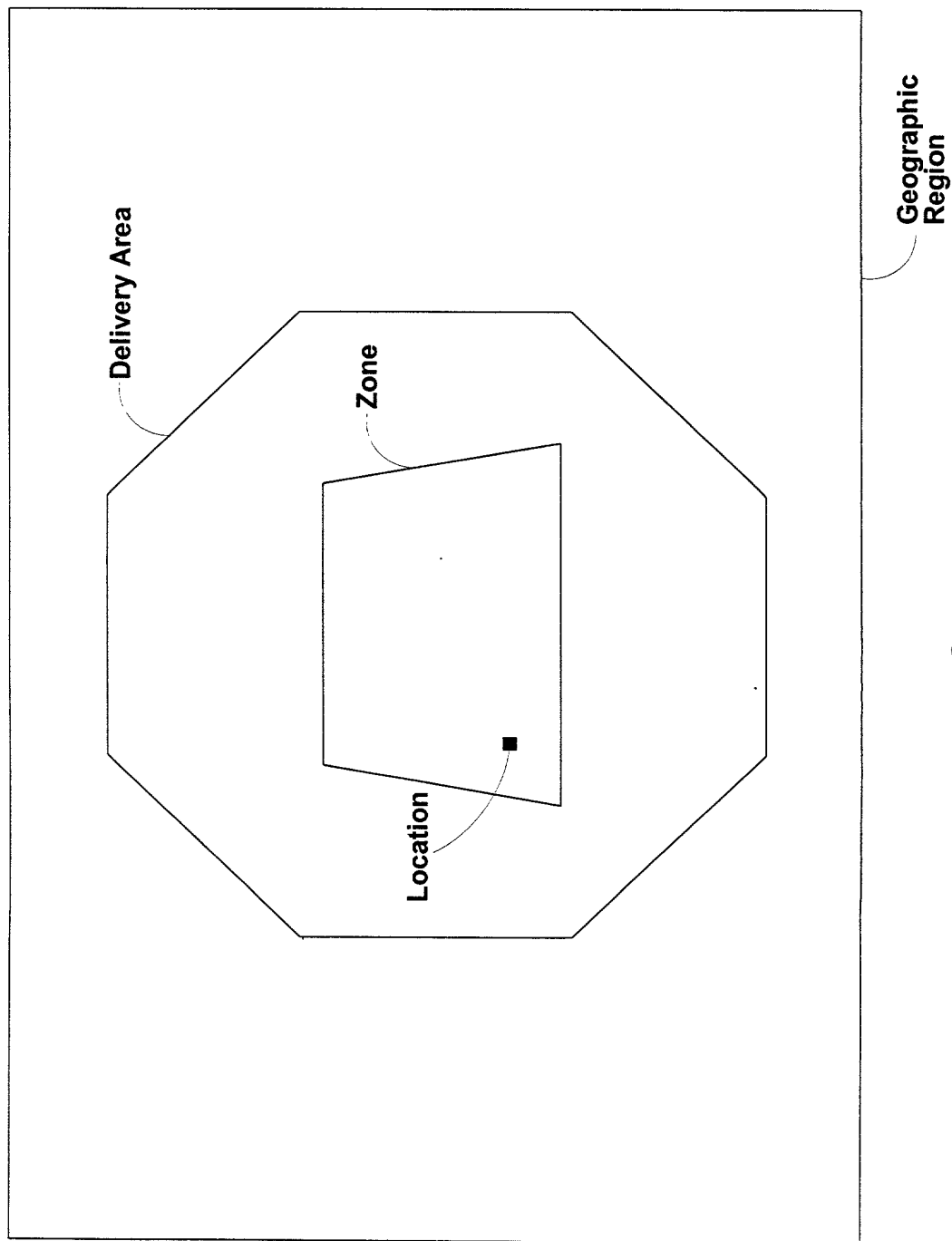


FIG. 21



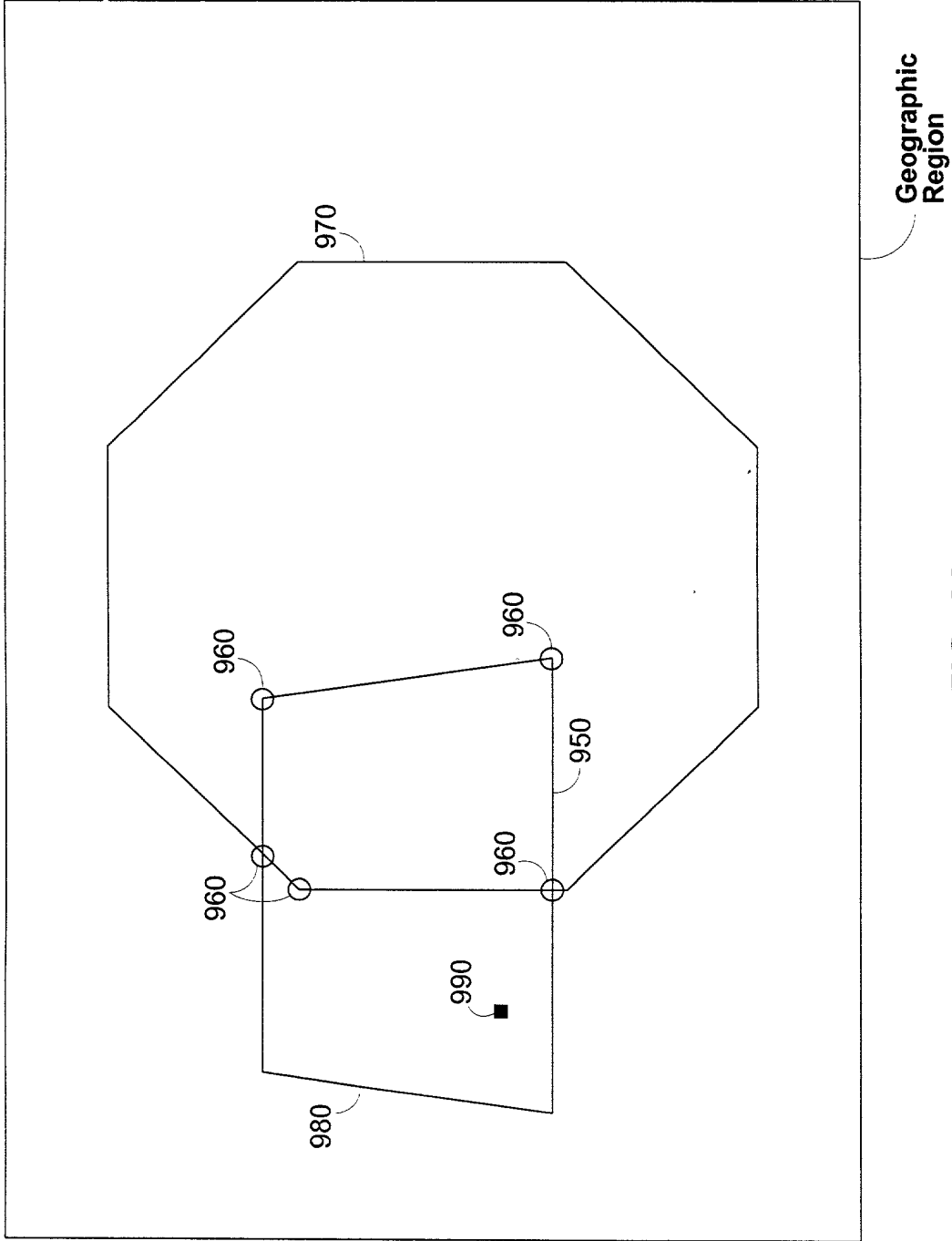


FIG. 23

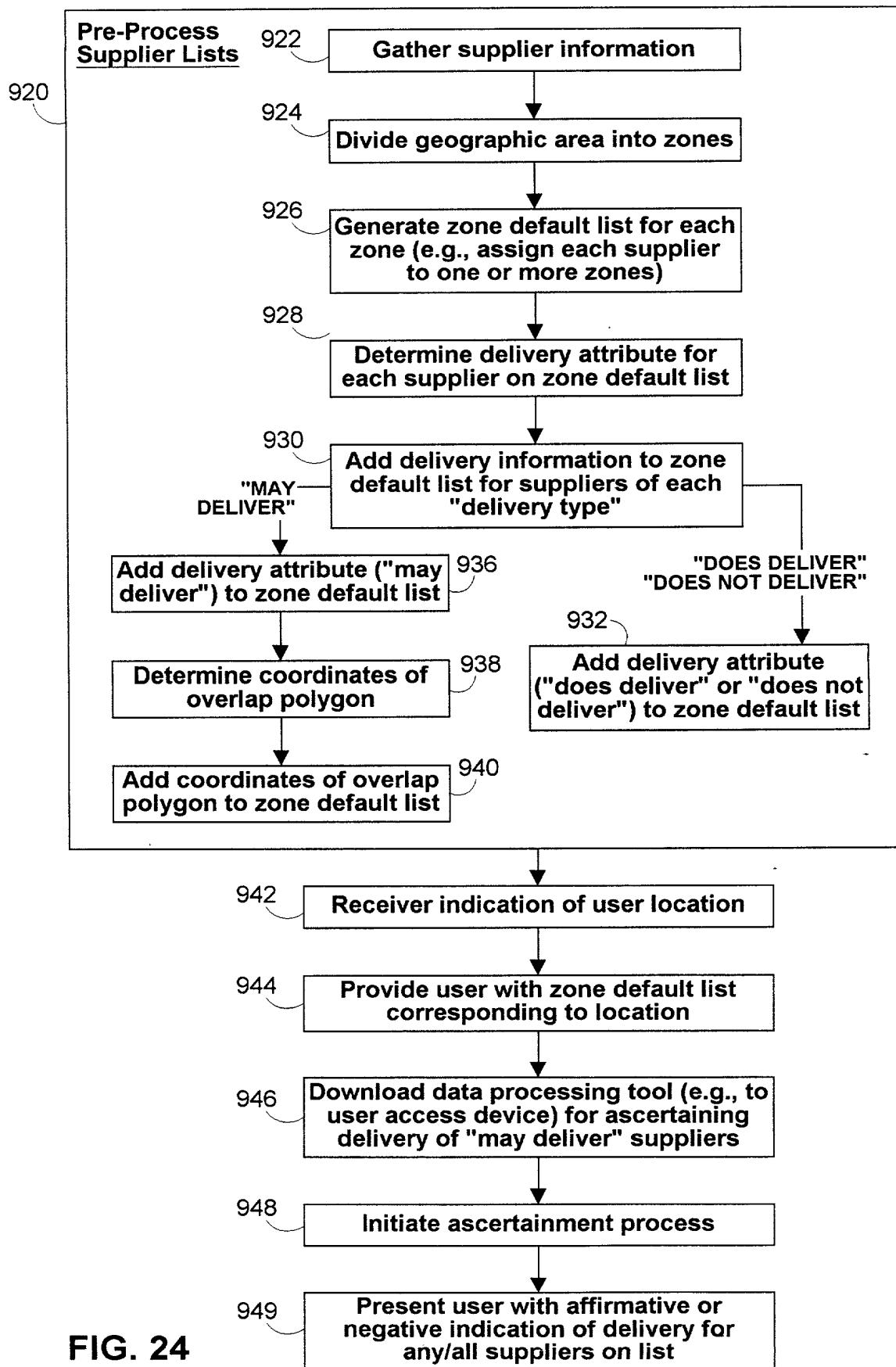


FIG. 24

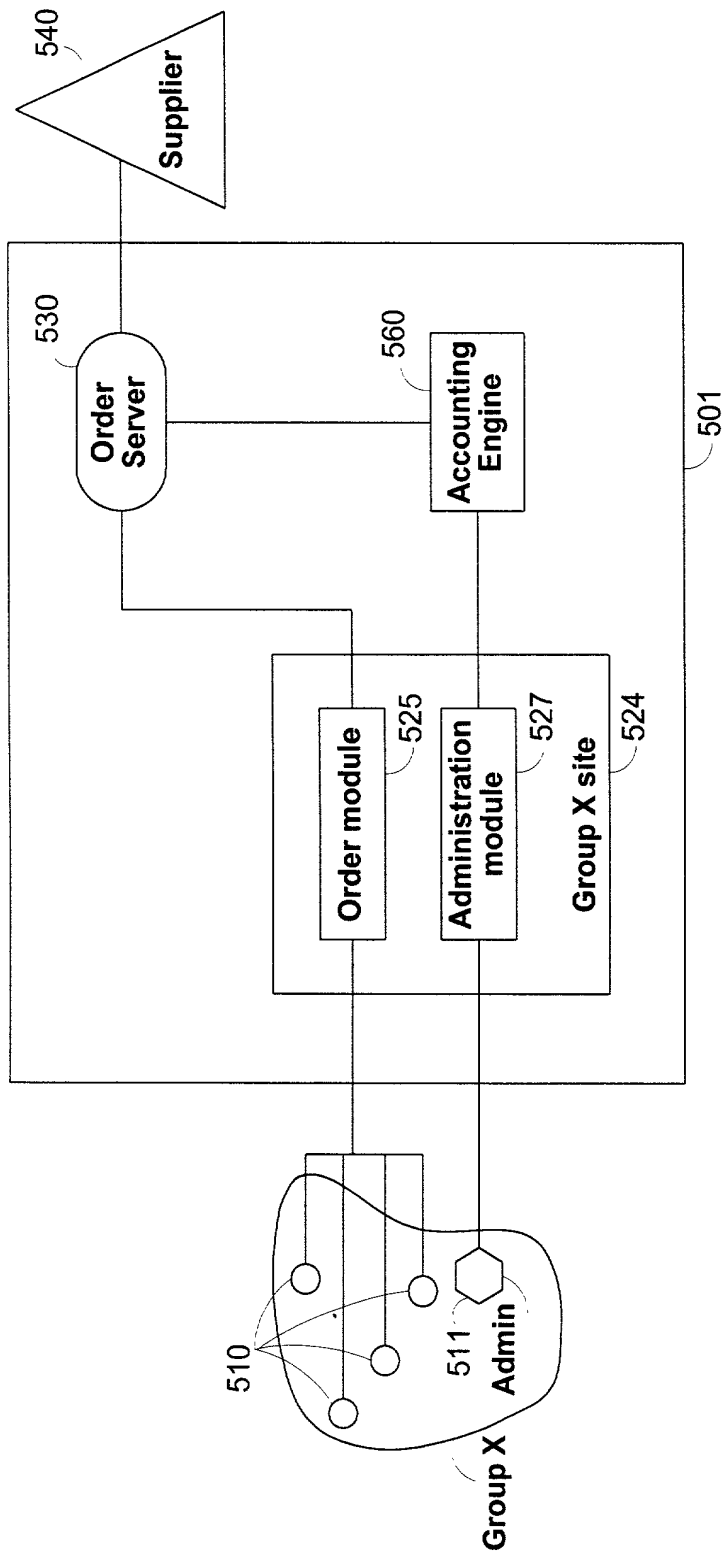


FIG. 25

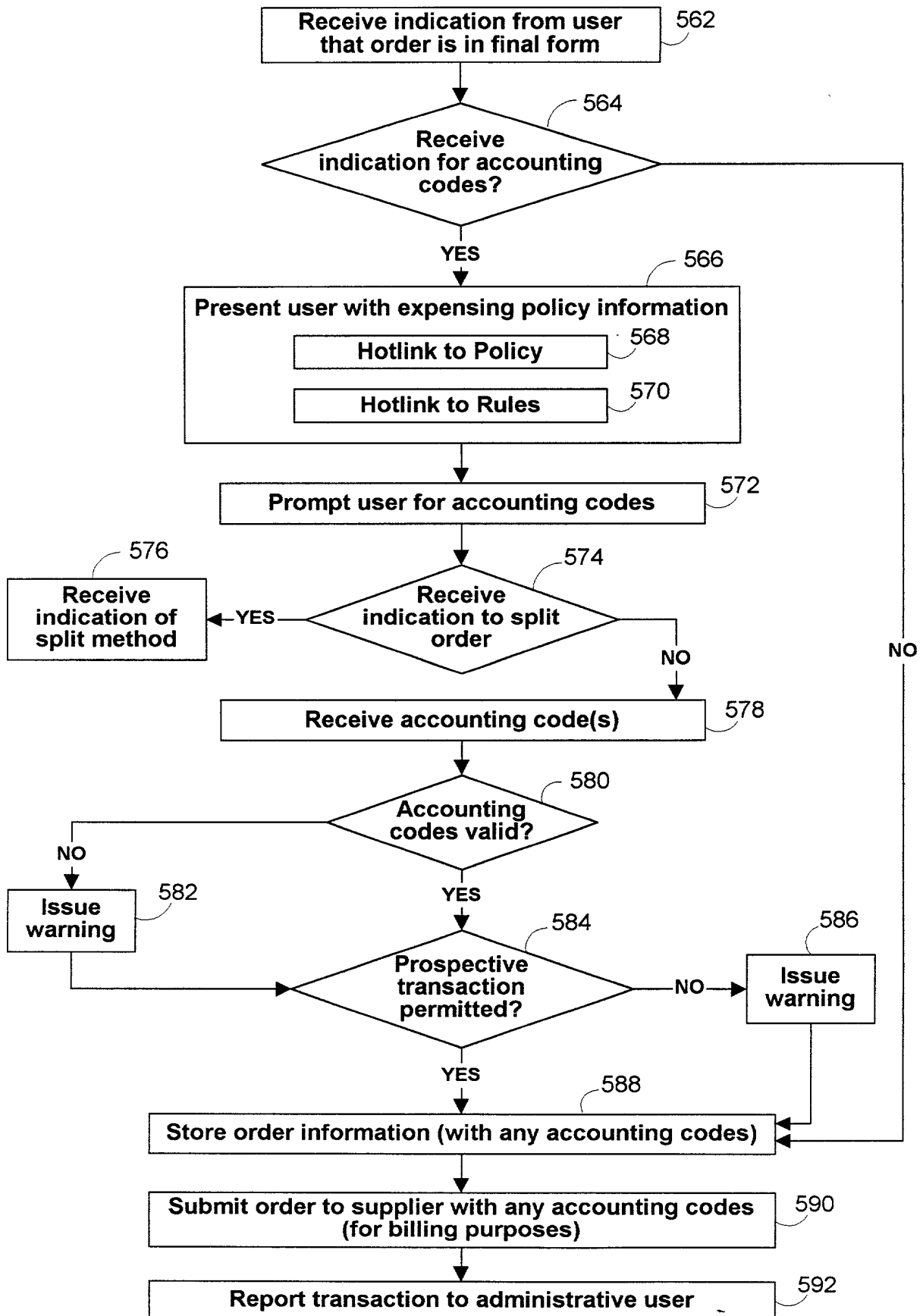


FIG. 26

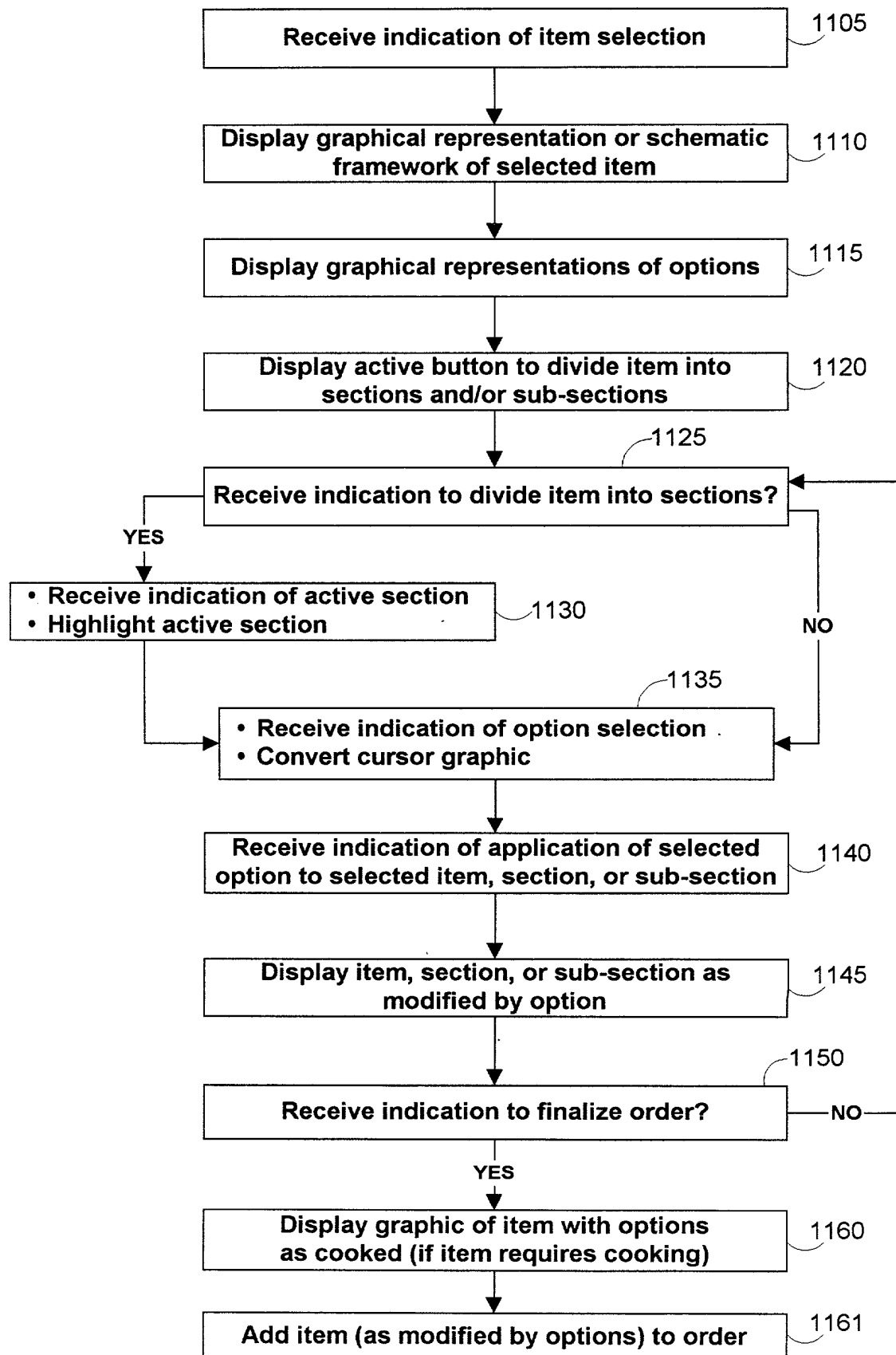
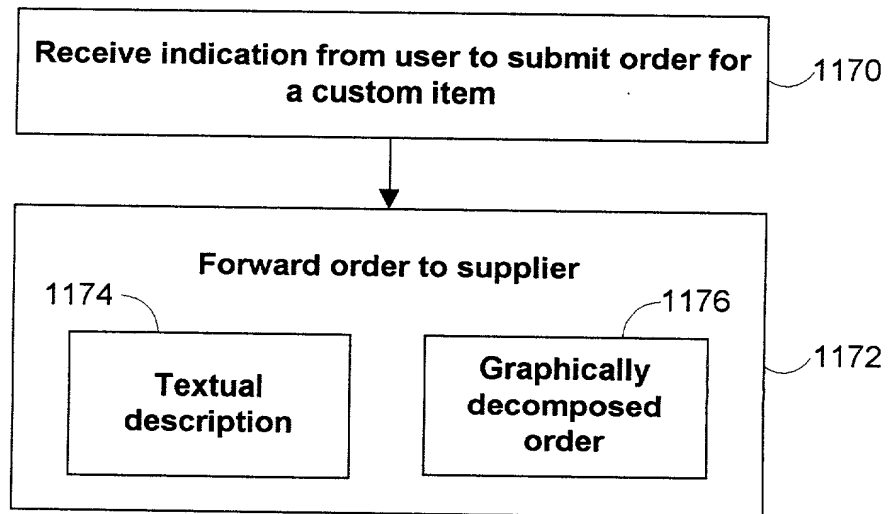


FIG. 27

**FIG. 28**

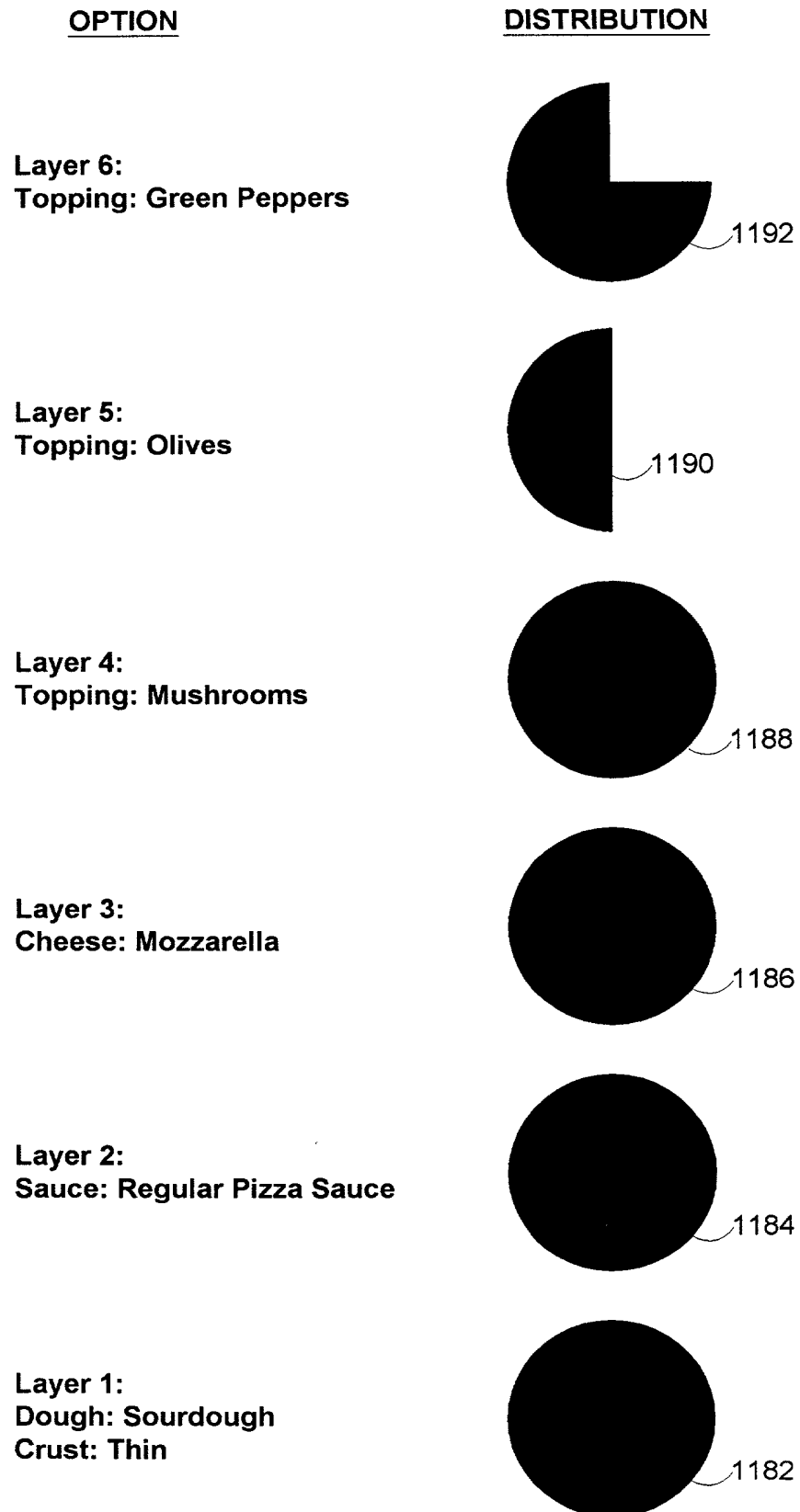


FIG. 29

Group Order

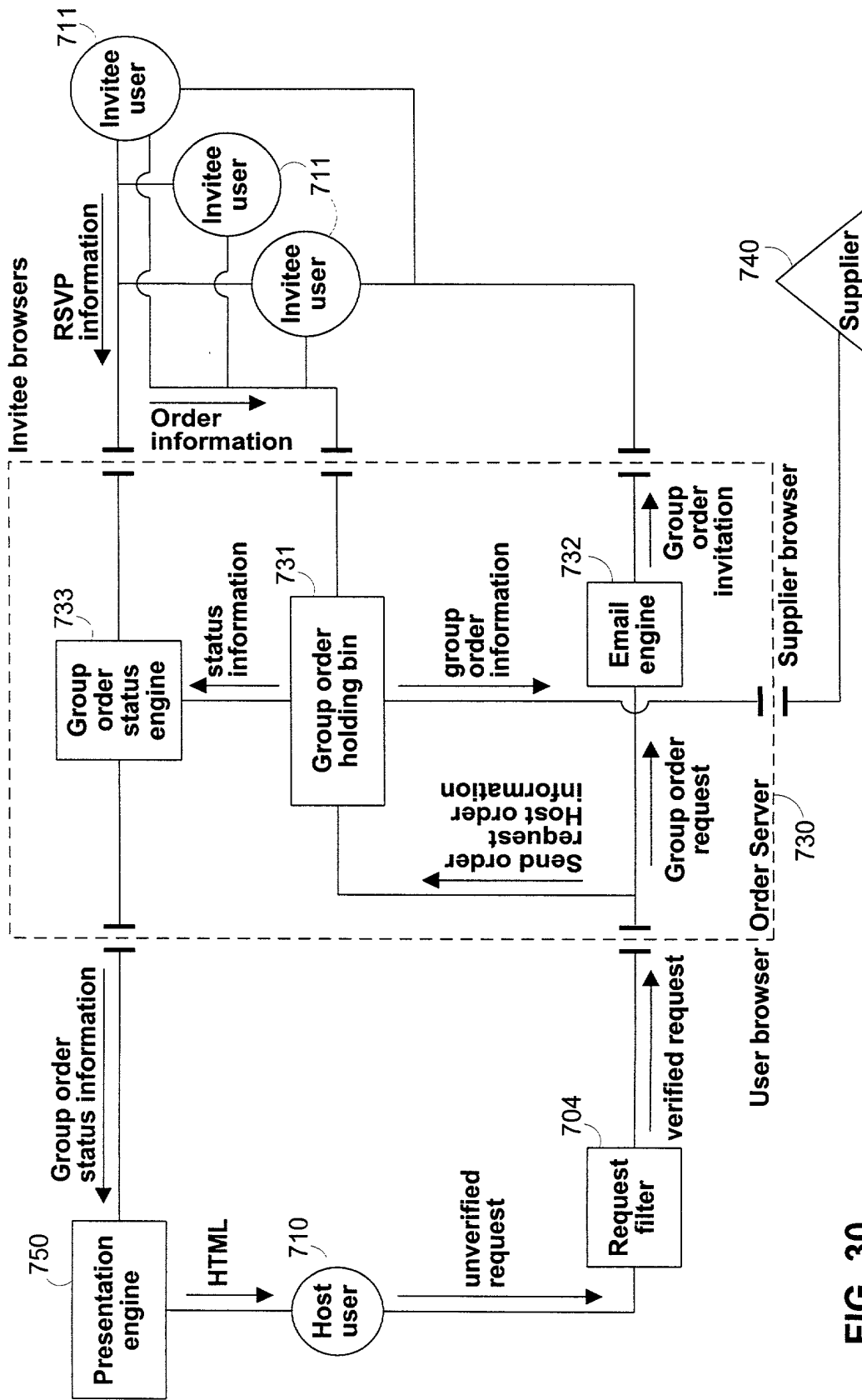


FIG. 30

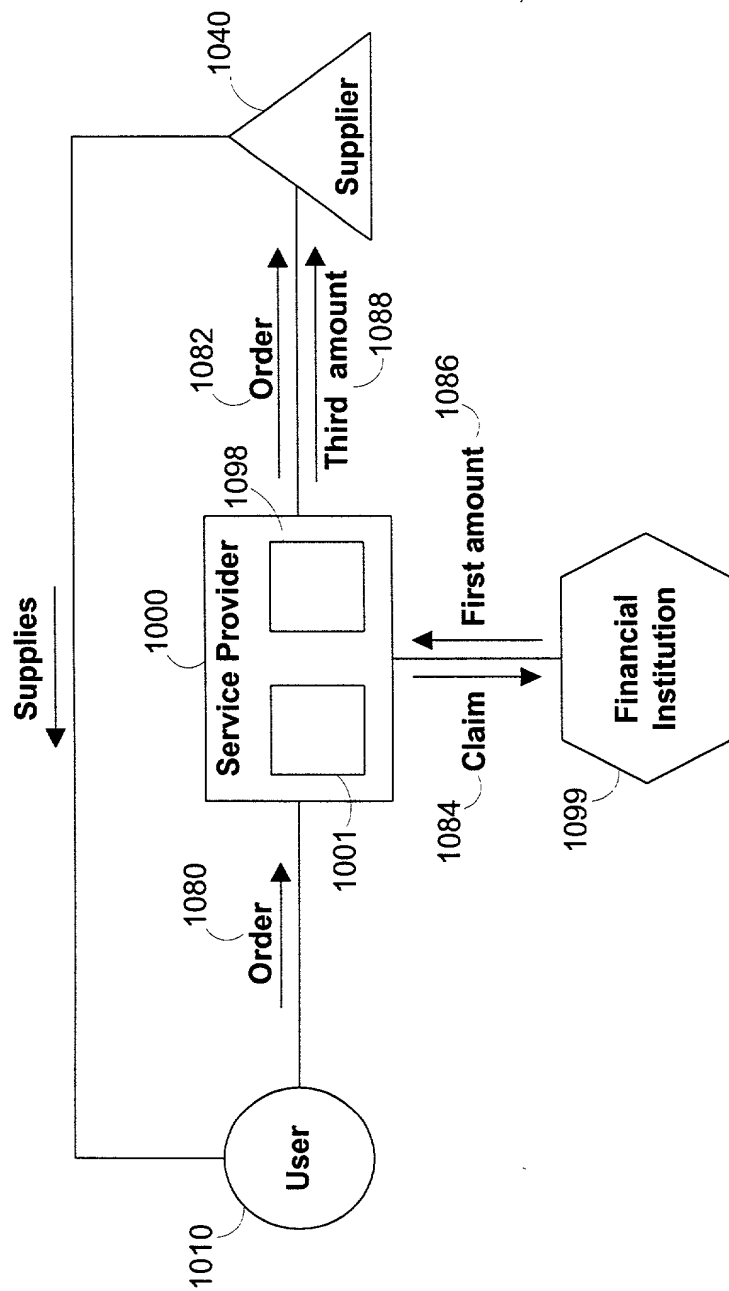


FIG. 31

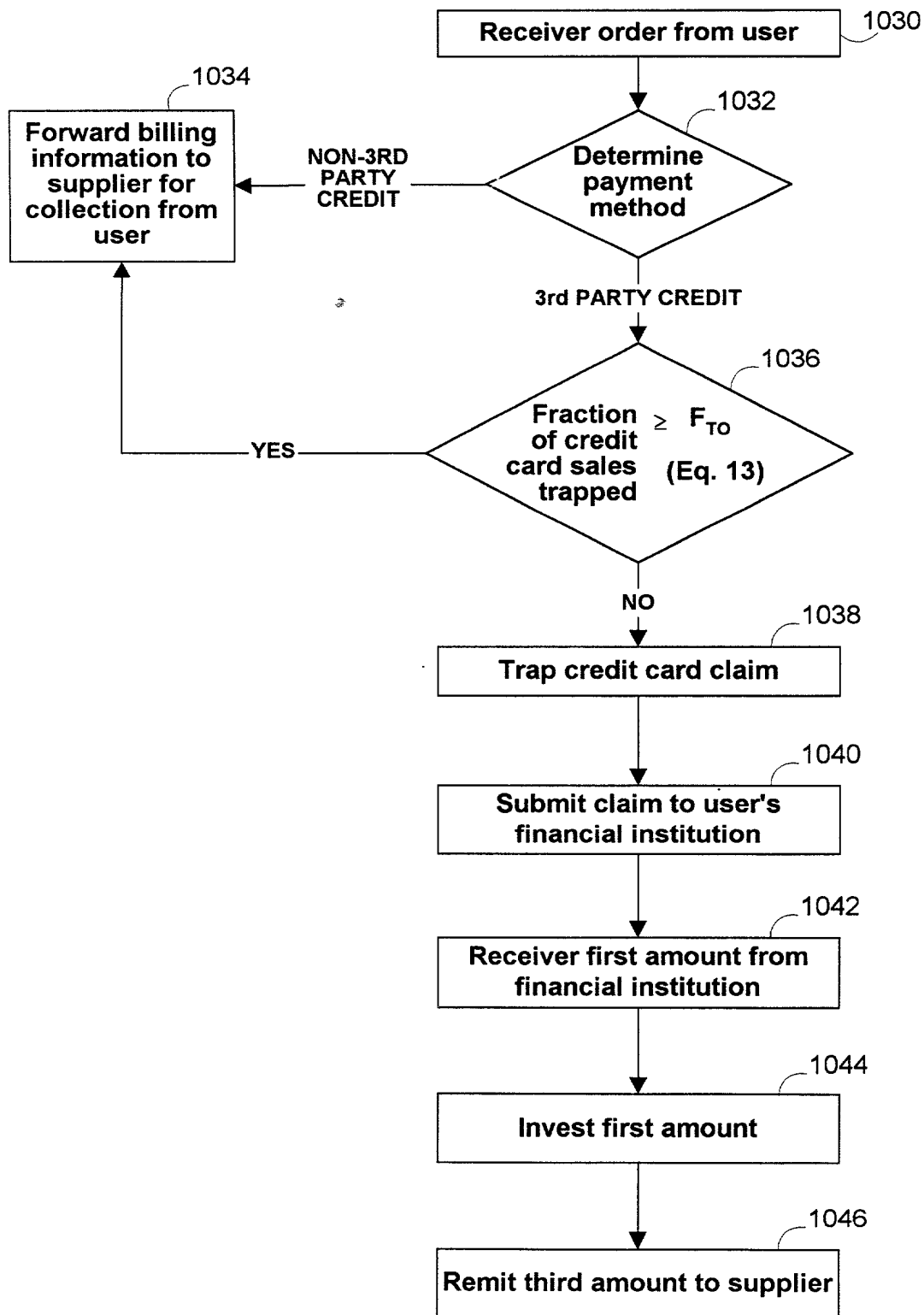


FIG. 32

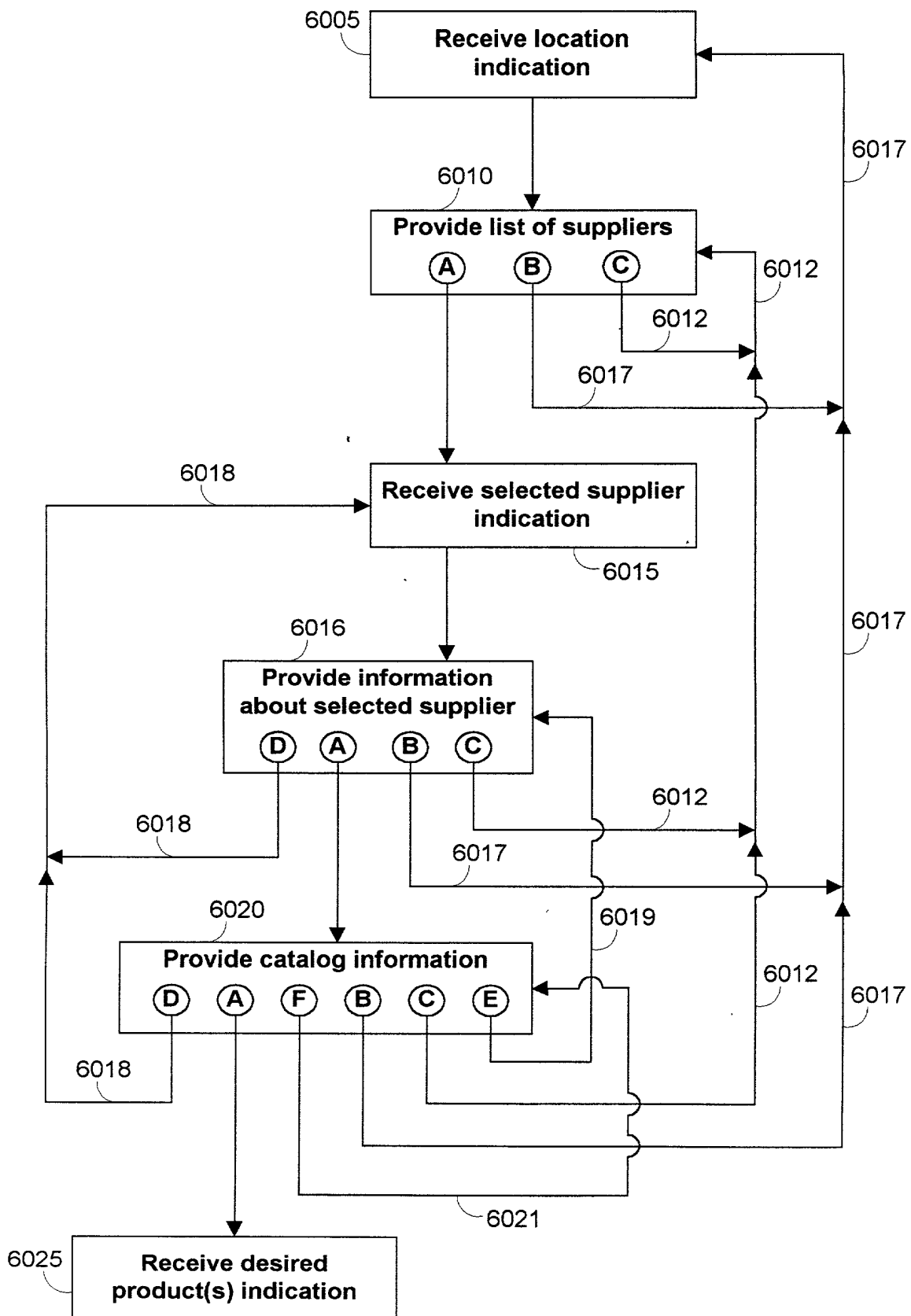


FIG. 33

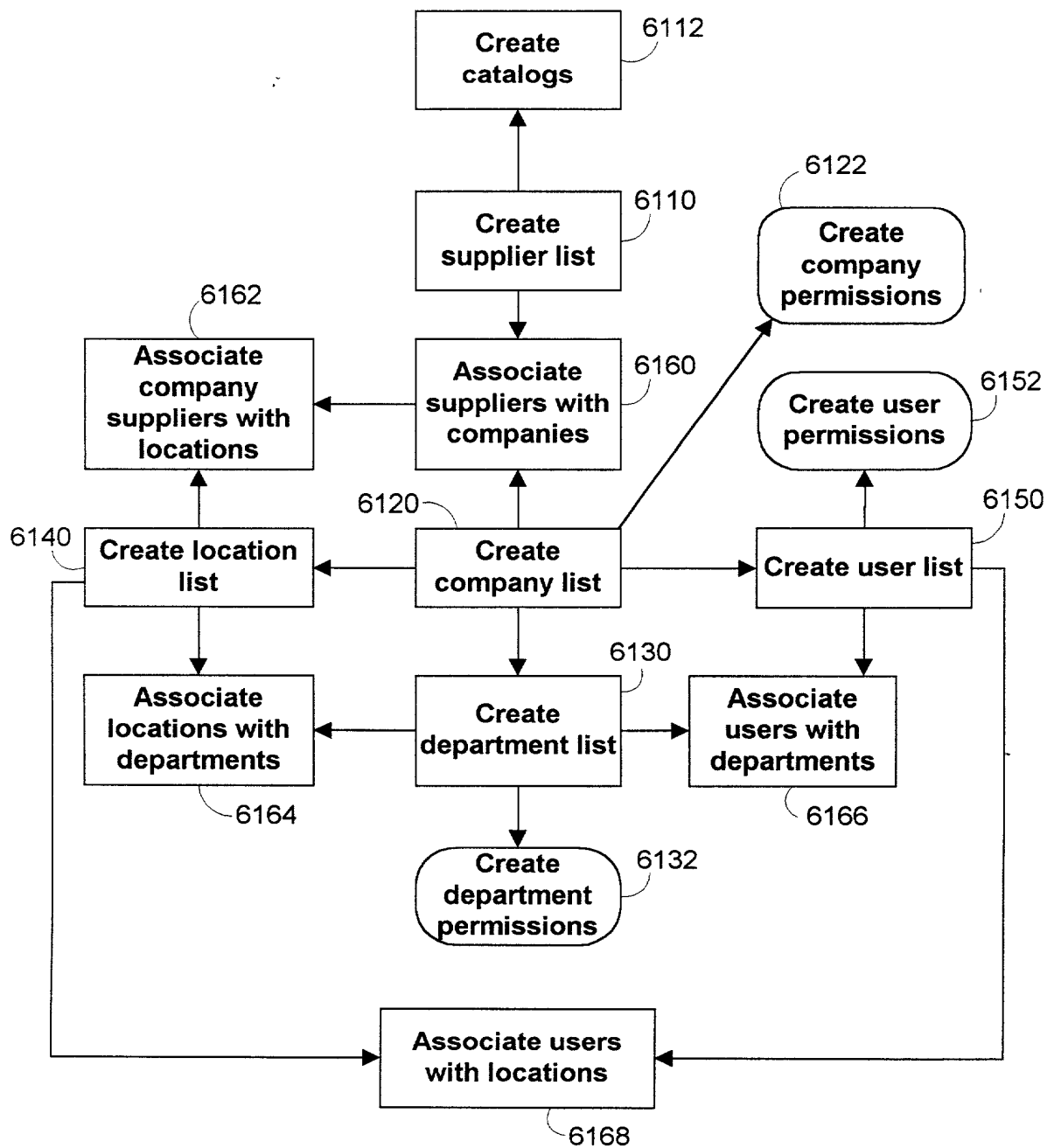


FIG. 34

2000

2018

Service Provider Logo

2016

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

2016

2016

2022

Company Logo

START YOUR ORDER! ↓

1. select a location

JOHN DOE'S LOCATIONS

Acme - 1001 6th Avenue

jd office - 100 Campus

Altex - 1001 Main St.

HTZ - 430 Park Avenue

NEXT ▶

Please choose from your list of locations, then press NEXT.

Or, click here to search ANOTHER LOCATION.

2. select a restaurant

3. place an order

4. confirm your order

Where do you

want to eat today?

Welcome to [Service Provider's] restaurant ordering site. If you have any problems with the site or your order, please contact us at (111) 222-3333 and ask for Customer Service. Thank you for using [Service Provider].

IMAGE

2024 [MENU ITEM]

2024 [RESTAURANT]

2026

IMAGE

2010

FIG. 35

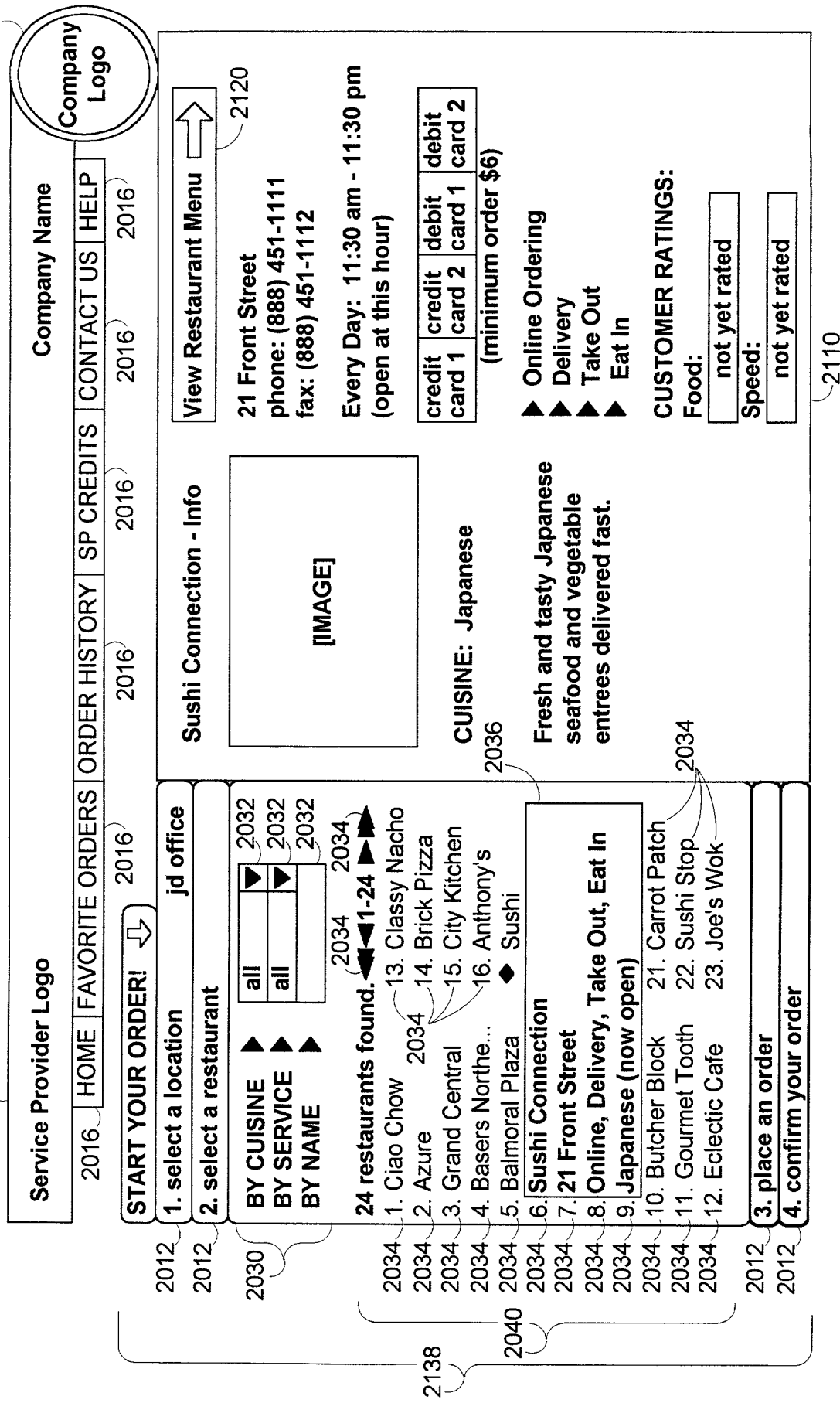


FIG. 36

2200

2018

2022

Service Provider Logo

2016HOMEFAVORITE ORDERSORDER HISTORYSP CREDITSHelpCONTACT USHELP

Company Name

Company Logo

START YOUR ORDER! ↓

20121. select a locationjd office

20122. select a restaurantSushi Connection

20123. place an order2 Items. \$12.45

2206Mixed Platter:
+1-▶Pork PlatterRemove \$5.95
+1-▶Shrimp Tempura PlatterRemove \$6.50
2208
CHECKOUTclear
22162214

2238Your order (as is) is available for ordering
Every Day: 11:30 am to 11:30 pm
4. confirm your order

Sushi Connection - Menu

[GRAPHIC]View Restaurant Info →

2226

2224▶ MENU ▶ BEVERAGES 2230

▶ Appetizer ▶ Noodle Soup ▶ Sushi ▶ Sashimi
▶ Sushi Platter ▶ Mixed Platter ▶ Roll ▶ A La Carte
▶ Sushi Chef's Recommendations ▶ Party Platters

With 2 Steamed Fish Dumplings, White or Brown Rice and Mixed Green Salad 2240

28. Chicken Platter 2242 \$5.95
29. Pork Platter 2242 \$5.95
30. Chicken Tempura Platter \$5.95
31. Shrimp Tempura Platter 2248 \$6.50

Choose Rice:
☐ White Rice 2244
☒ Brown Rice 2246

Click here to add special instructions 2246

32. Beef Tempura Platter 2242 \$5.95
33. Vegetable Tempura Platter 2210 \$5.95

ADD TO ORDER

FIG. 37

2300

2018

2022

Service Provider Logo				Company Name			
2016	HOME	FAVORITE ORDERS	ORDER HISTORY	SP CREDITS	CONTACT US	HELP	
START YOUR ORDER! ↓				2016			
2012	1. select a location		jd office		2016		
2012	2. select a restaurant		Sushi Connection		2016		
2012	3. place an order		2 Items. \$12.45		2016		
2012	4. confirm your order				2016		
Is your order info correct? Click on the information you wish to change, or click NEXT to accept the information as is.				PRINT			
PERSONAL INFO:				For questions about this order, call (888) 123-4567			
▶ John Doe				To: RESTAURANT			
▶ (888) 395-3500				Sushi Connection			
▶ 1001 6th Avenue				21 Front Street			
▶ Suite 421				Tel: (888) 451-1111			
▶ Plainfield, OH 44444				From: John Doe			
▶ 2020				1001 6th Avenue			
▶ 2020				Suite 421			
▶ 2020				Plainfield, OH 44444			
▶ 2020				Tel: (888) 395-3500			
ORDER OPTIONS:				FOR DELIVERY			
▶ Delivery 2322				Order Placed: 1/10 05:30 pm			
▶ ASAP				Time of Delivery: ASAP			
▶ Pay by Cash				29. Pork Cutlet Platter			
▶ No Instructions				Rice: White Rice.....\$5.95			
▶ 2020				31. Shrimp Tempura Platter			
▶ 2020				Rice: Brown Rice.....\$5.95			
▶ 2020				Subtotal \$ 12.45			
▶ 2020				Tax \$ 1.03			
▶ 2020				TOTAL \$ 13.48			
PREV				METHOD OF PAYMENT: CASH			
NEXT							

2310

FIG. 38

2400

2018

2022

Service Provider Logo

2016

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

Company Logo

2016

START YOUR ORDER!

↓

2016

1. select a location

JOHN DOE'S LOCATIONS

Acme - 1001 6th Avenue

jd office - 100 Campus

Altex - 1001 Main St.

HTZ - 430 Park Avenue

2020

NEXT

2038

Please choose from your list of locations, then press NEXT.

Or, click here to search ANOTHER LOCATION.

2012

2. select a restaurant

2012

3. place an order

2012

4. confirm your order

2016

John Doe's Order History

print e-mail

close

DATE	LOCATION	RESTAURANT	TOTAL
▶ 10/16/00	Acme	Brick Pizza	\$ 10.83
▶ 10/16/00	Acme	Brick Pizza	\$ 10.83
▶ 10/16/00	Acme	Bagel Eatery	\$ 7.52
▶ 10/24/00	Altex	Sushi Connection	\$ 8.88

2412

Total (tax included): \$ 8.88

Tip: \$ 0.00

2416

Expense Codes

Project Code: 5000-1001

2416

Percentage: 50 %

2416

Notes: lunch over briefings

2416

Employee Code: 5830

2416

Project Code: 5000-2000

2416

Percentage: 50 %

2416

Notes: John Rogers split lunch

2416

Employee Code: 5825

2416

Customer Satisfaction (can rate for five days)

Food Quality: Not Rated

Delivery Time: Not Rated

Comments:

Order Text

SAVE

2418

2410

FIG. 39

2500 2530 2533 2534 2536 2538 2539 2540 2541 2542 2543 2544 2545 2546 2547 2548 2549 2550 2551 2552 2553 2554 2555 2556 2557 2558 2559 2560 2561 2562 2563 2564 2565 2566 2567 2568 2569 2570 2571 2572 2573 2574 2575 2576 2577 2578 2579 2580 2581 2582 2583 2584 2585 2586 2587 2588 2589 2590 2591 2592 2593 2594 2595 2596 2597 2598 2599 2600 2601 2602 2603 2604 2605 2606 2607 2608 2609 2610 2611 2612 2613 2614 2615 2616 2617 2618 2619 2620 2621 2622 2623 2624 2625 2626 2627 2628 2629 2630 2631 2632 2633 2634 2635 2636 2637 2638 2639 2640 2641 2642 2643 2644 2645 2646 2647 2648 2649 2650 2651 2652 2653 2654 2655 2656 2657 2658 2659 2660 2661 2662 2663 2664 2665 2666 2667 2668 2669 2670 2671 2672 2673 2674 2675 2676 2677 2678 2679 2680 2681 2682 2683 2684 2685 2686 2687 2688 2689 2690 2691 2692 2693 2694 2695 2696 2697 2698 2699 2700 2701 2702 2703 2704 2705 2706 2707 2708 2709 2710 2711 2712 2713 2714 2715 2716 2717 2718 2719 2720 2721 2722 2723 2724 2725 2726 2727 2728 2729 2730 2731 2732 2733 2734 2735 2736 2737 2738 2739 2740 2741 2742 2743 2744 2745 2746 2747 2748 2749 2750 2751 2752 2753 2754 2755 2756 2757 2758 2759 2760 2761 2762 2763 2764 2765 2766 2767 2768 2769 2770 2771 2772 2773 2774 2775 2776 2777 2778 2779 2780 2781 2782 2783 2784 2785 2786 2787 2788 2789 2790 2791 2792 2793 2794 2795 2796 2797 2798 2799 2800 2801 2802 2803 2804 2805 2806 2807 2808 2809 2810 2811 2812 2813 2814 2815 2816 2817 2818 2819 2820 2821 2822 2823 2824 2825 2826 2827 2828 2829 2830 2831 2832 2833 2834 2835 2836 2837 2838 2839 2840 2841 2842 2843 2844 2845 2846 2847 2848 2849 2850 2851 2852 2853 2854 2855 2856 2857 2858 2859 2860 2861 2862 2863 2864 2865 2866 2867 2868 2869 2870 2871 2872 2873 2874 2875 2876 2877 2878 2879 2880 2881 2882 2883 2884 2885 2886 2887 2888 2889 2890 2891 2892 2893 2894 2895 2896 2897 2898 2899 2900 2901 2902 2903 2904 2905 2906 2907 2908 2909 2910 2911 2912 2913 2914 2915 2916 2917 2918 2919 2920 2921 2922 2923 2924 2925 2926 2927 2928 2929 2930 2931 2932 2933 2934 2935 2936 2937 2938 2939 2940 2941 2942 2943 2944 2945 2946 2947 2948 2949 2950 2951 2952 2953 2954 2955 2956 2957 2958 2959 2960 2961 2962 2963 2964 2965 2966 2967 2968 2969 2970 2971 2972 2973 2974 2975 2976 2977 2978 2979 2980 2981 2982 2983 2984 2985 2986 2987 2988 2989 2990 2991 2992 2993 2994 2995 2996 2997 2998 2999 3000

2500

2018

2022

Service Provider Logo

Company Name

Company Logo

COMPANY ORDER HISTORY

Date Range 2530 2530 2530 2530
from Jan 01 2000
to Jan 01 2001
2530 2530 2530 2530
SHOW

SUMMARY VIEW

Grouped by 2534
Employee
then 2534
No Second Grouping
2532 2532
SHOW

DETAIL VIEW

2532 2532
SHOW

Employee	Project Code	Client Code	Date	Order I.D.	Total	Tip	Adjustment
Doe, John	1001	500	10/3/00 7:25:00 PM	5681604	\$12.88	\$0.00	\$0.00
Doe, John	1001	500	10/3/00 7:41:00 PM	5681608	\$17.21	\$1.00	\$0.00
Doe, John	2001	500	10/3/00 8:27:00 PM	5681612	\$30.69	\$0.00	\$0.00
Doe, John	2001	400	10/4/00 10:10:00 AM	5681625	\$10.88	\$0.00	\$0.00
Doe, John	8000	000	10/4/00 10:33:00 AM	5681631	\$20.51	\$0.00	\$0.00
Doe, John	8000	000	10/16/00 2:36:00 AM	6015468	\$12.99	\$0.00	\$0.00
Doe, John	1001	500	10/16/00 10:37:00 PM	6015485	\$9.66	\$0.00	\$0.00

2510

FIG. 40

3100

The diagram illustrates a login interface (FIG. 41) with the following components:

- Header (3102):** Contains the **Service Provider Logo** and the **Company Name**.
- Company Logo (3104):** A circular logo located in the top right corner of the header.
- Sign-In Form (3110):** A central box containing:
 - SIGN IN (3112):** The title of the form.
 - email (3114):** A text input field for the user's email address.
 - password (3114):** A text input field for the user's password.
 - SIGN IN (3118):** A button with a right-pointing arrow to submit the login information.
 - Forgot your password? Click here (3118):** A link for users who have forgotten their password.
 - Want to change your password? Click here (3118):** A link for users who want to change their password.
- Footer:** Contains two lines of text:
 - Orders can currently be placed from 11am - 9pm daily.**
 - The site will be closed on Christmas Eve, Christmas, New Year's Eve and New Year's Day**

FIG. 41

FIG. 42 is a schematic diagram of a user interface for a service provider. The interface includes a header section 3100, a main content area 3110, and a footer section 3120. The header section 3100 contains a service provider logo 3102 and a company name 3104. The main content area 3110 displays a sign-in form 3112, which includes fields for email 3114 and password 3114, a sign-in button 3118, and links for forgot password 3118 and change password 3118. The footer section 3120 contains a notice about order placement times.

3100

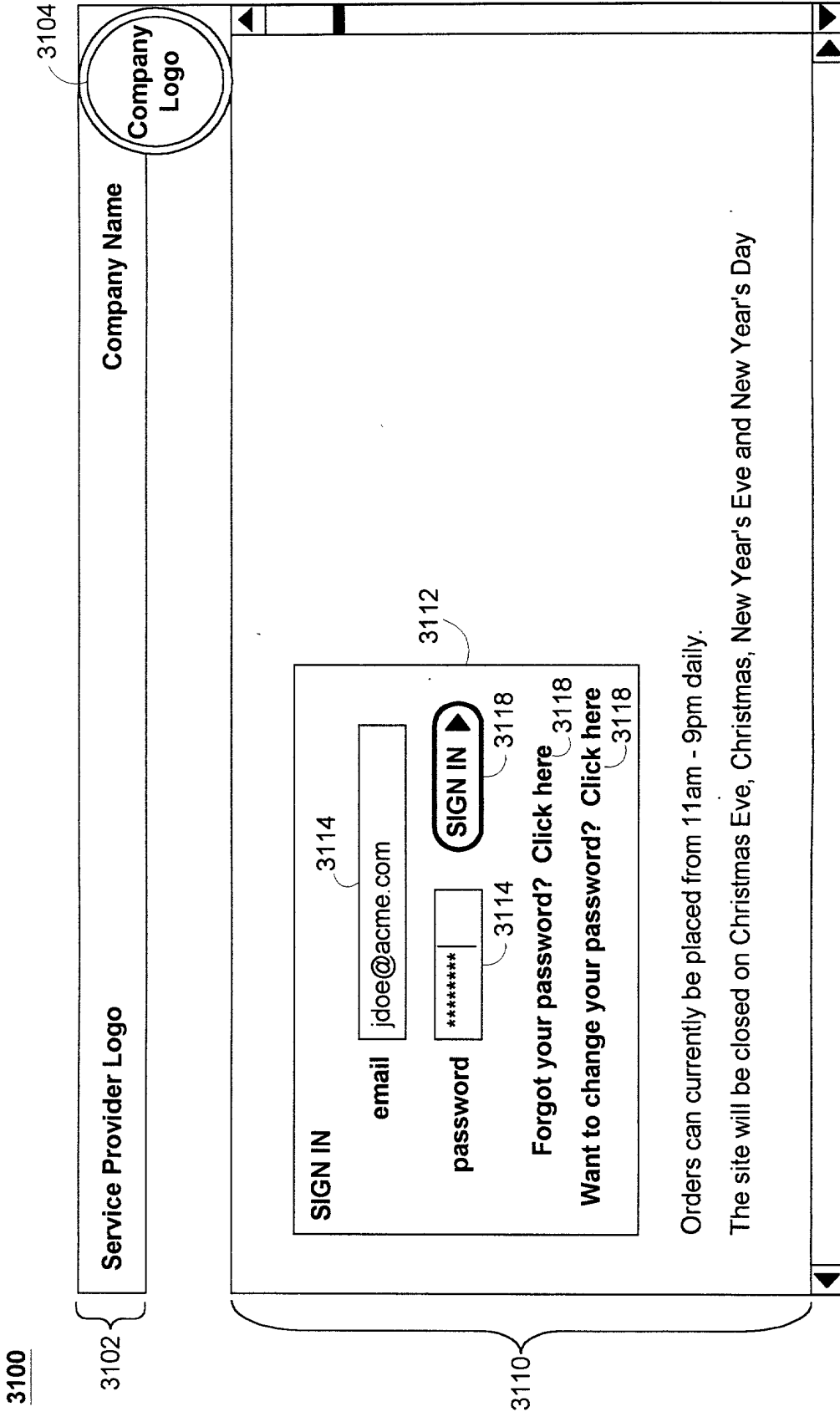


FIG. 42

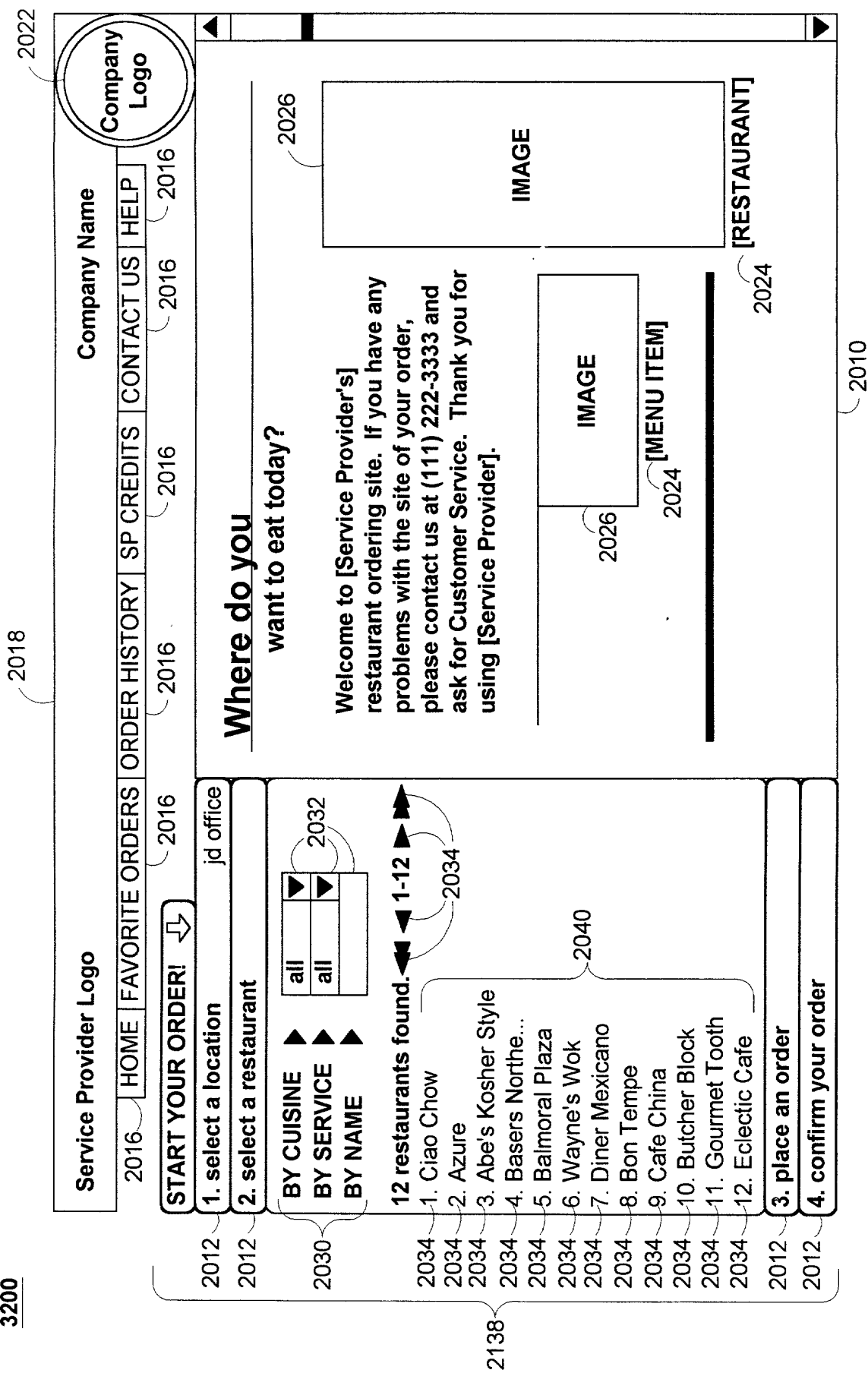


FIG. 43

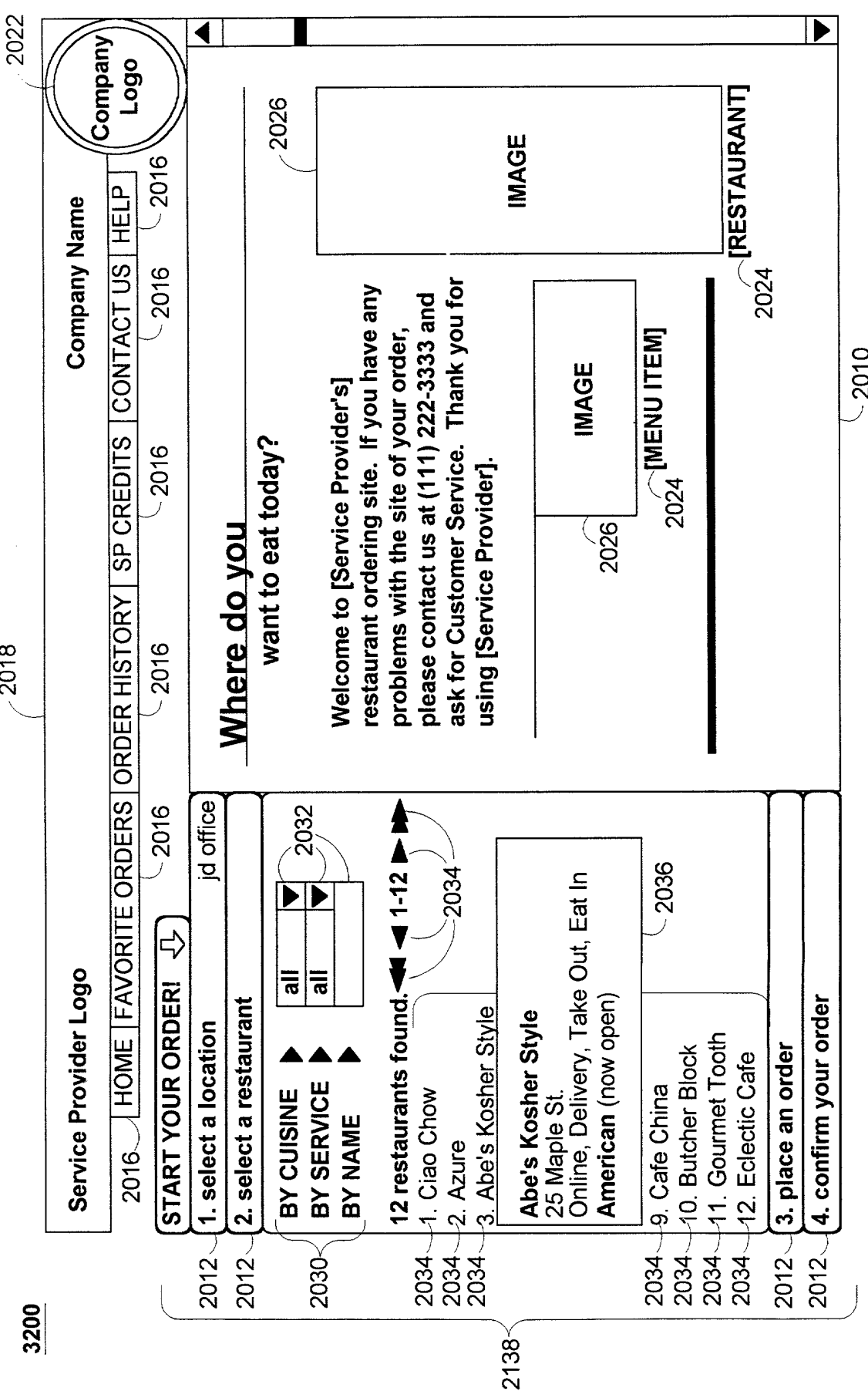


FIG. 44

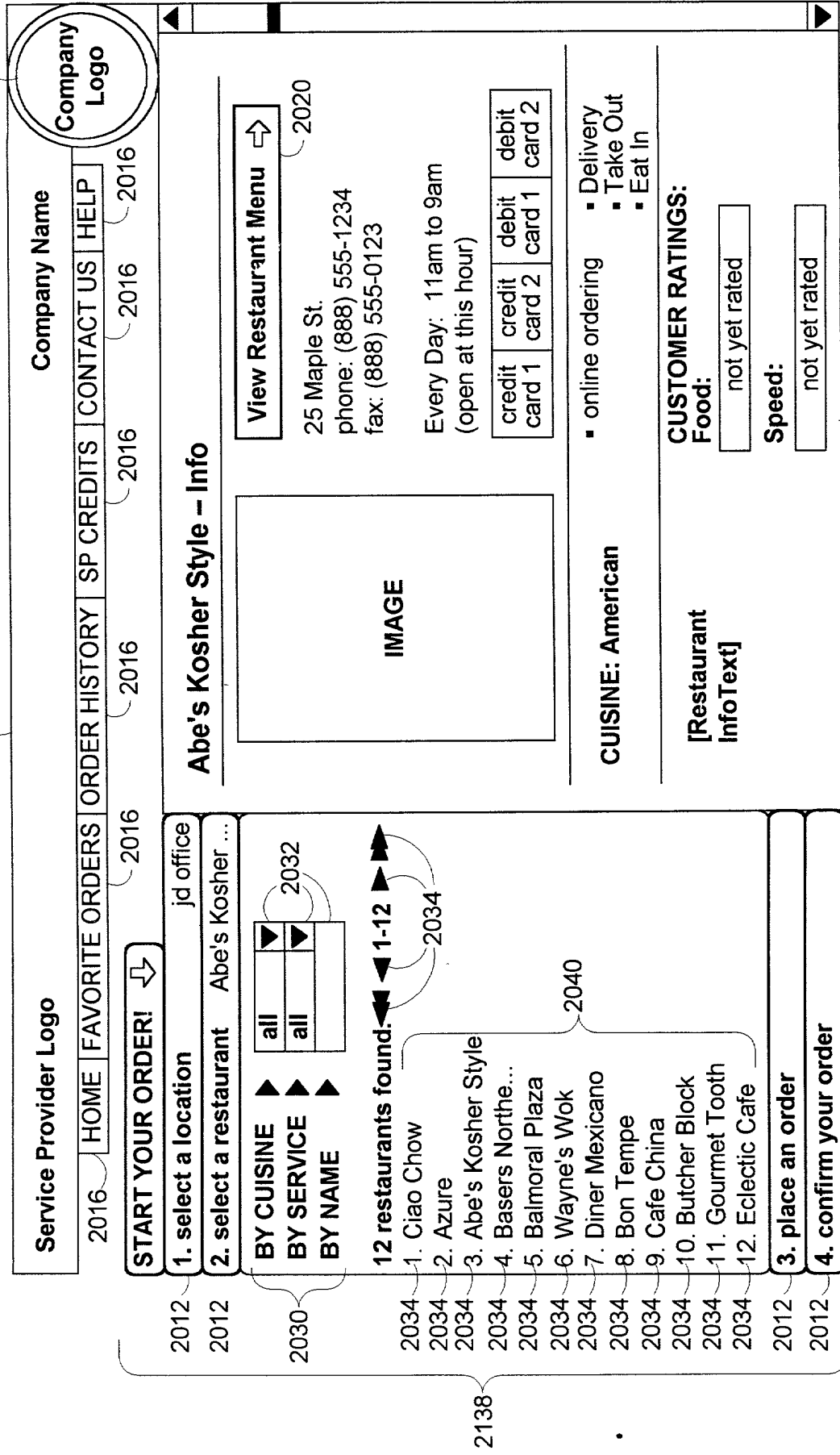


FIG. 45

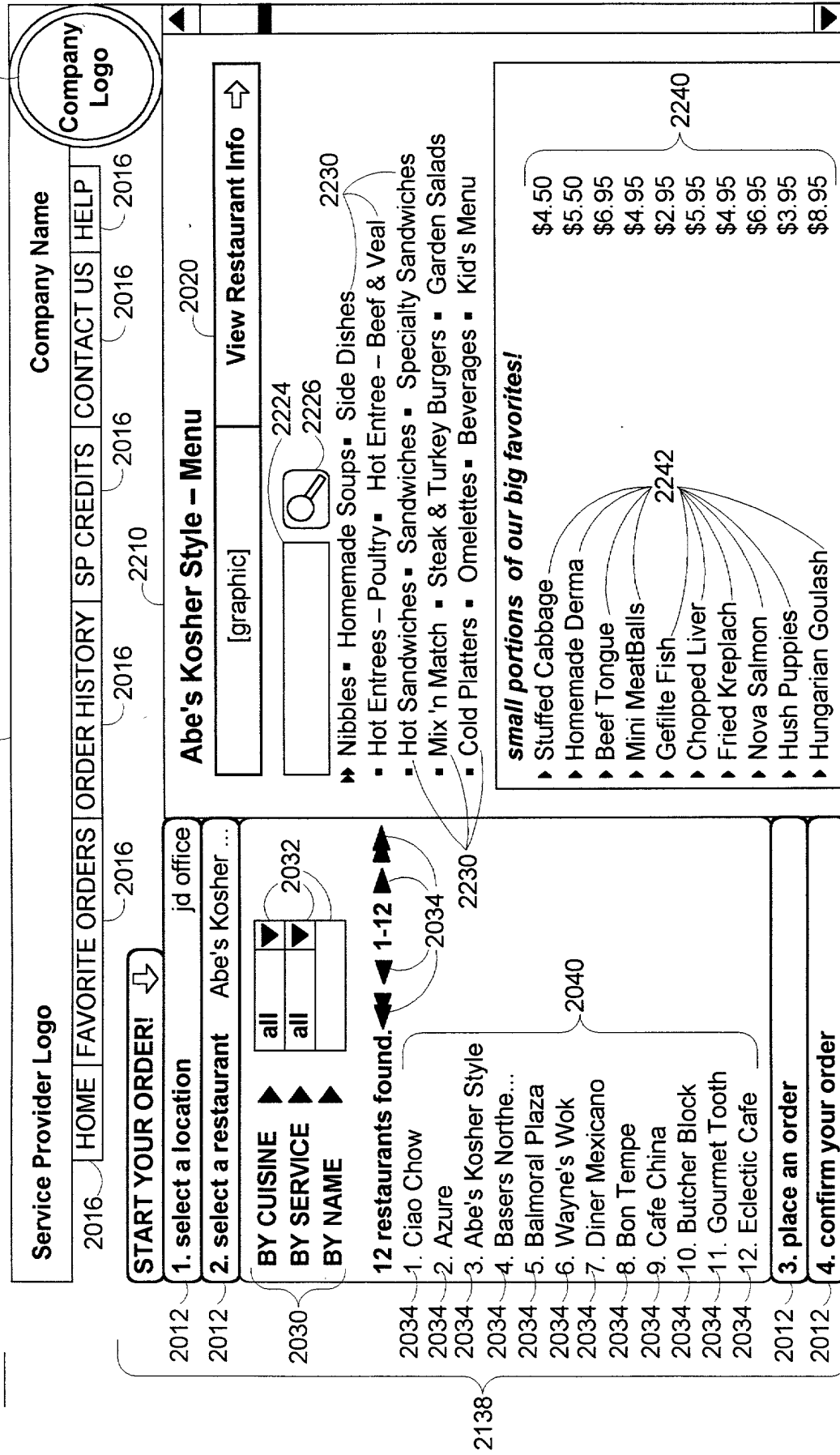



FIG. 46



Service Provider Logo **Company Name**



2016 HOME FAVORITE ORDERS ORDER HISTORY SP CREDITS CONTACT US HELP 2016 2016 2016 2016 2016 2016



START YOUR ORDER! 




2012 1. select a location jd office

2012 2. select a restaurant Abe's Kosher ...

2030 BY CUISINE  all  2032

BY SERVICE  all  2032

BY NAME   2032

2138 12 restaurants found.   1-12  2034

2034 1. Ciao Chow

2034 2. Azure

2034 3. Abe's Kosher Style 2040

2034 4. Basers Northe...

2034 5. Balmoral Plaza

2034 6. Wayne's Wok

2034 7. Diner Mexicano

2034 8. Bon Tempe

2034 9. Cafe China

2034 10. Butcher Block


2034 11. Gourmet Tooth

2034 12. Eclectic Cafe


2012 3. place an order

2012 4. confirm your order

Abe's Kosher Style - Menu 2020

[graphic] View Restaurant Info 

Fish 2224 2226

 2224 2226

2230

► Nibbles ▪ Homemade Soups ▪ Side Dishes

▪ Hot Entrees - Poultry ▪ Hot Entree - Beef & Veal

▪ Hot Sandwiches ▪ Sandwiches ▪ Specialty Sandwiches

▪ Mix 'n Match ▪ Steak & Turkey Burgers ▪ Garden Salads

▪ Cold Platters ▪ Omelettes ▪ Beverages ▪ Kid's Menu

small portions of our big favorites!

► Stuffed Cabbage \$4.50

► Homemade Derma \$5.50

► Beef Tongue \$6.95

► Mini MeatBalls \$4.95

► Gefilte Fish 2242 \$2.95

► Chopped Liver \$5.95

► Fried Kreplach \$4.95

► Nova Salmon \$6.95

► Hush Puppies \$3.95

► Hungarian Goulash \$8.95

2240

FIG. 47

2200

2018

2022

Service Provider Logo

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

Company Logo

START YOUR ORDER! ↓

1. select a location

jd office

2. select a restaurant

Abe's Kosher ...

3. place an order

1 Items. \$7.45

2208 SANDWICHES

1 + Tuna Fish Salad Remove \$7.45

clear

CHECK OUT

Your order (as is) is available for ordering: Every Day: 11am to 9:30pm

4. confirm your order

Abe's Kosher Style – Menu

[graphic]

2224

2226

▶ MENU ▶ SEARCH FOR: FISH

2220

▶ Nibbles

▶ Hot Entrees – Poultry

▶ Hot Sandwiches

▶ Mix 'n Match

▶ Cold Platters

▶ Homemade Soups

▶ Hot Entree – Beef & Veal

▶ Sandwiches

▶ Steak & Turkey Burgers

▶ Omelettes

▶ Side Dishes

▶ Specialty Sandwiches

▶ Garden Salads

▶ Beverages

▶ Kid's Menu

2230

2230

2242

2242

▶ Homemade Stuffed Derma

▶ Spinach Log

▶ Israeli Salad

▶ Cucumber Salad

\$8.00

\$4.95

\$3.95

\$3.50

per pound

Special Instructions:

ADD TO ORDER

2248

Sprinkle with cayenne pepper.

2246

▶ Pasta Salad

2242

\$3.95

FIG. 49

2240

3300

2018

2022

Service Provider Logo

2016HOME2016FAVORITE ORDERS2016ORDER HISTORY2016SP CREDITS2016CONTACT US2016HELP

Company Name

Company Logo

START YOUR ORDER! ↓

20121. select a locationjd office

20122. select a restaurantAbe's Kosher ...

2030

BY CUISINE ▶▶▶

BY SERVICE ▶▶▶

BY NAME ▶▶▶

allall

2032

203412 restaurants found.◀◀◀1-12▶▶▶

20341. Ciao Chow

20342. Azure

20343. Abe's Kosher Style

20344. Basers Northe...

20345. Balmoral Plaza

20346. Wayne's Wok

20347. Diner Mexicano

20348. Bon Tempe

20349. Cafe China

203410. Butcher Block

203411. Gourmet Tooth

203412. Eclectic Cafe

2040

20123. place an order

20124. confirm your order

Abe's Kosher Style – search for: Fish

[graphic]2224View Restaurant Info →2020

▶ MENU ▶ SEARCH FOR: FISH2220

▶ 4 items found.

▶ Nibbles: Gefilte Fish2242\$2.952240

▶ Sandwiches: Tuna Fish Salad2248\$7.45

Choose option 1:

☒ rye

☐ whole wheat2244

☐ club bread (\$0.50)

☐ toasted garlic bread (\$0.75)

Choose option 2:

☒ sliced tomato (\$0.50)

☐ potato salad (\$0.50)

☐ sweet peppers (\$0.75)

☐ hot peppers (\$0.75)2244

Choose option:

☒ sandwich (\$6.95)

☐ salad (\$6.45)

ADD TO ORDER2248

FIG. 50



FIG. 51

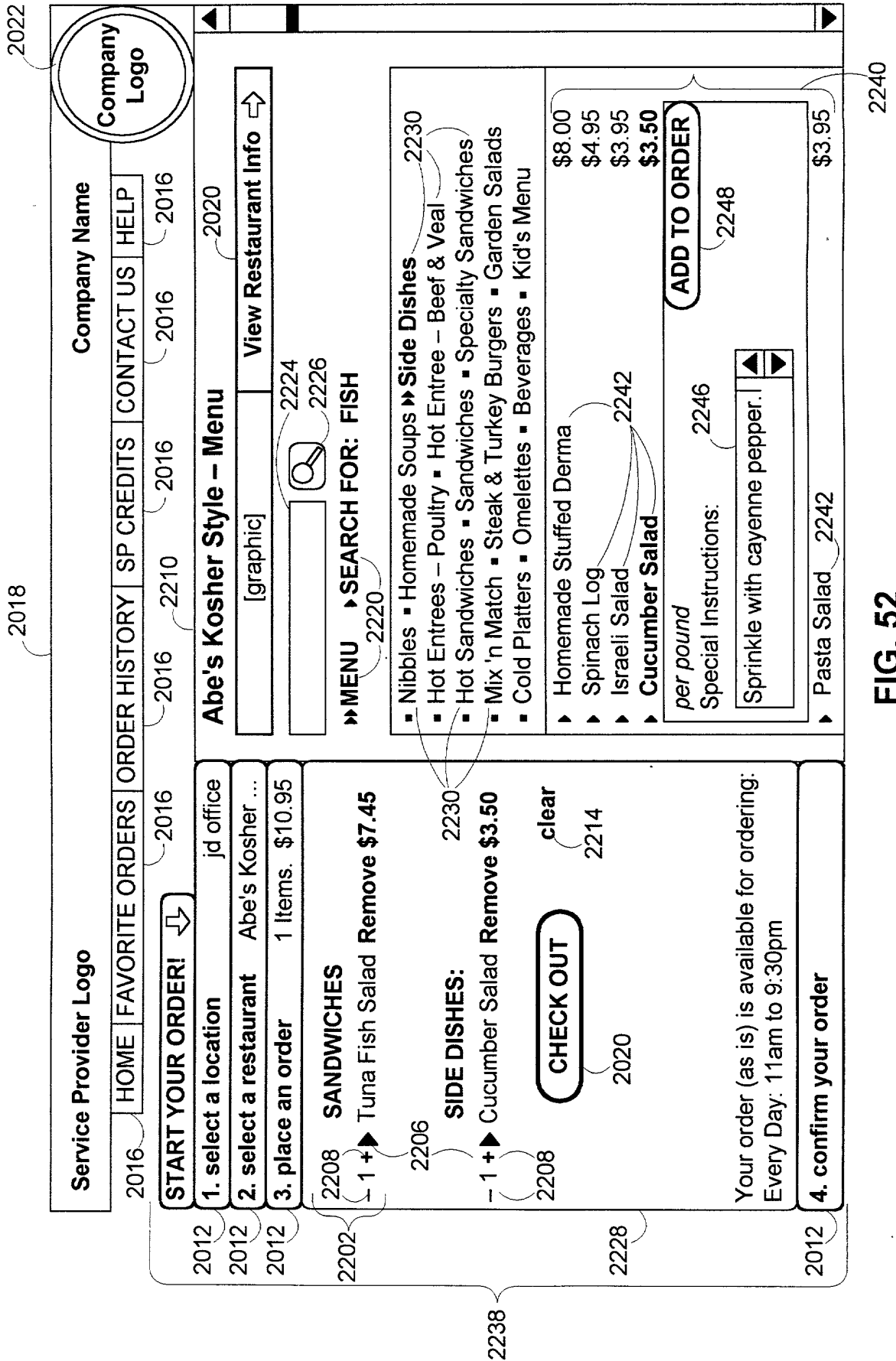


FIG. 52

Service Provider Logo

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

2016

2016

2016

2016

2016

2016

START YOUR ORDER!

↓

2012

1. select a location

jd office

2012

2. select a restaurant

Abe's Kosher ...

2012

3. place an order

2 Items. \$10.95

2208

SANDWICHES

- 1 +▶ Tuna Fish Salad

Remove \$7.45

2202

SIDE DISHES:

- 1 +▶ Cucumber Salad

Special Instructions:
Sprinkle with
cayenne pepper

Remove \$3.50

2228

CHECK OUT

clear

Your order (as is) is available for ordering:
Every Day: 11am to 9:30pm

2012

4. confirm your order

Company Logo

Company Name

2020

Abe's Kosher Style – Menu

[graphic]

View Restaurant Info ↗

2224

2226

▶MENU ▶SEARCH FOR: FISH

▪ Nibbles ▪ Homemade Soups ▶Side Dishes 2230
▪ Hot Entrees -- Poultry ▪ Hot Entree -- Beef & Veal
▪ Hot Sandwiches ▪ Sandwiches ▪ Specialty Sandwiches
▪ Mix 'n Match ▪ Steak & Turkey Burgers ▪ Garden Salads
▪ Cold Platters ▪ Omelettes ▪ Beverages ▪ Kid's Menu

▶Homemade Stuffed Derma \$8.00
▶Spinach Log \$4.95
▶Israeli Salad \$3.95
▶Cucumber Salad \$3.50

per pound
Special Instructions: 2246
Sprinkle with cayenne pepper. |
Pasta Salad 2242

ADD TO ORDER 2248

FIG. 53

2018

2022

2300

Service Provider Logo				Company Name			
HOME	FAVORITE ORDERS	ORDER HISTORY	SP CREDITS	CONTACT US	HELP	Company Logo	
START YOUR ORDER! ↓		2016	2016	2016	2016		
1. select a location	jd office						
2. select a restaurant	Abe's Kosher ...						
3. place an order	2 Items. \$10.95						
4. confirm your order							
<p>Is your order info correct?</p> <p>Click on the information you wish to change, or click NEXT to accept the information as is.</p>		<p>To: RESTAURANT Abe's Kosher Style 25 Maple St. Tel: (888) 555-1234</p> <p>From: John Doe 1001 Main St. Acme Plaintown, OH 44444 Tel: (888) 395-3500</p> <p>Order Placed: 12/5 06:20 pm Time of Delivery: ASAP</p>					
<p>PERSONAL INFO:</p> <p>JOHN DOE</p> <p>(888) 395-3500</p> <p>1001 Main St.</p> <p>Acme</p> <p>Plaintown, OH</p> <p>44444</p>		<p>FOR DELIVERY</p> <p>SANDWICHES: Tuna Fish Salad Option 1: rye Option 2: sliced tomato Option: Sandwich..... 7.45</p> <p>SIDE DISHES: Cucumber Salad special instructions : Sprinkle with cayenne pepper.... 3.50</p>					
<p>2020</p> <p>PREV</p>		<p>2020</p> <p>NEXT</p>					
Subtotal		\$ 10.95					

2310

FIG. 54

2018

2022

2300

Service Provider Logo

2016

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

2016

2016

2016

Company Name

Company Logo

2022

START YOUR ORDER! ↓

2016

2012

1. select a location

jd office

2012

2. select a restaurant

Abe's Kosher ...

2012

3. place an order

2 Items. \$10.95

2012

4. confirm your order

Select DELIVERY to have your order delivered to your address. Select TAKEOUT if you would like to pick up your order at the restaurant.

2302

☒ Delivery

2302

☐ Takeout

2328

2020

CANCEL

2020

SAVE

2012

To:

RESTAURANT

Abe's Kosher Style

25 Maple St.

Tel: (888) 555-1234

2012

From:

John Doe

1001 Main St.

Acme

Plaintown, OH 44444

Tel: (888) 395-3500

Order Placed: 12/5 06:20 pm

Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:

Tuna Fish Salad

option 1: rye

option 2: sliced tomato

option: sandwich..... 7.45

SIDE DISHES:

Cucumber Salad

special instructions : Sprinkle with cayenne pepper..... 3.50

Subtotal \$ 10.95

Tax \$ 0.90

TOTAL \$ 11.85

2310

FIG. 55

2012 2016 2018 2022

Service Provider Logo

HOME FAVORITE ORDERS ORDER HISTORY SP CREDITS CONTACT US HELP

Company Name

Company Logo

2012 2016 2018 2022

START YOUR ORDER! ↓

2012 1. select a location jd office

2012 2. select a restaurant Abe's Kosher ...

2012 3. place an order 2 Items. \$10.95

2012 4. confirm your order

If you would like your order delivered orready for pickup as soon as possible select ASAP. If you would like your order delivered or ready for pickup at a later time, selet LATER.

2302 ☒ ASAP

2302 ☐ Later

2328

2020 CANCEL

2020 SAVE

***** AMERICA TO GO *****

For questions about this order, call (212) 790-9587

To: RESTAURANT

Abe's Kosher Style

25 Maple St.

Tel: (888) 555-1234

From: John Doe

1001 Main St.

Acme

Plaintown, OH 44444

Tel: (888) 395-3500

Order Placed: 12/5 06:22 pm

Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:

Tuna Fish Salad

option 1: rye

option 2: sliced tomato

option: sandwich..... 7.45

SIDE DISHES:

Cucumber Salad

FIG. 56

2012 2016 2018 2022

2012 2016 2018 2022

Service Provider Logo				Company Name			
2016	HOME	FAVORITE ORDERS	ORDER HISTORY	SP CREDITS	CONTACT US	HELP	Company Logo
START YOUR ORDER!							
2012	1. select a location		jd office				
2012	2. select a restaurant		Abe's Kosher ...				
2012	3. place an order		2 items. \$10.95				
2012	4. confirm your order						
Special Delivery instructions (e.g. Ring top bell when you arrive" or Ask for Nancy x 359 if I am not available")							
instructions				Please deliver to Conference Room 31 North.			
2302				2328			
2020				2020			
CANCEL				SAVE			
***** AMERICA TO GO ***** For questions about this order, call (212) 790-9587							
To: RESTAURANT Abe's Kosher Style 25 Maple St. Tel: (888) 555-1234							
From: John Doe 1001 Main St. Acme Plaintown, OH 44444 Tel: (888) 395-3500							
FOR DELIVERY Order Placed: 12/5 06:23 pm Time of Delivery: ASAP							
SANDWICHES: Tuna Fish Salad option 1: rye option 2: sliced tomato option: sandwich. 7.45							
SIDE DISHES: Cucumber Salad							

2310

FIG. 58

2016 2017 2018 2019 2020 2021 2022

2016 2017 2018 2019 2020 2021 2022

Service Provider Logo

2016

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

Company Logo

START YOUR ORDER! ↓

2012 1. select a location jd office

2012 2. select a restaurant Abe's Kosher ...

2012 3. place an order 2 items. \$10.95

2012 4. confirm your order

Location

name

company

address 1

address 2

city

state

zip code

area code & phone

2302 John Doe

2302 Acme

2302

2302

2302 Plaintown

2302 OH

2302 44444

2302 888 395-3800

2020

CANCEL

2020

SAVE

***** AMERICA TO GO *****

For questions about this order, call (212) 790-9587

To:

RESTAURANT

Abe's Kosher Style
25 Maple St.
Tel: (888) 555-1234

From:

John Doe

1001 Main St.

Acme

Plaintown, OH 44444

Tel: (888) 395-3500

Order Placed: 12/5 06:23 pm

Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:

Tuna Fish Salad

option 1: rye

option 2: sliced tomato

option: sandwich..... 7.45

SIDE DISHES:

Cucumber Salad

FIG. 59

2310

2016 2017 2018 2019 2020 2021 2022

2018



Service Provider Logo

HOME FAVORITE ORDERS ORDER HISTORY SP CREDITS CONTACT US HELP

2016 2016 2016 2016 2016 2016

START YOUR ORDER! ↓

1. select a location jd office

2. select a restaurant Abe's Kosher ...

3. place an order 2 Items. \$10.95

4. confirm your order

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2012

2018

Service Provider Logo

HOME FAVORITE ORDERS ORDER HISTORY SP CREDITS CONTACT US HELP

2016 2016 2016 2016 2016 2016

START YOUR ORDER! ↓

1. select a location jd office

2. select a restaurant Abe's Kosher ...

3. place an order 2 Items. \$10.95

4. confirm your order

Save this in Favorite Orders?

2302 Save Order

2302 Don't Save Order

2020

2020

PREV

2020

NEXT

2020

2020

2020

2020

2020

2020

2020

2020

2020

2020

2020

2020

2022



Company Name

CONTACT US HELP

2016 2016 2016 2016 2016 2016

AMERICA TO GO *****

For questions about this order, call (212) 790-9587

To:

RESTAURANT

Abe's Kosher Style

25 Maple St.

Tel: (888) 555-1234

From:

John Doe

1001 Main St.

Acme

Plaintown, OH 44444

Tel: (888) 395-3500

Order Placed: 12/5 06:24 pm

Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:

Tuna Fish Salad

option 1: rye

option 2: sliced tomato

option: sandwich..... 7.45

SIDE DISHES:

Cucumber Salad

2310

2310

FIG. 60

2300

Service Provider Logo

2016

HOME FAVORITE ORDERS ORDER HISTORY

2012

START YOUR ORDER! 

2012

1. select a location jd office

2012

2. select a restaurant Abe's Kasher ...

2012

3. place an order 2 Items. \$10.95

2012

4. confirm your order

Save this in Favorite Orders?

2302

☒ Save Order

2302

☐ Don't Save Order

2328

2020

 PREV

2020

NEXT 

2018

Company Name

2016

CONTACT US HELP

2016

SP CREDITS

2016

2016

2022

Company Logo

2012

***** AMERICA TO GO *****

2012

For questions about this order, call (212) 790-9587

2012

To: RESTAURANT

2012

Abe's Kasher Style

2012

25 Maple St.

2012

Tel: (888) 555-1234

2012

From: John Doe

2012

1001 Main St.

2012

Acme

2012

Plaintown, OH 44444

2012

Tel: (888) 395-3500

2012

Order Placed: 12/5 06:24 pm

2012

Time of Delivery: ASAP

2012

FOR DELIVERY

2012

SANDWICHES:

2012

Tuna Fish Salad

2012

option 1: rye

2012

option 2: sliced tomato

2012

option: sandwich. 7.45

2012

SIDE DISHES:

2012

Cucumber Salad

2310

FIG. 61

order items, such as your phone, to
it. It is your order, so, if it
is, then there's more than that.

2018

2300

Service Provider Logo

2016

HOME

FAVORITE ORDERS

ORDER HISTORY

SP CREDITS

CONTACT US

HELP

Company Name

Company Logo

2022

START YOUR ORDER! ↓

2012

1. select a location jd office

2012

2. select a restaurant Abe's Kosher ...

2012

3. place an order 2 Items. \$10.95

2012

4. confirm your order

Check your order
information to the right and
press SUBMIT below to
send your order to the
restaurant. To go back,
press PREV

2328

SUBMIT ▶

2020

◀ PREV

2020

2016

2016

2016

2016

2016

2016

***** AMERICA TO GO *****

For questions about this order, call (212) 790-9587

To:

RESTAURANT

Abe's Kosher Style
25 Maple St.
Tel: (888) 555-1234

From:

John Doe

1001 Main St.

Acme

Plaintown, OH 44444

Tel: (888) 395-3500

Order Placed: 12/5 06:24 pm

Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:

Tuna Fish Salad

option 1: rye

option 2: sliced tomato

option: sandwich. 7.45

SIDE DISHES:

Cucumber Salad

FIG. 62

2310

2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022

2022

2018

Service Provider Logo		Company Name			Company Logo	
2016	HOME	FAVORITE ORDERS	ORDER HISTORY	SP CREDITS	CONTACT US	HELP
START YOUR ORDER! ↓		2016	2016	2016	2016	2016
2012	1. select a location jd office					
2012	2. select a restaurant Favorites					
BY CUISINE ▶		all	2032			
BY SERVICE ▶		all	2032			
BY NAME ▶			2032			
My Favorite Orders		2042				
Fantastic Tortillas		menu info				
▪ Tacos		2034				
Andrew's Malt Shop		2042				
▪ My Favorite Burger		2034				
▪ Group Order For Five		2034				
2012	3. place an order		2 Items. \$10.95			
2012	4. confirm your order the food is on the way					

***** AMERICA TO GO *****

For questions about this order, call (212) 790-9587

To: RESTAURANT
Abe's Kosher Style
25 Maple St.
Tel: (888) 555-1234

From: John Doe
1001 Main St.
Acme
Plaintown, OH 44444
Tel: (888) 395-3500

Order Placed: 12/5 06:24 pm
Time of Delivery: ASAP

FOR DELIVERY

SANDWICHES:
Tuna Fish Salad
option 1: rye
option 2: sliced tomato
option: sandwich..... 7.45

SIDE DISHES:
Cucumber Salad

FIG. 64

2310

2022

2018

3500

Service Provider Logo

Company Name

Company Logo

2016 HOME FAVORITE ORDERS ORDER HISTORY SP CREDITS CONTACT US HELP 2016

START YOUR ORDER! ↓

2012 1. select a location jd office

2012 2. select a restaurant Favorites

2030 BY CUISINE ▶ all 2032
BY SERVICE ▶ all 2032
BY NAME ▶ 2032

2040 My Favorite Orders 2042
Fantastic Tortillas menu info

2138 • Tacos 2034

2012 3. place an order 2 items. \$10.95

2012 4. confirm your order the food is on the way

Larry Smith's Order History

DATE	LOCATION	RESTAURANT	print	email	close	TOTAL
▶ 11/8/00	X&T	Ciao Chow				\$15.10
▶ 11/8/00	X&T	Azure				\$25.06
▶ 11/8/00	X&T	Grand Central				\$55.10
▶ 11/8/00	X&T	Basers Northe				\$67.44
▶ 11/8/00	X&T	Balmoral Plaza				\$26.63
▶ 11/8/00	X&T	Wayne's Wok				\$31.61
▶ 11/8/00	X&T	Diner Mexicano				\$19.92
▶ 11/8/00	X&T	Bon Tempe				\$58.40
▶ 11/8/00	X&T	Cafe China				\$21.54
▶ 11/8/00	X&T	Butcher Block				\$34.96
▶ 11/8/00	X&T	Gourmet Tooth				\$19.43
▶ 11/8/00	X&T	Eclectic Cafe				\$19.32
▶ 11/8/00	X&T	Classy Nacho				\$23.71
▶ 11/8/00	X&T	Brick Pizza				\$28.04
▶ 11/8/00	X&T	City Kitchen				\$42.33

FIG. 65

2410

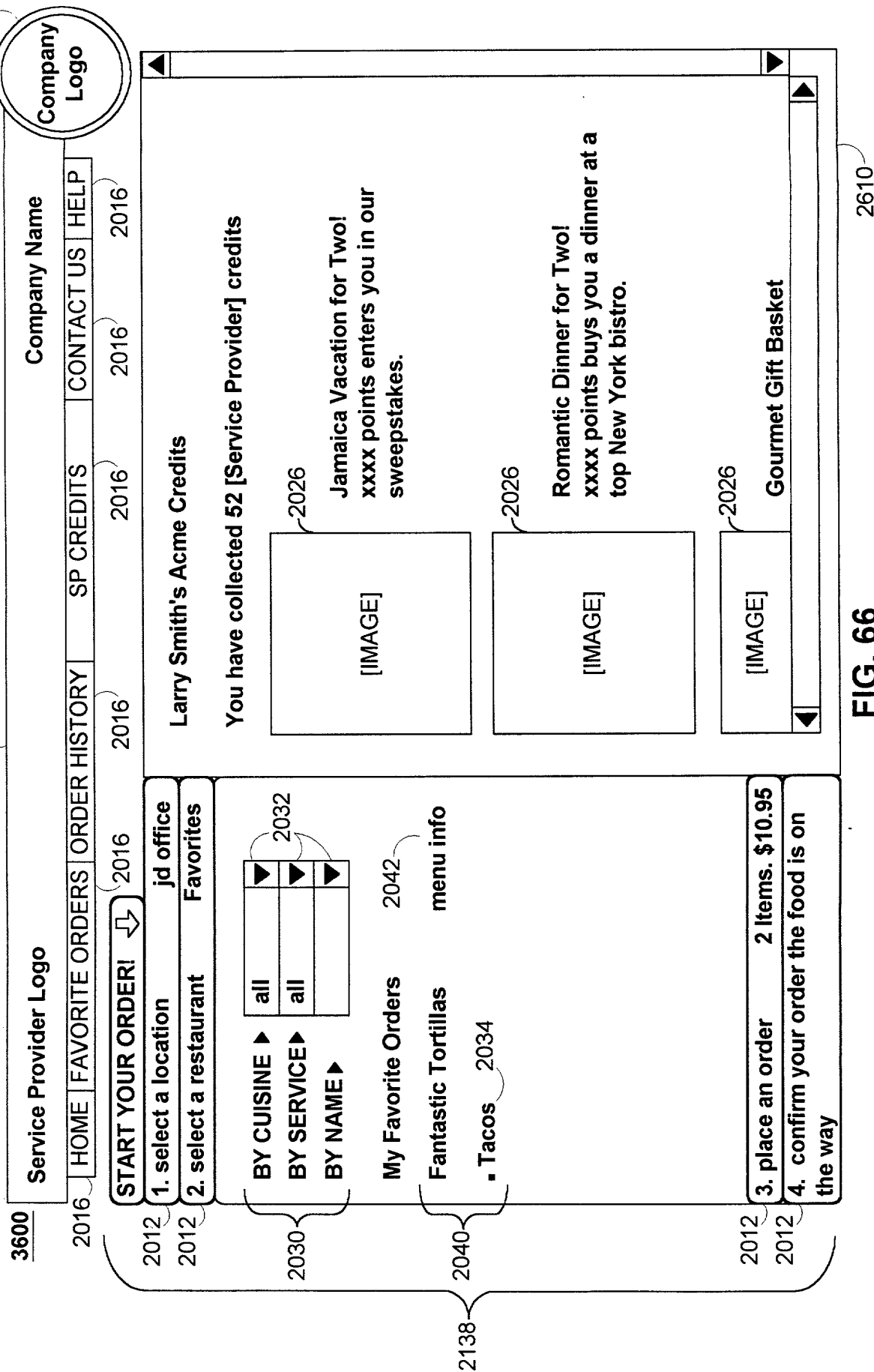


FIG. 67 is a schematic diagram of a computer screen 6700 displaying a confirmation dialog box 6702. The dialog box 6702 contains a question mark icon 6704 and the text "Are you sure? This is really going to send the order to the restaurant." Below the text are two buttons: an "OK" button 6706 and a "Cancel" button 6708. Both buttons are labeled with the reference numeral 2020.

3900

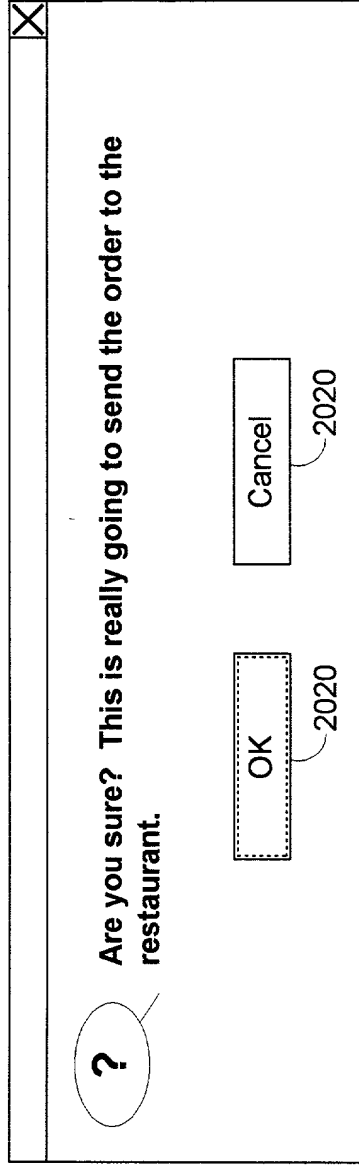
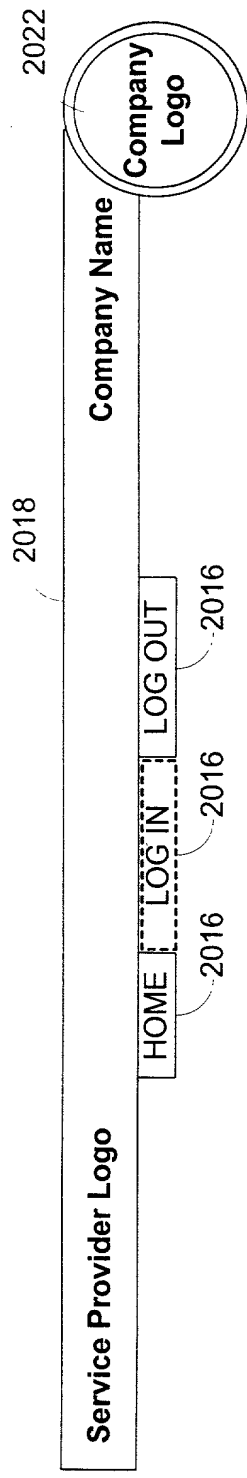


FIG. 67

3500



A rectangular login form with a light gray background. It contains two input fields: one for "username:" and one for "password:". Both fields are labeled with the number "3114". To the right of the "password:" field is a "LOG IN" button, labeled with the number "3118". The entire form is labeled with the number "3112" in the top right corner.

FIG. 68

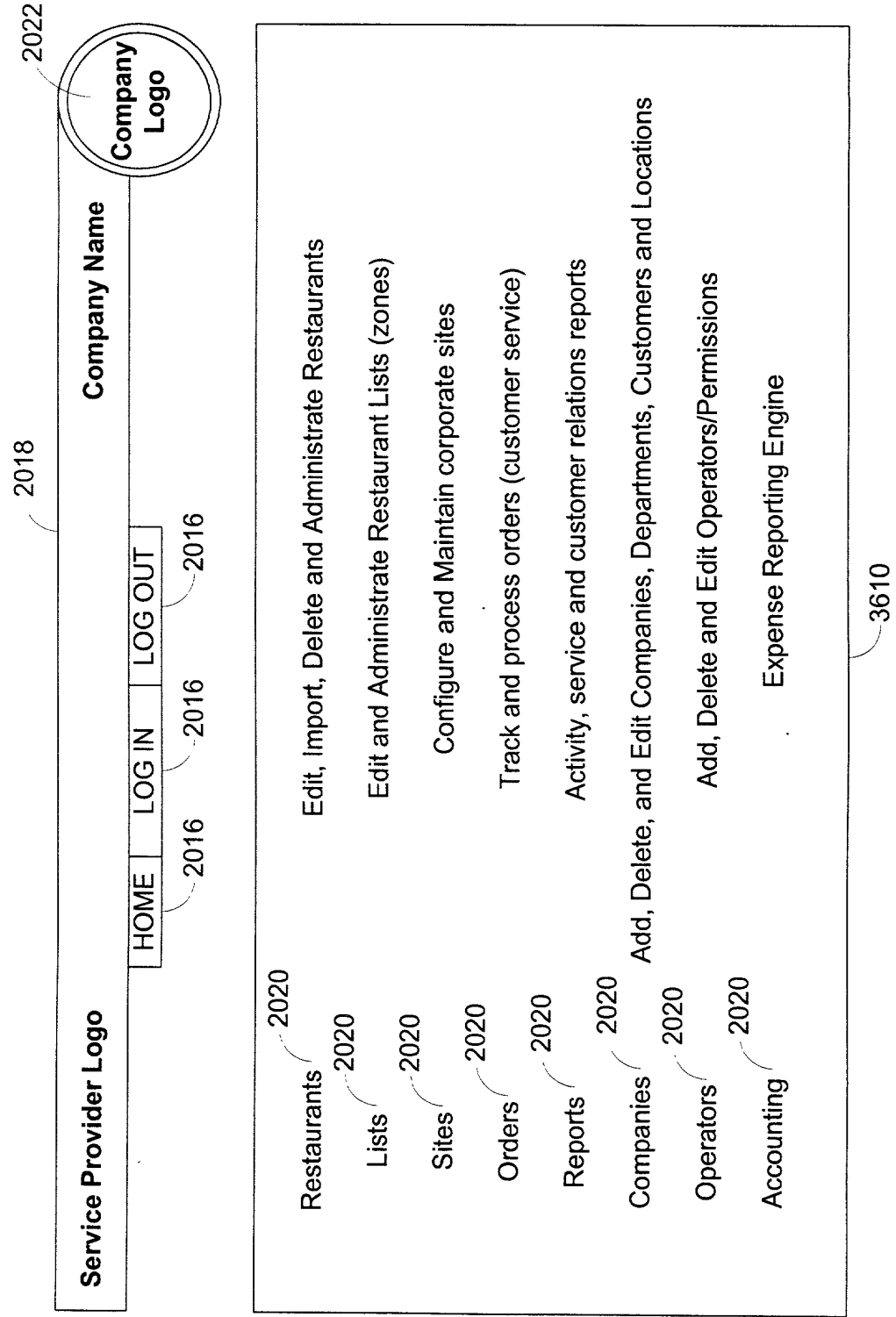


FIG. 69

3700

2018

2022

Service Provider Logo

HOMELOG INLOG OUT

Company Name

Company Logo

2016

2016

2016

ADD NEW RESTAURANT ...

IMPORT RESTAURANT (FROM ACCESS)

ID

3732

Name

3732

Street Address

3732

City

3732

Zip

3732

Phone

3732

Sort By

3732

UID

3732

SEARCH

3734

3742	107739	Bucharian Cafe	44 Post St.	Southfield, OH	44445	8885557777	EDIT	DELETE	3744	TURN OFF	3744
3742	107752	Cafe China	5 High St.	Plainfield, OH	44444	888	EDIT	DELETE	3744	TURN OFF	3744
3742	107804	Eclectic Cafe	12 Main St.	Plainfield, OH	44444	888	EDIT	DELETE	3744	TURN OFF	3744
3742	108641	Cafe Creole	27 Orchard	Southfield, OH	44445	888	EDIT	DELETE	3744	TURN OFF	3744
3742	108720	Wok Cafe	20 Elm St.	Southfield, OH	44445	888	EDIT	DELETE	3744	TURN OFF	3744
3742	108841	Bon Tempe Cafe	22 Main St.	Plainfield, OH	44444	888	EDIT	DELETE	3744	TURN	3744

3710

FIG. 70

3750

2018 2022

Service Provider Logo

Company Name

Company
Logo

HOME LOG IN LOG OUT

2016 2016 2016

☐ DELETE AFTER IMPORT

select to delete access files after importing them. be careful - if the data is wrong or the import did not go as expected, you will not be able to repeat this import.

☒ OVERWRITE EXISTING DATA

selecting this option will destroy old data for this restaurant. deselecting it will combine the existing data with the new data.

SELECT ALL

select all of the available files

SELECT NONE

deselect all of the files (you must have at least one file selected when clicking import)

GO

click here to start importing. this might take a while, depending on the number of files involved

FIG. 71

3800

2018

2022

Service Provider Logo

Company Name

HOME LOG IN LOG OUT

Company Logo

2016

2016

ID	00107739	TIMES		3812	3812	CUISINES	3812			
Name	Bucharian Cafe	S	M	T	W	T	F	S	<input type="checkbox"/> African	<input type="checkbox"/> Burger
Street Address	44 Post. St.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> American	<input type="checkbox"/> Chinese
Apt., Floor, etc...		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> French	<input type="checkbox"/> Indian
City/State	Southfield, OH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Italian	<input type="checkbox"/> Japanese
Zip + 4	44445	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Korean	<input type="checkbox"/> Mexican
Cross Streets	Maple	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Pizza	<input type="checkbox"/> South American
Phone 1	8885557777	PAYMENT				DESCRIPTION				<input type="checkbox"/> Thai
Phone 2		<input type="checkbox"/> Credit Card 1								
Fax 1	8885557778	<input checked="" type="checkbox"/> Credit Card 2								
Fax 2		<input checked="" type="checkbox"/> Debit Card 1								
Web Address		<input type="checkbox"/> Debit Card 2								
		RATING				NOTES				
		(caution: you might overwrite user feedback)				Cuisine(s); Organic, Vegetarian				
<input checked="" type="checkbox"/> Delivers		Food Quality:		3812	MENUS					
Delivery charge \$0	3812	**			Breakfast					
<input checked="" type="checkbox"/> Offers TakeOut		Delivery Efficiency:			Lunch and Dinner					
<input type="checkbox"/> Eat at Restaurant		[30 Min.]		3812	Dinner					
Minimum Order \$0	3812				Beverages					
<input type="checkbox"/> Online Ordering										
save changes & exit				3814						

FIG. 72

Service Provider Logo

Company Name

Company
Logo

HOME LOG IN LOG OUT

2016

2016

MENU

Name:

Lunch and Dinner ▼

3812

Description:

Desserts – See board or ask
your waiter for daily selection.

3812

CATEGORIES

3812

Appetizers

Entrees

Soup

Salads

Extra Dressings & Sauces

Side Dishes

Name:

Appetizers

3812

Description:

3812

SERVICES

☒ Delivery☒ Takeout☒ Eat In☐ Online Ordering

TIMES

S M T W T F S

☐ ☒ ☒ ☒ ☒ ☒ ☐☐ ☐ ☐ ☐ ☐ ☐ ☐☒ ☐ ☐ ☐ ☐ ☐ ☐☐ ☐ ☐ ☐ ☐ ☐ ☐

Name

Price

Description

Spicy

Extras

3812

0

0 extras

0 options

3812

0

0 extras

0 options

3812

0

0 extras

0 options

3812

0

0 extras

0 options

← edit restaurant info 3814

3810

FIG. 73

3850

2022

2018

Service Provider Logo

Company Name

Company
Logo

HOME

LOGIN

LOG OUT

2016

2016

ADD NEW LIST

3876

click here to create a new list of restaurants

3872

3872

44414

EDIT

DELETE

44422

EDIT

DELETE

altex

EDIT

DELETE

acme

EDIT

DELETE

officepark

EDIT

DELETE

dij

EDIT

DELETE

eb

EDIT

DELETE

ffld

EDIT

DELETE

haber

EDIT

DELETE

burke

EDIT

DELETE

ennis

EDIT

DELETE

haley

EDIT

DELETE

ahern

EDIT

DELETE

gross

EDIT

DELETE

3874

3870

3860

FIG. 75

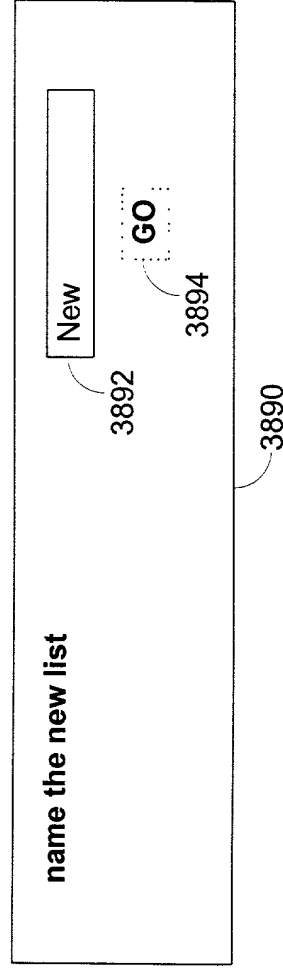
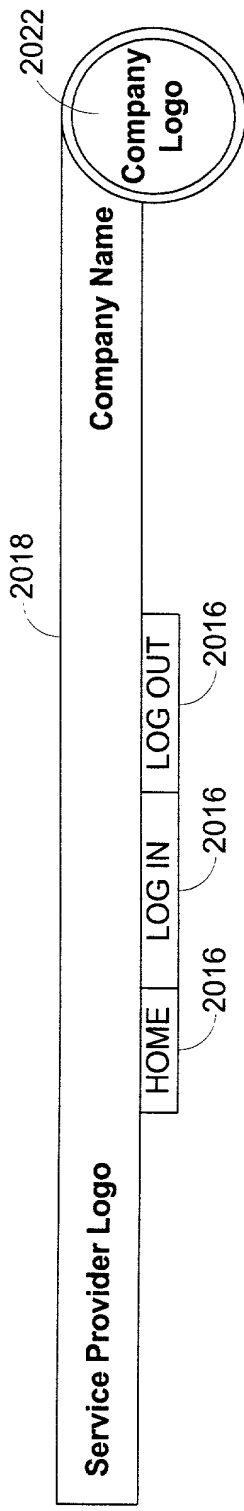


FIG. 76

3900

2018

2022

Service Provider Logo

Company Name

Company Logo

HOME LOG IN LOG OUT

2016

2016

2016

3912 ADD TO LIST

3912 SELECT ALL

3912 SELECT NONE

- | | | |
|--------------------------|----------|------------------|
| <input type="checkbox"/> | 00107458 | Ciao Chow |
| <input type="checkbox"/> | 00107484 | Azure |
| <input type="checkbox"/> | 00107487 | Bucharian Cafe |
| <input type="checkbox"/> | 00107497 | Basers Northe... |
| <input type="checkbox"/> | 00107512 | Balmoral Plaza |
| <input type="checkbox"/> | 00107520 | Wok Cafe |
| <input type="checkbox"/> | 00107526 | Diner Mexicano |
| <input type="checkbox"/> | 00107527 | Bon Tempe Cafe |
| <input type="checkbox"/> | 00107529 | Cafe China |
| <input type="checkbox"/> | 00107532 | Butcher Block |
| <input type="checkbox"/> | 00107540 | Gourmet Tooth |
| <input type="checkbox"/> | 00107541 | Eclectic Cafe |

3920

3922

3912 REMOVE FROM LIST

3912 SELECT ALL

3912 SELECT NONE

- | | | |
|--------------------------|----------|------------------|
| <input type="checkbox"/> | 00109354 | Classy Nacho |
| <input type="checkbox"/> | 00109395 | Brick Pizza |
| <input type="checkbox"/> | 00109396 | City Kitchen |
| <input type="checkbox"/> | 00109398 | Anthony's |
| <input type="checkbox"/> | 00109426 | Sushi Connection |
| <input type="checkbox"/> | 00200775 | Haute Kitchen |
| <input type="checkbox"/> | 00204643 | Bagel Eatery |
| <input type="checkbox"/> | 00205073 | Scones to Go |
| <input type="checkbox"/> | 00109318 | Carrot Patch |
| <input type="checkbox"/> | 00109359 | Sushi Stop |
| <input type="checkbox"/> | 00109319 | Joe's Wok |
| <input type="checkbox"/> | 00204639 | Organic Table |

3930

3932

CONTINUE

3912

FIG. 77

3910

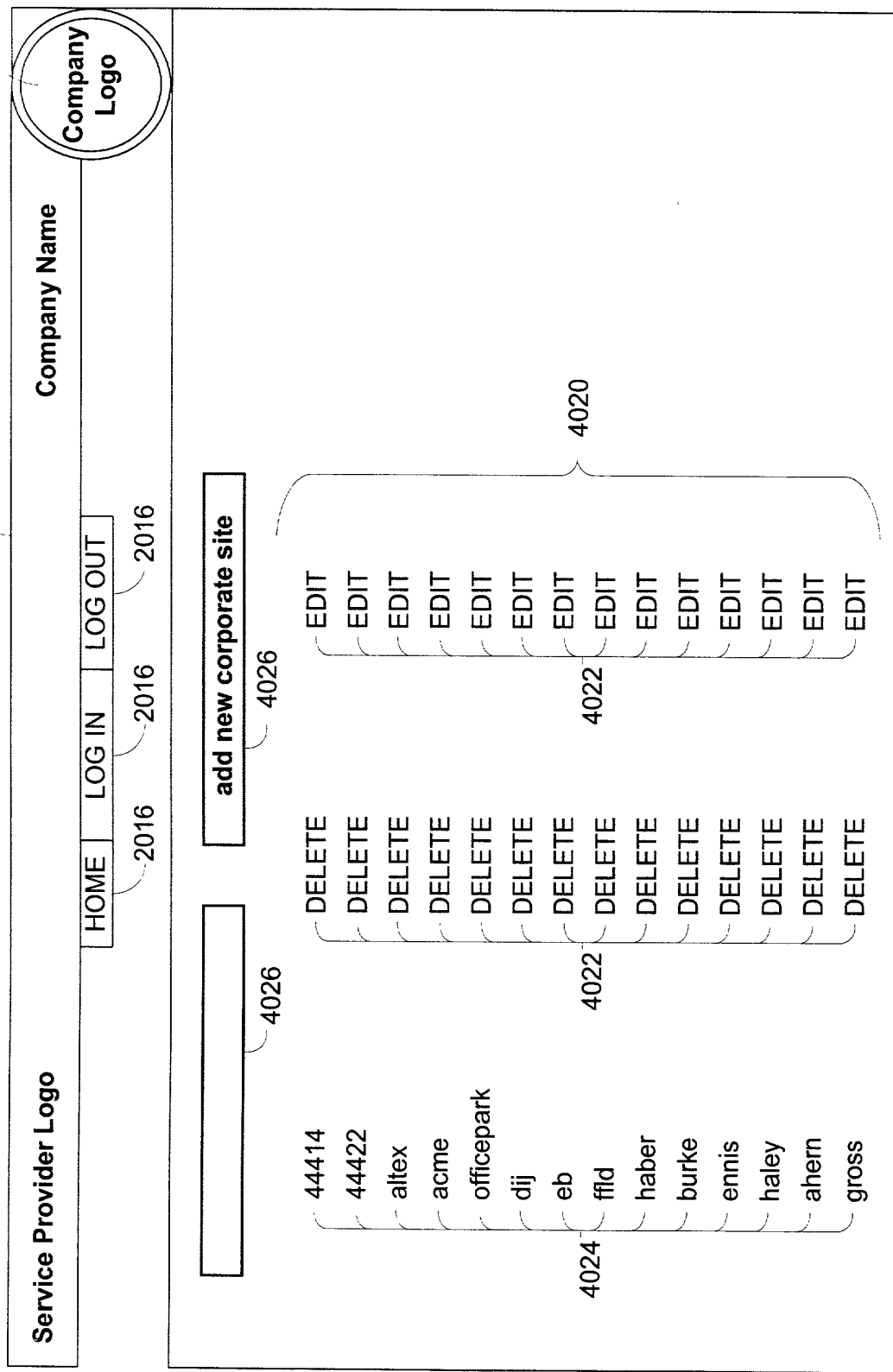


FIG. 78

Service Provider Logo

HOME LOG IN LOG OUT

Company Name

Company Logo

EDITING SITE "atg"

Back to sites list without editing

<input checked="" type="checkbox"/> gDebugSubmit	Full Site Name
<input checked="" type="checkbox"/> gAnonUserLogin	Banner Right Image
<input checked="" type="checkbox"/> gUserEditName	Cobranding Image
<input checked="" type="checkbox"/> gUserEditLocation	Host Addresses
<input checked="" type="checkbox"/> gUserEditUser	Referring Addresses
<input checked="" type="checkbox"/> gUserEditTime	Welcome Page Address
<input checked="" type="checkbox"/> gUserEditService	Code 1
<input checked="" type="checkbox"/> gUserEditPayment	Code 2
<input type="checkbox"/> gHasContent	

FIG. 79

4060

FIG. 80

4100

2022

2018

2016

2016

2016

2016

Service Provider Logo

Company Name

Company Logo

HOME

LOG IN

LOG OUT

Order ID	Date & Time	Restaurant	Company	Customer	Cust Phone	Needs Attn?	Release
5945946	12/1 10:08 AM	Burger Spot	Acme	Jane Buck	888-222-3222		release

Search for:

4114

Search in:

Select ...

4114

Click for date range:

From:

Dec

1

2000

To:

Dec

1

2000

4114

SEARCH ORDERS

4114

4114

(last search)

4114

GET ONE NEW ORDER

cluster by rest/nt:

0

orders need attention

Oldest is

0

minutes old

10

orders don't need attention

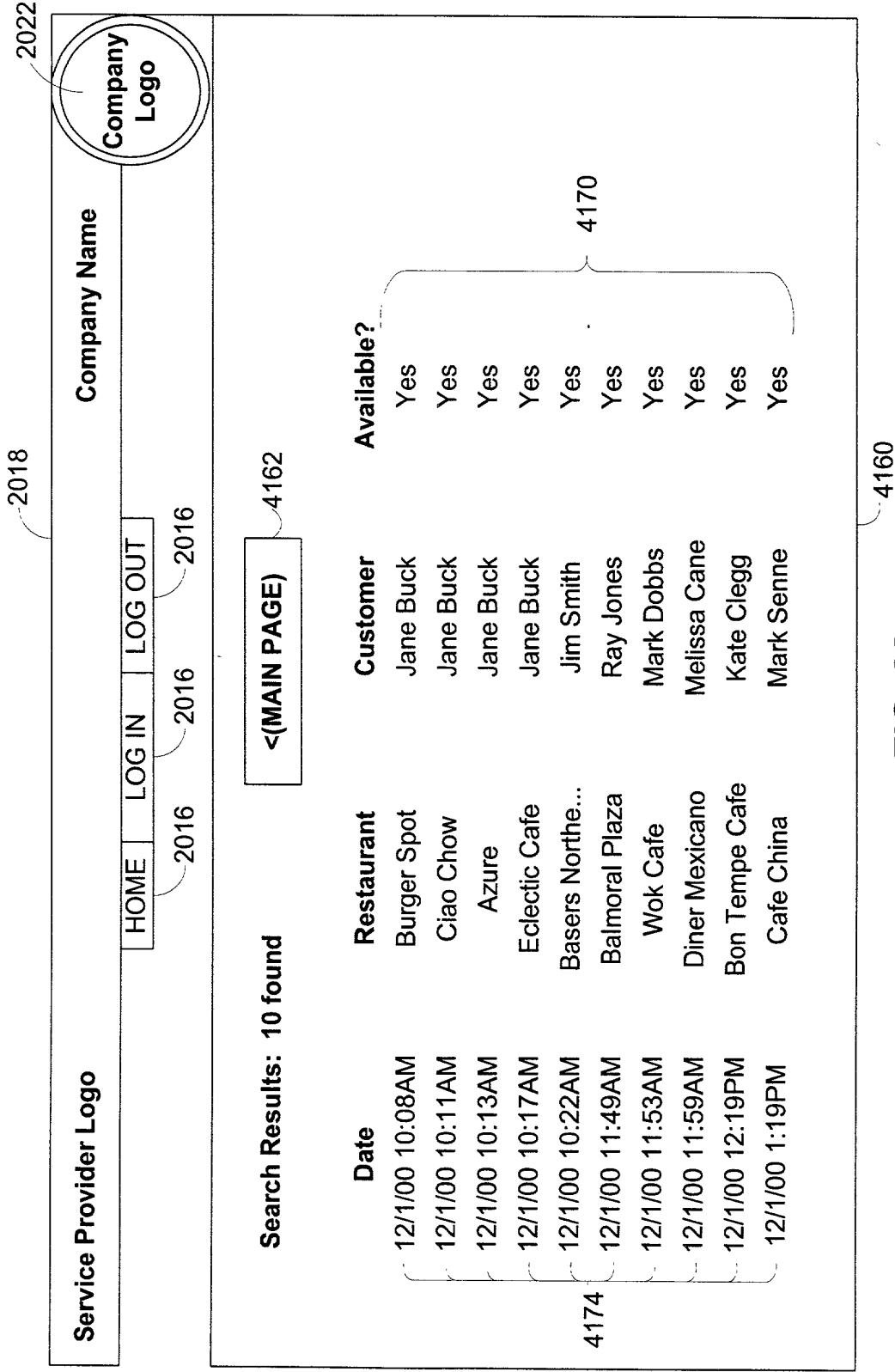
0

orders being worked on

FIG. 81

4110

4150



4200

2018

2022

Service Provider Logo

HOME

LOG IN

LOG OUT

Company Name

Company
Logo

2016

2016

2016

Order ID	Date & Time	Restaurant	Company	Customer	Cust Phone	Needs Attn?	Release
5945946	12/1 10:08AM	Burger Spot	Acme	John Doe	888-395-3500		release

*****Acme*****

For questions about this order, call [Service Provider

Customer Ass. Line]

RESTAURANTTo: Burger Spot
9 E. Main St.
Tel: (888) 777-7777From: John Doe
10 Main St.
Plaintown, OH 44449
Tel: (888) 395-3500Order Placed: 12/1 10:05 am
Time of Delivery: ASAPFOR DELIVERY
PANCAKES:

Pancakes with butter and syrup. 4.85
 Subtotal \$ 4.85
 Tax \$ 0.40
TOTAL \$ 5.25

METHOD OF PAYMENT: CASH

Delivery Instructions

MAIN HISTORY

4212

< (MAIN PAGE)

4212

Comment by CSR

4214

This order is okay

4214

ENTER

4212

When**Type****CSR Notes**

12/1 10:06:03 AM	Cancelled by user, in-process test	
12/1 10:06:34 AM	Cancelled by CSR	Norton
12/1 10:06:40 AM	Resolved by CSR	Norton

FIG. 83

4210

Service Provider Logo		Company Name				Company Logo
HOME		LOG IN	LOG OUT			
2016		2016	2016			
Order ID	Date & Time	Restaurant	Company	Customer	Cust Phone	Needs Attn?
5945946	12/1 10:08AM	Burger Spot	Acme	John Doe	888-395-3500	Release
*****Acme*****						
For questions about this order, call [Service Provider Customer Ass. Line]						
RESTAURANT						
To:	Burger Spot					
	9 E. Main St.					
From:	John Doe					
	10 Main St.					
	Plaintown, OH 44449					
	Tel: (888) 395-3500					
FOR DELIVERY		Order Placed: 12/1 10:05 am				
PANCakes:		Time of Delivery: ASAP				
Pancakes with butter and syrup.		4.85				
		Subtotal \$ 4.85				
		Tax \$ 0.40				
		TOTAL \$ 5.25				
METHOD OF PAYMENT: CASH						
Delivery Instructions						
				MAIN HISTORY 4212 < (MAIN PAGE) 4212 Comment by CSR 4214 This order is okay 4214 ENTER 4212		
				Burger Heaven: 9 E. Main St. Plaintown, OH Tel: (888) 777-7777 Fax: (888) 777-8888 DL: true TK: true EI: true Cmp: Acme Dpt: ATG Loc: Acme Zon: Acme		
				John Doe 10 Main St. Plaintown, OH 44449 Tel: (888) 395-3500		

Service Provider Logo

HOME LOG IN LOG OUT

Company Name

Company Logo

Order Events Report — 2020 Order events for specified date

Customer Service Report — 2020 Order details for specified date range

Restaurant List — 2020 Restaurant List for selected site

Report Manager — 2020 Generate reports

SQL Preparation — 2020 Add, Delete and Edit SQL Statements for Report Manager

FIG. 85

4300

2018

2022

Service Provider Logo				2016		2016		2016		Company Name		Company Logo	
				HOME	LOG IN	LOG OUT							
month: 1 day: 1 year: 2000				GO	PRINT REPORT								
Order #	Order Deadline	Order Event Time	Order Age (min)	Customer	Restaurant	Event Type	Representative	Notes					
5945946	10:08AM	10:06AM	0	John Doe@ Acme	Burger Spot	Locked by CSR	Norton						
5945946	10:08AM	10:06AM	0	John Doe@ Acme	Burger Spot	Cancelled by CSR	Norton	test					
•	5945946	10:08AM	10:06AM	0	John Doe@ Acme	Resolved by CSR	Norton						
•	5945946	10:08AM	4:18PM	372	John Doe@ Acme	Locked by CSR	Burns						
•	5945946	10:08AM	5:31PM	445	John Doe@ Acme	Released by CSR	Burns						
•	5945948	10:11AM	10:08AM	0	Jim Hendrix@ Acme	Locked by CSR	Norton	test					
•	5945948	10:11AM	10:09AM	1	Jim Hendrix@ Acme	Cancelled by CSR	Norton						
•	5945948	10:11AM	10:09AM	1	Jim Hendrix@ Acme	Resolved by CSR	Norton						

4310

FIG. 86

4350

2018

2022

Service Provider Logo

HOME

LOG IN

LOG OUT

Company Name

Company Logo

FROM: 12 1 2000

TO: 12 1 2000

GO

PRINT

4376

4376

4376

4376

Include cancelled orders

	Location	Restaurant	Customer	Total	Time	Date	Comments/Issues
4374	CBBN	Eclectic Cafe	Ray Jones	41.14	11:49AM	12/1/00	fax does not seem to be working, so I called in the order. it is on it's way ...
4374	CBBN	Cafe China	Mark Dobbs	7.04	11:53AM	12/1/00	Order phoned in to be delivered in approx. 30 min
4374	CBBN	Eclectic Cafe	Melissa Case	6.71	11:59AM	12/1/00	called it in, and it is being taken care of ...
4374	CBBN	Ciao Chow	Kate Clegg	5.9	12:19PM	12/1/00	order should be delivered in about 30 min ...
4374	Troy Arnold and Kay	Azure	Mark Senne	9.2	1:29PM	12/1/00	it has been placed and it should be there in about thirty min ...

4360

FIG. 87

Service Provider Logo		Company Name		Company Logo																																														
HOME		LOG IN	LOG OUT																																															
2016		2016	2016																																															
<p>4410</p>																																																		
<p>SELECT A SITE:</p> <p>Acme-OH ▼ 4426</p>																																																		
<p>Restaurant List for Acme - OH 12/1/00 5:35:45 p.m.</p>																																																		
<p>Include Restaurant UID <input checked="" type="checkbox"/></p> <p>Include Other Info <input checked="" type="checkbox"/></p> <p>4426</p> <p>Get Restaurant List</p> <p>Print</p> <p>Download Report</p>		<p>Restaurant</p> <table border="1"> <thead> <tr> <th>UID</th> <th>Restaurant Name</th> <th>Street Address</th> <th>Phone</th> <th>Fax</th> </tr> </thead> <tbody> <tr> <td>045</td> <td>Sally's Cafe</td> <td>2400 12th Avenue</td> <td>888-222-2222</td> <td>888-222-2223</td> </tr> <tr> <td>939</td> <td>Burnie's Sandwich Hut</td> <td>18 Union St.</td> <td>888-223-3333</td> <td>888-222-3334</td> </tr> <tr> <td>217</td> <td>Pizza Siciliano</td> <td>176 Pine St.</td> <td>888-444-4444</td> <td>888-444-4445</td> </tr> <tr> <td>205</td> <td>Big Billy Catering</td> <td>1251 Wharf St.</td> <td>888-333-3333</td> <td>888-333-3334</td> </tr> <tr> <td>883</td> <td>Grant's Grill</td> <td>399 Birch Blvd.</td> <td>888-888-0000</td> <td>888-888-0001</td> </tr> <tr> <td>524</td> <td>Rosie's Roundtable</td> <td>1230 River Ave.</td> <td>888-999-8888</td> <td>888-999-8889</td> </tr> <tr> <td colspan="4"></td> <td>4420</td> </tr> <tr> <td colspan="4"></td> <td>4424</td> </tr> </tbody> </table>				UID	Restaurant Name	Street Address	Phone	Fax	045	Sally's Cafe	2400 12th Avenue	888-222-2222	888-222-2223	939	Burnie's Sandwich Hut	18 Union St.	888-223-3333	888-222-3334	217	Pizza Siciliano	176 Pine St.	888-444-4444	888-444-4445	205	Big Billy Catering	1251 Wharf St.	888-333-3333	888-333-3334	883	Grant's Grill	399 Birch Blvd.	888-888-0000	888-888-0001	524	Rosie's Roundtable	1230 River Ave.	888-999-8888	888-999-8889					4420					4424
UID	Restaurant Name	Street Address	Phone	Fax																																														
045	Sally's Cafe	2400 12th Avenue	888-222-2222	888-222-2223																																														
939	Burnie's Sandwich Hut	18 Union St.	888-223-3333	888-222-3334																																														
217	Pizza Siciliano	176 Pine St.	888-444-4444	888-444-4445																																														
205	Big Billy Catering	1251 Wharf St.	888-333-3333	888-333-3334																																														
883	Grant's Grill	399 Birch Blvd.	888-888-0000	888-888-0001																																														
524	Rosie's Roundtable	1230 River Ave.	888-999-8888	888-999-8889																																														
				4420																																														
				4424																																														

FIG. 88

2018

2022

Service Provider Logo

HOME LOG IN LOG OUT

Company Name

Company Logo

4460

REPORT MANAGER

Select a Report:

Average Orders

4478

Enter additional info:

Start Date: 6/19/00

4476

End Date: 12/1/2000

4476

4476

Include
Cancelled
Orders:

Notes:

4476

PRINT

4476

RUN REPORT

4476

Average Orders
12/1/00 5:36:57 PM
Start Date: 6/19/00; End Date: 12/1/2000

Company Name	Average Order Size	Average Daily Total
HTZ	10.4071	33.3659
Altex	17.7132	6.2264
Acme	16.8487	6.7395
Haber	17.1981	7.2961
Ahern	16.8806	6.6499
Samuel Smith	13.0045	1.5763
Gross & Gross	17.0014	7.8309
Office Park	15.1994	24.7797
Burke	19.3943	4.349
Ennis	11.4626	1.042
Nagy	21.0589	8.2959

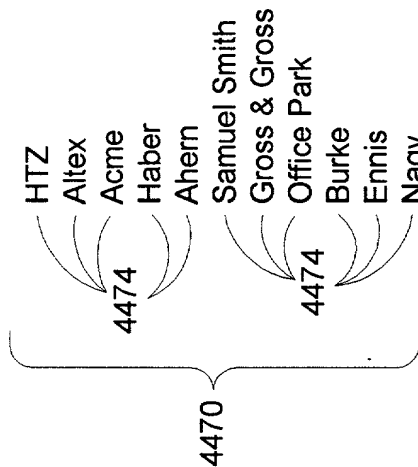


FIG. 89

4500

2018

2022

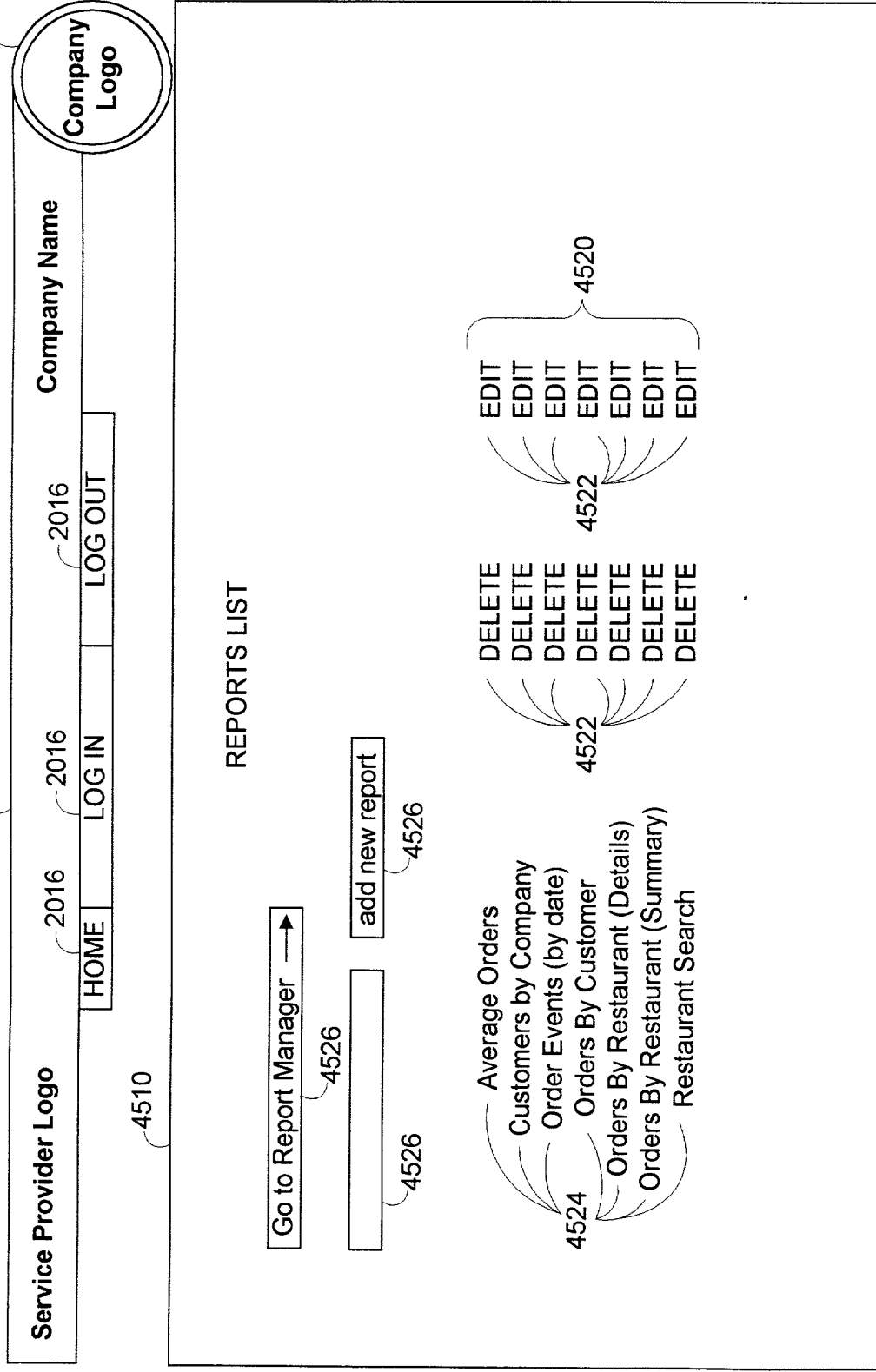


FIG. 90

4550

2018

2022

Service Provider Logo

2016

2016

2016

Company Name

HOME

LOG IN

LOG OUT

Company
Logo

4560

4576

EDITING REPORT "Average Orders"

4576

← Back to reports list without editing

Go to Report Manager →

REPORT
UID

6015516

REPORT
NAME

Average Orders

SQL
STATEMENT

SQL TEXT

DATE
FIRST
ENTERED

10/27/00 2:12:00 PM

DATE
LAST
UPDATED

11/2/00 3:18:00 PM

edit report

4572

4570

4574

FIG. 91

4575

```
SELECT CMP_NAME as 'Acme', AV(ORD_TOTAL) as 'Average Order
Size', (SUM(ORD_TOTAL)/DATEDIFF(day, '[text] Start Date 6/19/00]',
[text]End Date|current date|'))*(7/5) as 'Average Daily Total' FROM
ORDERS, COMPANIES, DEPARTMENTS, DEPARTMENT_HAS_CUSTOMERS WHERE
CMP_UID=DPT_UID AND ORD_CST_UID=DHC_CST_UID AND
DHC_DPT_UID=DPT_UID AND ORD_DEADLINE>=[repeat |0| ]' AND
ORD_DEADLINE<=[repeat |1|]' AND (ORD_CANCELLED=0 [checkbox]|Include
Cancelled Orders|OR ORD_CANCELLED=1] GROUP BY CMP_NAME
```

FIG. 92

4650

2018

2016

2016

2022

Service Provider Logo

HOME

LOG IN

LOG OUT

Company Name

Company Logo

← Back to companies list without editing

Go to departments list →

EDITING COMPANY "Acme"

COMPANY UID	5326041
NAME	Acme
INDUSTRY	WWW
NUMBER OF EMPLOYEES	25
STREET ADDRESS	1001 6th Ave.
OTHER ADDRESS INFO (floor, etc.)	4th Floor
CROSS STREETS	
CITY	Plaintown
STATE	Ohio
COUNTRY	USA
ZIP CODE (first 5 digits)	44444
ZIP CODE (4-digit extension)	

FIG. 94

4650

2018

2022

Service Provider Logo

2016

2016

2016

Company Name

Company Logo

HOME

LOG IN

LOG OUT

STATE	Ohio
COUNTRY	USA
ZIP CODE (first 5 digits)	44444
ZIP CODE (4-digit extension)	
PHONE #1	888-395-3500
PHONE #2	
FAX #1	
FAX #2	
URL (WEB ADDRESS)	http://www.acme.com
EMAIL ADDRESS	
DATE FIRST ENTERED	9/30/00 6:30:00 PM
DATE LAST UPDATED	10/9/00 6:18:00 PM
COMPANY CODE	acme

edit company

FIG. 95

4700

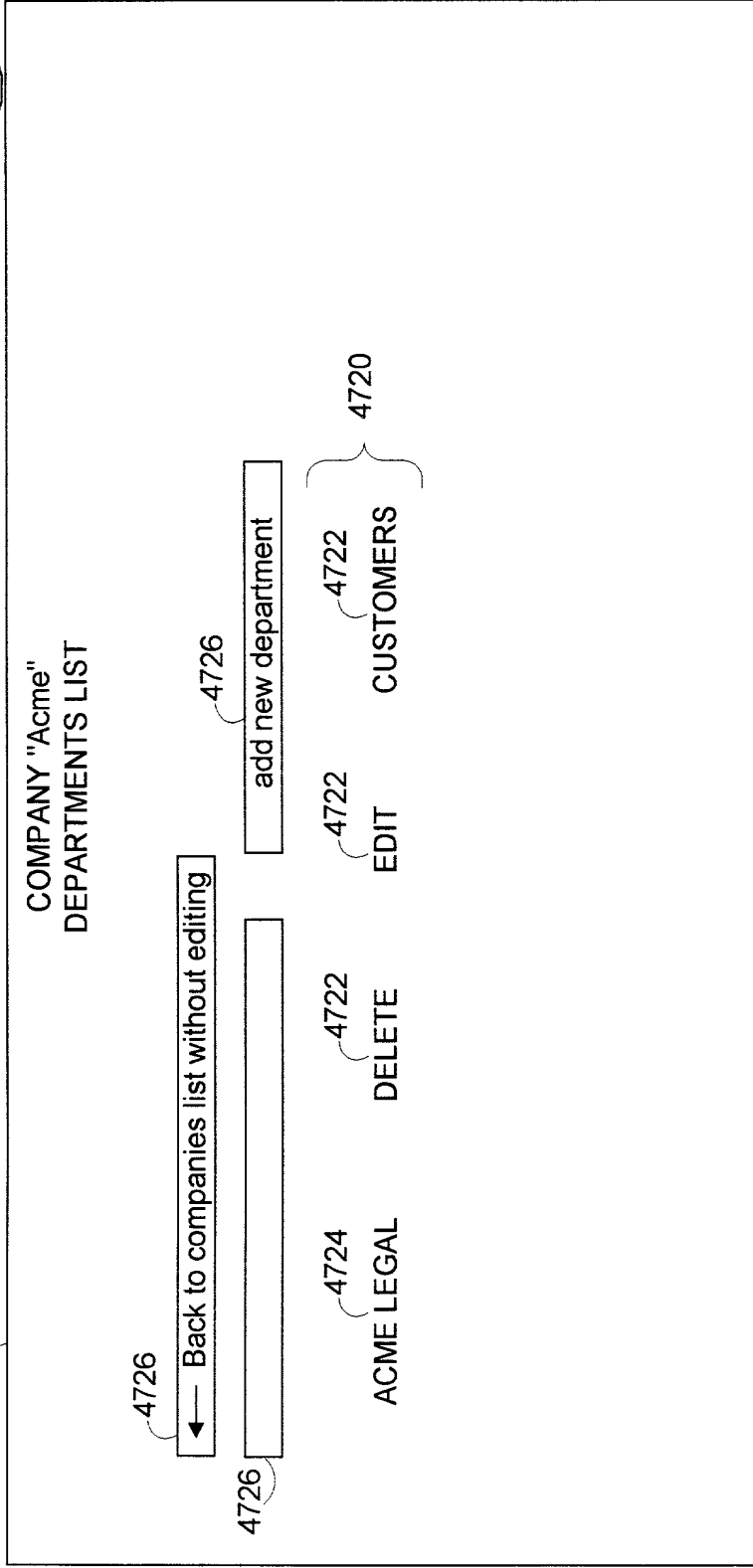
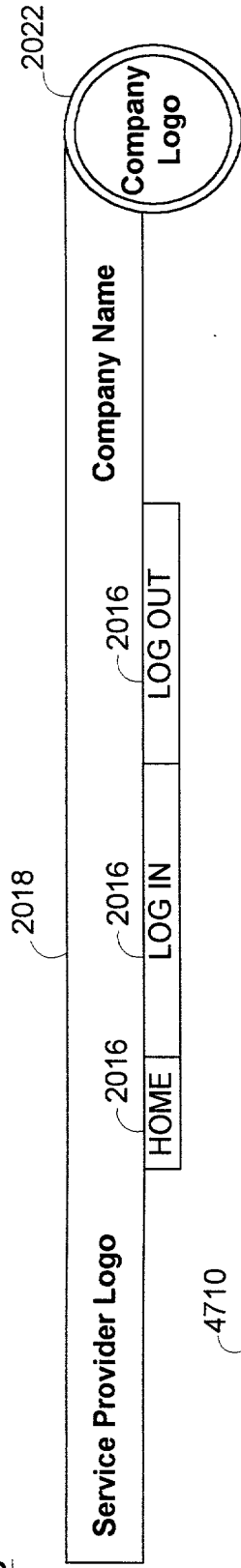


FIG. 96

2022

2018

2016 2016 2016

Service Provider Logo

Company Name

Company Logo

HOME LOG IN LOG OUT

COMPANY "Acme"

EDITING DEPARTMENT "Acme Legal"

Back to companies list 4762

Back to department list without editing 4762

Go to users list 4762

DEPARTMENT UID	5331481
COMPANY UID	5326041
NAME	Acme 4764
NUMBER OF EMPLOYEES	25 4764
STREET ADDRESS	1001 6th Ave. 4764
OTHER ADDRESSES INFO (floor, etc.)	4th Floor 4764
CROSS STREETS	4764
CITY	Plaintown 4764
STATE	OH 4764
COUNTRY	USA 4764
ZIP CODE (first 5 digits)	44444 4764

4760

FIG. 97

4750

2018

2022

Service Provider Logo		Company Name																											
<div>Company Logo</div>																													
<table border="1"><tr><td>CITY</td><td>Plaintown</td></tr><tr><td>STATE</td><td>OH</td></tr><tr><td>COUNTRY</td><td>USA</td></tr><tr><td>ZIP CODE (first 5 digits)</td><td>44444</td></tr><tr><td>ZIP CODE (4-digit extension)</td><td></td></tr><tr><td>PHONE #1</td><td>888-395-3500</td></tr><tr><td>PHONE #2</td><td></td></tr><tr><td>FAX #1</td><td></td></tr><tr><td>FAX #2</td><td></td></tr><tr><td>URL (WEB ADDRESS)</td><td></td></tr><tr><td>EMAIL ADDRESS</td><td></td></tr><tr><td>DATE FIRST ENTERED</td><td>9/30/00 6:47:00 PM</td></tr><tr><td>DATE LAST UPDATED</td><td>9/30/00 6:47:00 PM</td></tr></table>		CITY	Plaintown	STATE	OH	COUNTRY	USA	ZIP CODE (first 5 digits)	44444	ZIP CODE (4-digit extension)		PHONE #1	888-395-3500	PHONE #2		FAX #1		FAX #2		URL (WEB ADDRESS)		EMAIL ADDRESS		DATE FIRST ENTERED	9/30/00 6:47:00 PM	DATE LAST UPDATED	9/30/00 6:47:00 PM	<div>edit department</div>	
CITY	Plaintown																												
STATE	OH																												
COUNTRY	USA																												
ZIP CODE (first 5 digits)	44444																												
ZIP CODE (4-digit extension)																													
PHONE #1	888-395-3500																												
PHONE #2																													
FAX #1																													
FAX #2																													
URL (WEB ADDRESS)																													
EMAIL ADDRESS																													
DATE FIRST ENTERED	9/30/00 6:47:00 PM																												
DATE LAST UPDATED	9/30/00 6:47:00 PM																												

4760

FIG. 98

4800

2018

2022

Service Provider Logo

Company Name

Company
Logo

2016 2016 2016

HOME LOG IN LOG OUT

COMPANY "Acme"
EDITING DEPARTMENT "Acme Legal"
USERS LIST

Back to companies list

Back to department list without editing

EMAIL ADDRESS

PASSWORD

FIRST NAME

LAST NAME

4826

4826

4826

add user to this department

no123@columbia.edu
tina@mail.com
andrew@abc.com
brisk50@mail.com
ben12@abc.com
dina2@abc.com
tic122@abc.com
anna30@mail.com
Jerry43@nyc.hot.com

REMOVE from dep.
REMOVE from dep
REMOVE from dep
REMOVE from dep
REMOVE from dep
REMOVE from dep
REMOVE from dep
REMOVE from dep
REMOVE from dep

DELETE from db
DELETE from db
DELETE from db
DELETE from db
DELETE from db
DELETE from db
DELETE from db
DELETE from db
DELETE from db

EDIT
EDIT
EDIT
EDIT
EDIT
EDIT
EDIT
EDIT
EDIT

LOCATIONS
LOCATIONS
LOCATIONS
LOCATIONS
LOCATIONS
LOCATIONS
LOCATIONS
LOCATIONS
LOCATIONS

4820

4810

FIG. 99

The screenshot shows a web application interface. At the top, there is a navigation bar with a 'Service Provider Logo' on the left and a 'Company Name' field on the right. Below the navigation bar, there is a header section with 'HOME', 'LOG IN', 'LOG OUT', and a '2016' year selector. The main content area is titled 'COMPANY "Acme" EDITING DEPARTMENT "Acme Legal" USER jdoe@acme.com LOCATIONS LIST'. It contains three buttons: 'Back to companies list', 'Back to departments list', and 'Back to users list', each with a left arrow icon. Below these buttons is a text input field labeled 'add new location...'. To the right of the input field is a table with two columns of location data. The first column lists locations with IDs 4924, and the second column lists actions with IDs 4922. A bracket groups the actions for the first location (NY office) with ID 4920.

Location	Action
4924 NY office	4922 DELETE
4924 OH office	4922 DELETE
4924 NM office	4922 DELETE
4924 Home	4922 DELETE
4924 NJ plant	4922 DELETE
4924 TX plant	4922 DELETE
4924 Cincinnati	4922 DELETE
4924 Rogers	4922 DELETE
4924 UART1	4922 DELETE
4924 UART2	4922 DELETE

FIG. 100

4910

4950

2018

2022

Service Provider Logo

201620162016
HOMELOG INLOG OUT

Company Name

Company Logo

COMPANY "Acme"
EDITING DEPARTMENT "Acme Legal"
USER jdoe@acme.com
LOCATIONS LIST

Back to companies list4962

Back to departments list4962

Back to users list4962

Back to locations list without editing4962

LOCATION UID5688013

NAMEAcme4964

FIRM NAMEAcme4964

STREET ADDRESS1001 6th Ave.4964

OTHER ADDRESS INFO (floor, etc.)Suite 421 (4th Fl.)4964

CROSS STREETS4964

CITYPlaintown4964

STATEOH4964

COUNTRYUSA4964

FIG. 101

4960

4950

2018 2022

Service Provider Logo

2016201620162016
HOMELOG INLOG OUT

Company Name

Company Logo

COUNTRY	USA	4964
ZIP CODE (first 5 digits)	44444	4964
ZIP CODE (4-digit extension)		4964
PHONE #1	888-395-3500	4964
PHONE #2		4964
FAX #1		4964
FAX #2		4964
EMAIL ADDRESS		4964
URL (WEB ADDRESS)		4964
NOTES		4964
LIST	Acme	4964
DATE FIRST ENTERED		
DATE LAST UPDATED		

edit location4962

4960

FIG. 102

5000

2018

2022

Service Provider Logo

Company Name

Company Logo

5026	OPERATOR'S USER NAME	GROUP NAME	5026
			5026
	add new operator and/or new group		

OPERATORS:

5024	jackf	Jack Fine	EDIT	5022	PERMISSIONS	5022	GROUPS	5022
5024	tdaley	Todd Daley	EDIT	5022	DELETE	5022	tdaley@mail.com	5022
	bdats	Ben Dats	EDIT	5022	DELETE	5022	bdats@mail1.com	5022
	mbrek	Mark Brekken	EDIT	5022	DELETE	5022	mbrek@mail1.com	5022
	diane	Diane Alvarez	EDIT	5022	DELETE	5022	dalvarez@mail9.com	5022
	eric	New Operator	EDIT	5022	DELETE	5022	@	5022
	fenn	Fenn Tobe	EDIT	5022	DELETE	5022	ftobe@mail2.com	5022
5024	genric	Genna Rich	EDIT	5022	DELETE	5022	grich@mail2.com	5022

5010

FIG. 103

5050

2018

2022

Service Provider Logo

2016201620162016
HOMELOG INLOG OUT

Company Name

Company Logo

OPERATOR "jackf"

Back to operators list

Go to users list

OPERATOR UID	5666524
USER NAME	jackf
PASSWORD	*****
FIRST NAME	Jack
LAST NAME	Fine
EMAIL ADDRESS	jfine@mail.com

edit operator

5060

FIG. 104

5100 5101 5102 5103 5104 5105 5106 5107 5108 5109 5110 5111 5112 5113 5114 5115 5116 5117 5118 5119 5120 5121 5122 5123 5124 5125 5126 5127 5128 5129 5130 5131 5132 5133 5134 5135 5136 5137 5138 5139 5140 5141 5142 5143 5144 5145 5146 5147 5148 5149 5150 5151 5152 5153 5154 5155 5156 5157 5158 5159 5160 5161 5162 5163 5164 5165 5166 5167 5168 5169 5170 5171 5172 5173 5174 5175 5176 5177 5178 5179 5180 5181 5182 5183 5184 5185 5186 5187 5188 5189 5190 5191 5192 5193 5194 5195 5196 5197 5198 5199 5200

5100

2018

2022

Service Provider Logo

2016201620162016

HOMELOG INLOG OUT

Company Name

Company Logo

PERSONAL PERMISSIONS FOR OPERATOR "jackf"

5112Back to operators list

5112Go to groups list

5112ADD TO LIST->

5112SELECT ALL

5112SELECT NONE

5112<-REMOVE FROM LIST

5112SELECT ALL

5112SELECT NONE

5112EDIT EXTRA

5132☐ superuser

5120☐ superuser

5122☐ view main menu restaurants

5122☐ view main menu lists

5122☐ view main menu sites

5122☐ view main menu orders

5122☐ view main menu reports

5122☐ view main menu operators

5122☐ view main menu companies

5122☐ view main menu accounting

5130

FIG. 105

5110

5200

2018

2022

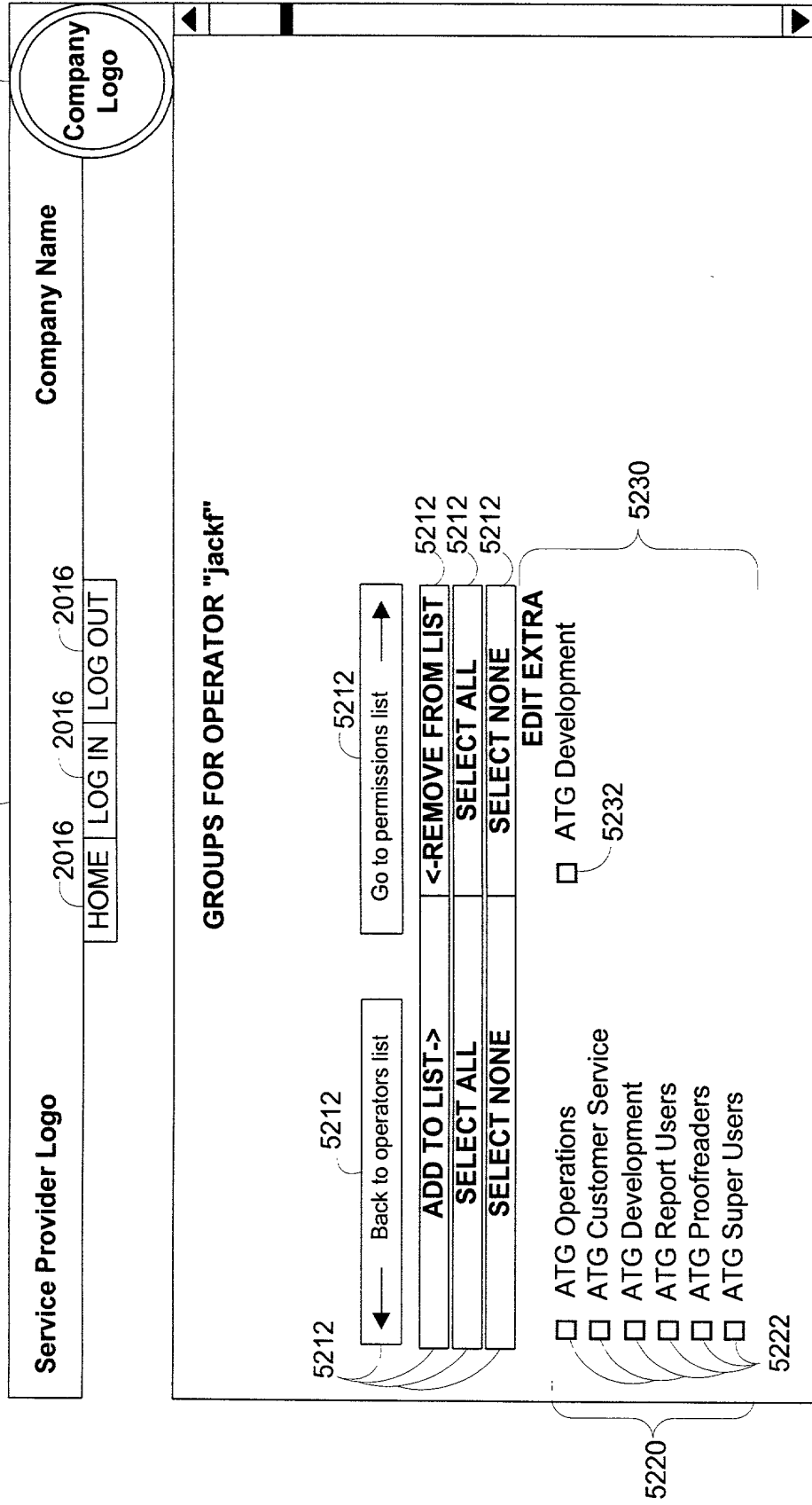


FIG. 106

5300

2018

2022

Service Provider Logo

Company Name

Company Logo

COMPANY ORDER HISTORY

Date Range

5332

month

from

Jan

▼

day

01

▼

year

2000

▼

to

Jan

▼

01

▼

2001

▼

SUMMARY VIEW

Grouped by

Employee

▼

then

No Second Grouping

▼

Show

►

DETAIL VIEW

Show

►

5330

5340

5350

5320

5310

Welcome to the [Service Provider] Expense Reporting Engine

Use the tool to the left to create:

- Summary Reports
- Detail Reports

View them, print them, or download them in any standard format

FIG. 107

5300

2018

2022

Service Provider Logo			Company Name		Company Logo	
COMPANY ORDER HISTORY						
Date Range 5332						
from month day year						
to month day year						
SUMMARY VIEW						
Grouped by 5342						
Employee Show						
then No Second Grouping Show						
DETAIL VIEW						
5352 Show						
Customer	Client Code	No. Orders	Total			
Doe, John	1000	2	\$28.58			
Doe, John	1001	1	\$11.80			
Doe, John	2000	1	\$10.83			
Doe, John	AAF1234	1	\$20.51			
Doe, John	ABC123	2	\$30.09			
Doe, John	ABC555	2	\$41.57			
Doe, John	AFF1234	1	\$11.37			
Doe, John		10	\$154.75			
Doe, John		10	\$154.75			

FIG. 108

5300

2018

Service Provider Logo

2022

Company Name

Company
Logo

5320

COMPANY ORDER HISTORY

Date Range
from month day year
Jan 01 2000
to Jan 01 2001

5330

SUMMARY VIEW

Grouped by
Employee
then
No Second Grouping

5340

DETAIL VIEW

5350

5352

Show ▶

Employee	Client Code	Matter Code	Date	Time	Order I.D.	Total	Tip	Adjustment
Doe, John	ABC123	HI4	10/3/00	7:25:00 PM	5681604	\$10.95	\$0.00	\$0.00
Doe, John	ABC123	HJ55	10/3/00	7:41:00 PM	5681608	\$17.21	\$0.00	\$0.00
Doe, John	ABC555	HG78	10/3/00	8:27:00 PM	5681612	\$30.69	\$7.00	\$4.31
Doe, John	ABC555	HGE45	10/4/00	10:10:00 AM	5681625	\$10.88	\$3.00	(\$1.33)
Doe, John	AAF1234	FK987	10/4/00	10:33:00 AM	5681631	\$10.26	\$2.50	\$1.64
Doe, John	AFF1234	98945	10/5/00	10:18:00 AM	5681882	\$8.53	\$1.50	(\$0.29)
Doe, John	1000	5813	10/16/00	2:23:00 PM	5821323	\$5.42	\$0.00	\$0.00
Doe, John	2000	5814	10/16/00	2:23:00 PM	5821323	\$1.62	\$0.00	\$0.00
Doe, John	1001	500	11/14/00	2:10:00 PM	5926199	\$11.80	\$0.00	\$0.00
Doe, John	1000	581	11/22/00	1:21:00 PM	5935477	\$17.75	\$0.00	\$0.00

5310

FIG. 109

5520